



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

18-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

886239

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMRE11W4YHA24344		FORD TRUCK	E150	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Belt			☐ Sport Util ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 22-SEP-2000 Mileage at Failure(s) 22000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKES VIBRATE REAL BADLY AND IT IS VERY HARD TO STOP VEHICLE. BRAKES HAVE TO BE RESURFACED EVERY 9,000 MILES. VEHICLE HAS BEEN AT DEALER, BUT THEY HAVE NO REMEDY.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 436

Date Received

18-APR-2001

Od_or
rt_dt
od_rt
up_ltr

Reference No.

886239

Work Number

Home Number

OWNER INFORMATION (Type or Print)

686856

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
in the absence of an _____ name and address to the vehicle manufacturer.☒ YES☐ NO

Signature of Owner

Date 4/30/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

1FMRE11W4YHA24344

Vehicle Make

FORD TRUCK

Vehicle Model

E150

Vehicle Year

2000

Current Odometer Reading

23000

Purchase Date

4-18-00

Dealer's Name BIL BOWERS FRIENDLY FORDEngine Size
(CID/CC/L)

4.6 L

☐ Turbo
☐ Diesel
☐ Gas☒ Fuel Injection☒ New ☒ UsedCity Miami State FL Zip Code 33162

No Cylinders

8

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes☒ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☒ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03260000

Part Name(s)

BRAKES:HYDRAULIC:ANTI-SKID SYSTEM

Location

☐ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

2

Date(s) of Failure(s) 22-SEP-2000Mileage at Failure(s) 9000 - 22000

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKES VIBRATE REAL BADLY AND IT IS VERY HARD TO STOP VEHICLE. BRAKES HAVE TO BE RESURFACED EVERY 9,000 MILES. VEHICLE HAS BEEN AT DEALER, BUT THEY HAVE NO REMEDY.*AK

CONTINUE ON BACK IF NEEDED

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14501 West Sunrise Blvd SUNRISE, FLORIDA 33323
Phone (954) 851-9110
FL REG. # MV-05685

SERVICE INSTALLED PARTS		PROGRAM CODE	AUTHORIZATION NUMBER	COMMITMENT NUMBER
CHECK () BOX ☐ CLAIM PROGRAM ☐ INFORMATION TO SUBMIT CLAIM ☐ PARTS ACCAP ONLY ☐ P & A CODE: 04908		ALLOWANCE		
PARTS	LABOR	TOTAL	PLUS PRICE DIFF.	LESS REC
\$	%	\$	%	%
X				
ON BEHALF OF SERVING DEALER I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 10 YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.				
SIGNED:		DATE: GENERAL MANAGER OR AUTHORIZED PERSON		DATE:

CUSTOMER NO 83884	ADVISOR RICHARD DANEK 789	TAB NO. 6692	INVOICE DATE 09/22/00	INVOICE NO. FDCS284571
	LABOR RATE 70.00	LICENSE NO. E11	VEHICLE 8216	COLOR BLUE/GRAY
	YEAR MAKE MODEL 00/FORD TRUCK/ECONOLINE/VN E150 CLUB			STOCK NO.
	VEHICLE ID NO 1FMRE11W4YHA24344			DELIVERY DATE
	P.O. NO.			SELLER NO
	P.O. DATE 08/21/00			PRODUCTION DATE
COMMENTS				
MD: 9216				

LABOR & PARTS JOB # 1 06F02 BRAKES CUSTOMER STATES HAS BRAKE PULSATION OUT OF ROUND 13 ROAD TEST MEASURE RUNOUT L/.12 R/.15MM RESURFACE BOTH FRONT ROTORS 448	HOURS: 1.00 TECH(S): 448	WARRANTY
TOTALS		
TOTAL BILL INCLUDES CHARGES FOR SHOP SUPPLIES EQUAL TO 10% OF PARTS AND LABOR NOT TO EXCEED \$25.00.		
YOU MAY RECEIVE A QUESTIONNAIRE FROM FORD MOTOR COMPANY. IN THE EVENT YOU CANNOT GIVE US A COMPLETELY SATISFIED RATING, PLEASE CONTACT THE FOLLOWING: FOR SERVICE CONTACT JIM FRIEND AT 851-9112 FOR THE COLLISION CENTER CONTACT BILL CONDRON AT 851-9101 THANK YOU		
TOTAL LABOR 0.00		
TOTAL PARTS 0.00		
TOTAL SUBLET 0.00		
TOTAL G.O.G. 0.00		
TOTAL MISC CHG. 0.00		
TOTAL MISC DISC 0.00		
TOTAL TAX 0.00		
TOTAL INVOICE \$ 0.00		

It is your responsibility to make sure that all of the scheduled maintenance is performed and that the materials used meet Ford engineering specifications. Failure to perform scheduled maintenance as specified in the Service Guide will invalidate warranty coverage on parts affected by the lack of maintenance.

CUSTOMER SIGNATURE