



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

17-APR-2001

Ord or _____
rt_dt _____
pd_rt _____
rp_ltr _____

Reference No.

886111

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JS3TD62V0Y4128838	SUZUKI	GRAND VITARA	2000	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01000000	Part Name(s) STEERING	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) C1-JAN-2001 19000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING IN BAD WEATHER, SNOW/RAIN AT 20 MPH THE VEHICLE STARTED TO FISHTAIL. CONSUMER LOST CONTROL AND VEHICLE TURNED ON ITS SIDE. AFTER VEHICLE WAS UPRIGHT AGAIN, CONSUMER WANTED TO DRIVE VEHICLE TO DEALER. STEERING WAS PULLING TO RIGHT/ STEERING CAME LOOSE FROM WHEELS. VEHICLE TOWED TO DEALER. PLEASE ADD ADDITIONAL INFORMATION. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received
17-APR-2001Od_or
rt_dt
bd_ft
up_ltr

Reference No.

886111

Work Number

Home Number

OWNER INFORMATION (Type or Print)

86674

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization NHTSA WILL NOT provide your name and address to the vehicle manufacturer.☒ YES ☐ NO

Signature of Owner

Date 04/30/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) JS3TD62V0Y4128838	Vehicle Make SUZUKI	Vehicle Model GRAND VITARA	Vehicle Year 2000	Current Odometer Reading 19,000
Purchase Date 12-15-2000	Dealer's Name Denver Suzuki		Engine Size (CID/CC/L) V6	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City Denver State CO Zip Code 80234	No Cylinders		
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motor belt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☒ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01000000	Part Name(s) STEERING	Location ☒ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 01-JAN-2001 Mileage at Failure(s) 19000 Vehicle Speed at Failure(s) 20-30 MPH	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities NONE	Estimated Property Damage \$5,570	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING IN BAD WEATHER, SNOW/RAIN AT 20 MPH THE VEHICLE STARTED TO FISHTAIL. CONSUMER LOST CONTROL AND VEHICLE TURNED ON ITS SIDE. AFTER VEHICLE WAS UPRIGHT AGAIN, CONSUMER WANTED TO DRIVE VEHICLE TO DEALER. STEERING WAS PULLING TO LEFT. STEERING CAME LOOSE FROM WHEELS. VEHICLE TOWED TO DEALER. PLEASE ADD ADDITIONAL INFORMATION. *AK **DEALER DID NOT WANT TO TAKE RESPONSIBILITY**
My Allstate Insurance had to pay. CAR IS UNDER WARRANTY.

CONTINUE ON BACK IF NEEDED

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