



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 920

Date Received

17-APR-2001

Ord. or  
rt. dt  
pd. rt  
rp. ltr

Reference No.

886115

## OWNER INFORMATION (Type or Print)

JOHN ANDERSON 686676  
803 HORNET DRIVE  
GARDNERVILLE NV 89410

Work Number

Home Number 775-265-3339

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(Lower left corner of and/or above driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	KELLY SPRINGFIE	KELLY SPRINGFIE	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Bel	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Util <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02760003	Part Name(s) TIRES:BELT	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 15-AUG-2000 Mileage at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)


Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TWO KELLY SPRINGFIELD TIRES ON HIS 5TH WHEEL TRAVEL TRAILER EXPERIENCED TREAD SEPARATION WITH ONLY 5,000 TO 6,000 MILES ON TIRES. TREAD WAS COMING OFF TIRE BECAUSE STEEL BELT UNDERNEATH TREAD WAS NOT PROPERLY ATTACHED TO SIDEWALL. TIRE SIZE: ST225/75R15, DOT NUMBER: PUHP1KR. BOTH TIMES THAT TIRES CAME APART, CONSUMER WAS TRAVELING AT APPROXIMATELY 60 TO 65 MPH, AND TIRES WERE NOT OVERLOADED. TIRES WERE ONLY CARRYING 1900 TO 2000 LBS, APPROXIMATELY 70 DEGREES, WHEN RATED TO CARRY 2540 AT 65 PSI.\*AK

COPIES OF THIS FORM ARE AVAILABLE FROM THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

This document is available in Braille and large print. For more information, contact the National Highway Traffic Safety Administration at 1-800-424-9393.

 DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire (VOQ)</b> NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		<b>FOR AGENCY USE ONLY</b> 920 Date Received 17-APR-2001 Reference No. 886115	
U.S. Department of Transportation National Highway Traffic Safety Administration		Od_or _____ rt_dt _____ od_rt _____ up_tr _____	
<b>OWNER INFORMATION (Type or Print)</b> [Redacted] 686676		Work Number _____ Home No. [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <i>Yes</i> <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of a signature, please print name and address to the vehicle manufacturer.			
Signature of Owner [Redacted]		Date <i>04/26/01</i>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make TIRE KELLY SPRINGFI	Vehicle Model TIRE KELLY SPRINGFI	Vehicle Year 1998
Purchase Date 17 SEPT 1997		Dealer's Name DJ's RV Center	Current Odometer Reading N/A
<input checked="" type="checkbox"/> New <del>Used</del>	City Carson City	State NV	Zip Code 89701
Engine Size (CID/CC/L) N/A	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection	No Cylinders _____	
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input checked="" type="checkbox"/> Other 5th Wheel R.V.	<input type="checkbox"/> Sport UT <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02760003	Part Name(s) TIRES:BELT	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures 2	Date(s) of Failure(s) <del>15 JUNE 2000</del> 15 JUNE 2000 Mileage at Failure(s) APPROX 6000 Vehicle Speed at Failure(s) 60 MPH	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage \$100.00 to RV		Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
TWO KELLY SPRINGFIELD TIRES ON HIS 5TH WHEEL TRAVEL TRAILER EXPERIENCED TREAD SEPARATION WITH ONLY 5,000 TO 6,000 MILES ON TIRES. TREAD WAS COMING OFF TIRE BECAUSE STEEL BELT UNDERNEATH TREAD WAS NOT PROPERLY ATTACHED TO SIDEWALL. TIRE SIZE: 6T225/76R15, DOT NUMBER: PUHHP1KR. BOTH TIMES THAT TIRES CAME APART, CONSUMER WAS TRAVELING AT APPROXIMATELY 60 TO 65 MPH, AND TIRES WERE NOT OVERLOADED. TIRES WERE ONLY CARRYING 1900 TO 2000 LBS, APPROXIMATELY 70 DEGREES, WHEN RATED TO CARRY 2540 AT 65 PSI.*AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.\*

D O T P U I H P I K R

MANUFACTURER/TIRE NAME

SIZE ST 225/75 R15 L 2'0"

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

My investigation revealed that these tires labelled as "TOWMASTER" are a Kelly Springfield product which is a Goodyear subsidiary. These tires tread pattern is almost identical to the Goodyear "Marathon."

For about the last two years, Goodyear has been replacing certain RV tires (ST 225/75 R15 - Load range D) at no charge (silent recall?) due to defective construction: tread separation caused by the steel belt separation from the sidewalls.

Both Goodyear and Kelly dealers have rebuffed my attempts to have these tires replaced. Greenball Corp., Long Beach, Ca has indicated they may assist

☆ U.S. G.P.O.: 1982 - 823-897 / 80088

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



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U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Information Management Staff NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

