



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

23-APR-2001

Od_or

rt_dt

od_rt

ip_lr

Reference No.

886501

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3MAPM15J5MR623128	MERCURY	TRACER	1991	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07110000	Part Name(s) POWER TRAIN:CLUTCH ASSEMBLY:PEDAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 21-APR-2001 60000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 40MPH ON A MAIN STREET AND CLUTCH PEDAL FELL OFF IN HIS LAP, AND VEHICLE WENT OUT OF CONTROL. BUT HE WAS ABLE TO BRING VEHICLE TO COMPLETE STOP. ARM OF CLUTCH WAS VERY SMALL. DEALERSHIP WAS AWARE OF PROBLEM.*AK

COPIES OF REPORTS - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

23-APR-2001

Od or

rl_drl

od_rl

up_itr

Reference No.

886501

OWNER INFORMATION (Type or Print)

7972

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 04/30/2001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)

3MAPM15J5MR623128

Vehicle Make

MERCURY

Vehicle Model

TRACER

Vehicle Year

1991

Current Odometer Reading

74,187

Purchase Date

Dealer's Name Private Owner

Engine Size
(CID/CC/L)

1.9 L

☐ Turbo

☐ Diesel

☒ Gas

☒ Fuel Injection

☐ New ☒ Used

City Palm Bay State FL Zip Code 32907

No Cylinders

4

Transmission Type

☒ Manual

☐ Automatic

Antilock Brakes

☐ Yes

☒ No

Restraint System

☒ 3-Point Belt

☐ Motorbelt

☐ Driverside Airbag

☐ 2-Point Belt

☐ Passengerside Airbag

Cruise Control

☒ Yes

☒ No

Drive Train

☒ Front

☐ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Sport Utl

☐ Van

☐ Truck

☐ Minivan

☐ Motorcycle

☒ Other

Station Wagon

Body Style

☐ 2-Door

☐ 4-Door

☒ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

07110000

Part Name(s)

POWER TRAIN:CLUTCH ASSEMBLY:PEDAL

Location

☐ Left

☒ Front

☐ Right

☐ Rear

Failed Part(s)

☒ Original

☐ Replacement

No of Failures

0

Date(s) of Failure(s) 21-APR-2001

Mileage at Failure(s) 60000

Vehicle Speed at Failure(s) 0

Failed Part(s)
Available?

☒ Yes ☐ No

NHTSA Previously
Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 40MPH ON A MAIN STREET AND CLUTCH PEDAL FELL OFF ON HIS LAP, AND VEHICLE WENT OUT OF CONTROL. BUT HE WAS ABLE TO BRING VEHICLE TO COMPLETE STOP. ARM OF CLUTCH WAS VERY SMALL. DEALERSHIP WAS AWARE OF PROBLEM.*AK

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

As I was travelling At App. 40 MPH I Noticed The Traffic Light was Changing Ahead of Me I Proceeded To Begin To Stop. When I Attempted To Downshift The Vehicle I Stepped On Clutch And Heard A Bang, Then I Felt Something Fall onto My Right Leg And Foot. It Was The Clutch Pedal Assembly Which Snapped At The Pivot Point. (This Unit Is Only App. 1/4" Thick And Only Spot Welded In 3 Small Areas) I Have A CDL License And Drive Quite Defensively, Had This Been Someone Else It Could Have Been Disastrous!!! I would Urge Someone As Soon As Possible, To Look Into This, I Must Also Say That FORD MOTOR COMPANY Has Had A Very POCR Attitude, And A Non-Caring One In Regards To This Matter.
Thank You

☆ U.S. G.P.O.: 1992-523-897/6026

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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