



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

25-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

886799

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
N/A	GMC	SUBURBAN	1993	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15300000	Part Name(s) EQUIPMENT: SPEED CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 15-APR-2001 169 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CRUISE CONTROL MODULE IS NOT WORKING WHILE DRIVING AND TURNING ON CRUISE CONTROL. THEN, TRYING TO TURN IT OFF CRUISE CONTROL WOULD NOT SHUT OFF. CONTACTED DEALER, AND THE DEALER WAS NOT WILLING TO DO ANYTHING.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 798

Date Received

25-APR-2001

Od or

Rt-Lt

od-rt

up-ltr

Reference No.

886799

Work Number

Home Number

OWNER INFORMATION (Type or Print)

688676

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 5/5/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

2GDE925K9P4513151

Vehicle Make

GMC

Vehicle Model

VANDURA
SUBURBAN 2500

Vehicle Year

1993

Current Odometer Reading

169,000

Purchase Date

1993

Dealer's Name

FARG

Engine Size

(CID/CC/L) 350

☐ Turbo☐ Diesel☒ Gas☒ Fuel Injection☒ New ☒ Used

City

SHAWBURG

State

LA

Zip Code

Transmission Type

☐ Manual☒ Yes☒ Automatic☒ No

Antilock Brakes

Restraint System

☒ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes☒ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☒ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

15300000

Part Name(s)

EQUIPMENT: SPEED CONTROL

CRUISE CONTROL

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

Date(s) of Failure(s)

15-APR-2001

Mileage at Failure(s)

169,000

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☒ Yes ☐ No

ON CAR

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

~~CRUISE CONTROL MODULE IS NOT WORKING WHILE DRIVING AND TURNING ON CRUISE CONTROL. THEN, TRYING TO TURN IT OFF CRUISE CONTROL WOULD NOT SHUT OFF. CONTACTED DEALER, AND THE DEALER WAS NOT WILLING TO DO ANYTHING. AK~~

TROTTLER TO CRUISE CONTROL CONNECTING ROD WORE THROUGH CRUISE CONTROL CONNECTION PLATE. ROD FELL AND LODGED IN A BRACKET CAUSING THROTTLE TO BE STUCK OPEN WHILE DRIVING 65 MPH. I FIXED PROBLEM SO I'M NOT REQUESTING ANYTHING BUT TO HAVE THE POSSIBLE SAFETY PROBLEM NOTIFICATION TO GMC & GOVT. GMC HAS REFERRED TO RECALL GROUP.

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

MORE DETAIL
THE CRUISE CONTROL HAS A PLATE WITH SEVERAL HOLES IN IT WHICH
THE THROTTLE ROD CAN HOOK INTO. THE MOVEMENT OF THAT ROD OVER
169,000 MILES CAUSED IT TO WEAR THROUGH THE PLATE. WHEN IT
DISCONNECTED (AT 65 MPH) IT FELL DOWN & INTO A SLOT ON A
THROTTLE CABLE HOLDING BRACKET. THE HOOK ON THE ROD THEN
WAS STUCK IN THAT BRACKET THUS HOLDING THE THROTTLE
OPEN AT ABOUT 65MPH LEVEL. I INITIALLY REMOVED THE
ROD TO DISABLE THE CRUISE CONTROL/JAMMED ROD. AT
HOME I ADJUSTED THE ROD MYSELF AND HOOKED IT BACK
INTO THE CRUISE CONTROL PLATE IN A DIFFERENT HOLE. DURING
TUNE-UPS OR ENGINE SERVICE GM DEALERS SHOULD VISUALLY
INSPECT THE PLATE/ROD FOR ^{WEAR} ~~WORN~~ (A 30 SECOND PROCESS)



★ U.S.G.P.O.: 1982-682-857/0000

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

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National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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