



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

25-APR-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

886800

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above driver's side)</small>	Vehicle Make DUNLOP	Vehicle Model DUNLOP	Vehicle Year 1900	Current Odometer Reading		
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____	No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio		
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)


Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRE SIZE 215/50R17. MOUNTED ON A MAZDA, MILLENEUM 1999. BOTH FRONT TIRES HAD TREAD SEPARATION. CONTACTED DEALER, AND DEALER WAS WILLING TO PAY BACK ONLY 50% OF TIRE COST.*AK

COPIED FROM NHTSA FORM 101

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 798	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) [Redacted] 688679		Date Received <u>25-APR-2001</u> Od_or _____ rd_dt _____ ddt_r _____ up_rr _____ Reference No. <u>886800</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of a signature, please print name and address to the vehicle manufacturer.		Signature of Owner _____ Date <u>5/10/01</u>	
VEHICLE INFORMATION Vehicle Ident. No. (VIN) <u>JM3TA2225X1512202</u> (located at bottom of windshield on driver's side) Vehicle Make <u>MAZDA</u> Vehicle Model <u>MILLENEUM S</u> Vehicle Year <u>1999</u> Current Odometer Reading <u>12,470</u>		Vehicle Make <u>DUNLOP</u> Vehicle Model <u>DUNLOP</u> Vehicle Year <u>1999</u> Current Odometer Reading <u>12,470</u>	
Purchase Date <u>9/99</u> <input checked="" type="checkbox"/> New <input type="checkbox"/> Used		Dealer's Name <u>Joe Meyers</u> City <u>Houston</u> State <u>Tx.</u> Zip Code _____ Engine Size <u>Supercharged 2.4L</u> No Cylinders <u>4</u> <input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection	
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic		Antilock Brakes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag		Motorbelt <input type="checkbox"/> 2-Point Belt	
Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	
Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other		Sport Ult <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	
Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02740000</u> Part Name(s) <u>TIRES:TREAD</u>		Location <input checked="" type="checkbox"/> Left <input type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear	
No of Failures <u>2</u>		Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement	
Date(s) of Failure(s) <u>24-APR-2001</u> Mileage at Failure(s) <u>12,000 miles</u> Vehicle Speed at Failure(s) <u>Parked</u>		Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Number of Persons Injured _____		Number of Fatalities _____	
Estimated Property Damage _____		Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
<p>TIRE SIZE 215/60R17. MOUNTED ON A MAZDA, MILLENEUM 1999. BOTH FRONT TIRES HAD TREAD SEPARATION. CONTACTED DEALER, AND DEALER WAS WILLING TO PAY BACK ONLY 50% OF TIRE COST. *AK - 12,000 miles on tires. luckily I was parked when the tire failed. upon examination by tire store, both tires were ready to blowout from tread separation. These are 405 sport tires by Dunlop Sports 4000 models.</p>			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

MANUFACTURER/TIRE NAME

Dunlop-Sports 4000 SIZE 215/50/17

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I looked up your site on the internet and at least one other Mazda 1999 owner had tire failure early with these Dunlop tires

U.S. G.P.O. 1982-520-857/8000

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 7373 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590





Office of Defects Investigation Complaints Database

Call the **Auto Safety Hotline** toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: April 24, 2001 10:46:30 PM

ODI ID: 877786

Make: MAZDA

Model: MILLENIA

Year: 1999

Date of Failure: Tuesday, January 09, 2001

Incident: No

Fire: No

Number of Injuries:

Component: STRUCTURE:HOOD ASSEMBLY:LATCHES

Summary: WHILE TRAVELING 25MPH HOOD POPPED OPEN UNEXPECTEDLY. HOOD HINGES WERE BENT DUE TO OPENING, AND THE CONSUMER HAD TO TIE HOOD TO LATCH TO CLOSE IT. NO PRIOR

ODI ID: 742180

Make: MAZDA

Model: MILLENIA

Year: 1999

Date of Failure: Friday, December 08, 2000

Incident: No

Number of Injuries: 0

Component: TIRES

Summary: MY MAIN COMPLAINT IS I HAVE DEFECTIVE DUNLOP TIRES ON MY CAR WHICH I BELIEVE ARE A SAFETY PROBLEM. I'M AM WONDERING IF THIS TIRE HAS A HISORY OF BEING DEFECTIV

Another Owner had same problem!



ODI ID: 721811

Make: MAZDA

Model: MILLENIA

Year: 1999

Date of Failure: Sunday, April 16, 2000

Incident: No

Fire: No

Number of Injuries: 0

Component: STRUCTURE:BUMPER ASSEMBLY