



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY 241

Date Received

25-APR-2001

Ord. or  
rt. dt  
pd. rt  
rp. ltr

Reference No.

886742

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                               |                                                                        |                                                                                                                                                                                                                                |                                                                        |                                                                                                                                              |                                                                                                                                                                                                    |
|-----------------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Locate at bottom of<br/>windshield and door side)</small> |                                                                        | Vehicle Make                                                                                                                                                                                                                   | Vehicle Model                                                          | Vehicle Year                                                                                                                                 | Current Odometer Reading                                                                                                                                                                           |
| 1GNDT13W2Y2121179                                                                             |                                                                        | CHEVROLET TRUCK                                                                                                                                                                                                                | BLAZER                                                                 | 2000                                                                                                                                         |                                                                                                                                                                                                    |
| Purchase Date                                                                                 | Dealer's Name                                                          |                                                                                                                                                                                                                                | Engine Size<br>(CID/CC/L)                                              | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |                                                                                                                                                                                                    |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used                         | City _____ State _____ Zip Code _____                                  |                                                                                                                                                                                                                                | No Cylinders _____                                                     |                                                                                                                                              |                                                                                                                                                                                                    |
| Transmission Type                                                                             | Antilock Brakes                                                        | Restraint System                                                                                                                                                                                                               | Cruise Control                                                         | Drive Train                                                                                                                                  | Vehicle Type                                                                                                                                                                                       |
| <input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                         | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | <input checked="" type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input type="checkbox"/> Motorbelt<br><input type="checkbox"/> 2-Point Belt | <input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                                          | <input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other                                                                 |
|                                                                                               |                                                                        |                                                                                                                                                                                                                                |                                                                        | <input type="checkbox"/> Sport Utl<br><input type="checkbox"/> Truck<br><input type="checkbox"/> Motorcycle                                  | Body Style                                                                                                                                                                                         |
|                                                                                               |                                                                        |                                                                                                                                                                                                                                |                                                                        |                                                                                                                                              | <input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                                        |                                                                                                                                          |                                                                                             |
|-----------------------|------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>10121000 | Part Name(s)<br>VISUAL SYSTEMS:GLASS:POWER WINDOW DOOR AND SIDE        | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure         | Date(s) of Failure(s)<br>15-APR-2001<br>40000<br>Mileage at Failure(s) | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                              |                                                                             |                           |                      |                          |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-------------------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PASSENGER'S SIDE POWER WINDOW WOULD NOT RESPOND TO SWITCH TO STOP OR LOWER WINDOW WHILE DOG HEAD WAS HANGING OUT OF WINDOW. LOCAL FIRE DEPARTMENT ARRIVED TO BREAK WINDOW BEFORE T DOG CHOKED TO DEATH. DEALER NOTIFIED, AND WAS UNWILLING TO ASSIST IN THIS SITUATION. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

25-APR-2001

Od or  
rt dt  
od rt  
up Nr

Reference No.

886742

## OWNER INFORMATION (Type or Print)

688605

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES

☐ NO

In the absence of an owner, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 05/15/01

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (A number of 17 characters on windshield or driver's side)

1GNDT13W2Y2121179

Vehicle Make

CHEVROLET TRU

Vehicle Model

BLAZER

Vehicle Year

2000

Current Odometer Reading

93,000

Purchase Date

16 AUG 00

Dealer's Name

Performance Chevrolet

Engine Size  
(CID/CC/L)

6 Cyl.

☐ New ☒ Used

City

Min. Home

State

IN

Zip Code

No Cylinders

6

☐ Turbo

☐ Diesel

☒ Gas

☒ Fuel Injection

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☒ 3-Point Belt

☐ Motorbelt

☒ Driverside Airbag

☐ 2-Point Belt

☒ Passengerside Airbag

Cruise Control

☒ Yes

☐ No

CAS

Drive Train

☐ Front

☐ Rear

☒ 4-Wheel

Vehicle Type

☐ Car

☐ Van

☐ Minivan

☐ Other

☒ Sport Ut

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☒ 4-Door

☐ Stationwagon

☐ Pick Up Truck

☒ Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component  
10121000

Part Name(s)

VISUAL SYSTEMS:GLASS:POWER WINDOW DOOR AND SIDE

Location

☐ Left

☐ Front

☒ Right

☒ Rear

Failed Part(s)

☒ Original

☐ Replacement

No of Failures

2

Date(s) of Failure(s)

15-APR-2001

Mileage at Failure(s)

40000

Vehicle Speed at Failure(s)

Failed Part(s)  
Available?

☒ Yes ☐ No

NHTSA Previously  
Contacted?

☒ Yes ☐ No

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(es) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1 dog

Number of Fatalities

0

Estimated Property Damage

\$8000

Reported to Police

☐ Yes ☒ No

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PASSENGER'S SIDE POWER WINDOW WOULD NOT RESPOND TO SWITCH TO STOP OR LOWER WINDOW WHILE DOG HEAD WAS HANGING OUT OF WINDOW. LOCAL FIRE DEPARTMENT ARRIVED TO BREAK WINDOW BEFORE T DOG CHOKED TO DEATH. DEALER NOTIFIED, AND WAS UNWILLING TO ASSIST IN THIS SITUATION. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-570 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) IF APPLICABLE

TIRE IDENTIFICATION NO.\*

D O T

MANUFACTURER/TIRE NAME

SIZE

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Cherry was notified on several occasions and has declined to  
admitt ~~for~~ accept the fault. The dog was not on the switch long  
enough to cause anything to burn out. I seen the window go up and  
couldn't get it to stop or go down from the drivers side controls.  
Nor from the passenger side. The motor ~~didn't~~ <sup>didn't</sup> burn up because the  
window was ~~not~~ <sup>was</sup> trying to go up!!! I took a Crescent  
wrench and two green men to pull the window down to keep the dog  
from dying. I just thank God that I one of my little brothers  
or sisters wasn't in that position. I know for a fact the dealer who  
was supposed to investigate and figure out the case never even took the  
door apart. The <sup>broken</sup> glass was still in the door. The made a quick assumption  
and take it at that. Please help. Do you need the report from the  
Fire Dept?

★ U.S. G.P.O.: 1982-629-887 / 80095

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Information Management Staff NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

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IN THE  
UNITED STATES

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PROTECT UNWARRANTED INVASION OF  
PERSONAL PRIVACY PURSUANT TO  
EXEMPTION 6 OF THE FREEDOM OF  
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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