



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

23-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

886435

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GHDX03E3WD333745		OLDSMOBILE TRU	SILHOUETTE	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Util ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 23-APR-2001 8000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON A RANDOM BASIS THERE IS A THUMPING NOISE COMING FROM BRAKE SYSTEM. DEALERSHIP HAS REFUSED SERVICE. CAUSE OF DEFECT HAS NOT BEEN DETERMINED. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration

FOR AGENCY USE ONLY 920

Date Received 23-APR-2001

Reference No. 886435

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
☒ YES ☐ NO

Signature of Owner

Vehicle Identification No. (VIN) 1GHDX03E3WD333745
Vehicle Make OLDSMOBILE TR
Vehicle Model SILHOUETTE
Vehicle Year 1998
Current Odometer Reading 8200

Purchase Date 10-16-98
Dealer's Name Flindley Oldsmobile
City Henderson State NV Zip Code 89014

Engine Size 3.4
No Cylinders 6
Turbo ☐
Diesel ☐
Gas ☒
Fuel Injection ☒

Transmission Type Automatic ☒
Manual ☐

Antilock Brakes ☒
Yes ☒
No ☐

Restraint System ☒
3-Point Belt ☒
Motorized 2-Point Belt ☐
Passenger-side Airbag ☒

Cruise Control ☒
Yes ☒
No ☐

Drive Train ☒
Front ☒
Rear ☐
4-Wheel ☐

Vehicle Type ☒
Car ☐
Van ☐
Minivan ☐
Other ☐
Sport Utility ☐
Truck ☐
Motorcycle ☐

Body Style ☒
2-Door ☐
4-Door ☐
Station Wagon ☐
Pick Up Truck ☐
Other ☐

Component 03260000
Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM

Location ☐
Left ☐
Right ☒
Failed Part(s) ☒
Original ☐
Replacement ☐

No of Failures Many
Date(s) of Failure(s) 23-APR-2001
Mileage at Failure(s) 8000
Vehicle Speed at Failure(s)

Failed Part(s) Available? ☒
Yes ☒
No ☐
NHTSA Previously Contacted? ☒
Yes ☒
No ☐

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐
Yes ☒
No ☐
Fire ☐
Yes ☒
No ☐
Number of Persons Injured
Number of Failures
Estimated Property Damage
Reported to Police ☐
Yes ☒
No ☐

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I. ON A RANDOM BASIS THERE IS A THUMPING NOISE COMING FROM BRAKE SYSTEM.
DEALERSHIP HAS REFUSED SERVICE. CAUSE OF DEFECT HAS NOT BEEN DETERMINED.
PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS, IF ANY.
2. Ignition locks up periodically.
3. Hood hits bumper, concern that hood could fly open while driving.
4. Recall, sliding power door may fly open when car is in motion.

COPIES OF THIS FORM ARE REQUIRED

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