



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

20-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

886363

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1ZWFT61L4Y5605045	MERCURY	COUGAR	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08230000 03250000	Part Name(s) ELECTRICAL SYSTEM:STARTER BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) 20-JUL-2000 27000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 55-60 MPH CONSUMER TURNED ON AIR CONDITIONER, THEN SMELLED SMOKE. TURNED AIR CONDITIONER OFF. WENT TO PULL OVER, AND BRAKES HAD FAILED. WHEN VEHICLE CAME TO STOP, CONSUMER OPENED HOOD AND SAW FLAMES. PUT FIRE OUT, AND HAD VEHICLE TOWED TO DEALER. DEALER STATED THAT STARTER HAD CAUSED FIRE AND REPLACED STARTER.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

687462

Work Number

Home Number

Reference No. 886363

Date Received

20-APR-2001

Od or

rt dt

od nt

up, ltr

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

12WFT61L4Y5605045

Vehicle Make

MERCURY

Vehicle Model

COUGAR

Vehicle Year

2000

Current Odometer Reading

22,200

Purchase Date

☒ New ☐ Used

City

State

Zip Code

Engine Size

(CID/CYL)

No Cylinders

Engine Type

☐ Gas ☐ Diesel ☐ Turbo

Fuel Injection

Body Style

2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other ☐

Vehicle Type

Car ☐ Van ☐ Minivan ☐ Other ☐

Motorcycle ☐ Truck ☐ Scooter ☐

Drive Train

Front ☐ Rear ☐ 4-Wheel ☐

Location

Left ☐ Right ☐

Failed Part(s)

Original ☐ Replacement ☐

Failed Part(s)

Available? ☐ Yes ☐ No

Contacted? ☐ Yes ☐ No

NHTSA Previously

Reported to Police ☒ Yes ☐ No

Crash ☐ Yes ☒ No

Fire ☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

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CONTINUE ON BACK IF NEEDED

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