

**National Highway
Traffic Safety
Administration**

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Date Received

17-APR-2001

Od_or _____
rt_dt _____
od_rt _____
up_lr _____

Reference No.

886090

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date** ____/____/____

Vehicle Ident. No. (VIN.) (Location shown on driver's side dashboard)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X2NUC94172	FORD TRUCK	EXPLORER	1992	

Dealer's Name _____

Engine Size
(CID/CC/L _____)

No Cylinders _____

☐	Turbo
☐	Diesel
☐	Gas
☐	Fuel Injectio

☐ New ☒ Used

City _____ State _____ Zip Code _____

☐ 3-Point Belt ☐ Motorbelt
☐ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag

☐ Yes☒ No☐ Front
☐ Rear
☐ 4-Wheel

☐ Car	☐ Sport Utl
☐ Van	☐ Truck
☐ Minivan	☐ Motorcycle
☐ Other _____	

☐ 2-Door
☐ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☒ Other _____

Component 13640000	Part Name(s) STRUCTURE:HATCHBACK HYDRAULIC CYLINDER:TRUNK CYLIN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ 209 _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NIITSA Previously ☐ Yes ☐ No

; Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRACKETS THAT ARE WELDED TO LIFTGATE HAVE FRACTURED. A RECALL HAS BEEN ISSUED ON VEHICLE'S MAKE AND MODEL; HOWEVER, THIS VEHICLE WAS NOT INCLUDED DUE TO VIN.*AK

CC-BY 4.0 International license

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 284

Date Received

17-APR-2001

Od. or
rt. dt
od. rt
up. lfr

Reference No.

886090

Work Number

Home Number

OWNER INFORMATION (Type or Print)

686643

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, please print your name and address to the vehicle manufacturer.

Signature of Owner

Date 4/2/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X2NUC84172		FORD TRUCK	EXPLORER	1992	209,000
Purchase Date	Dealer's Name		Engine Size (CID/COAL)		☐ Turbo
☐ New ☒ Used	City State Zip Code		No. Cylinders		☐ Diesel
					☒ Gas
					☐ Fuel Injection
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☐ Manual	☐ Yes	☐ 3-Point Belt ☐ Motorbelt		☐ Yes	☐ Front
☒ Automatic	☒ No	☒ Driverside Airbag ☐ 2-Point Belt		☒ No	☐ Rear
		☐ Passengerside Airbag			☒ 4-Wheel
					Vehicle Type
					☐ Car
					☐ Van
					☒ Sport Util
					☐ Truck
					☐ Minivan
					☐ Motorcycle
					☐ Other
					Body Style
					☐ 2-Door
					☐ 4-Door
					☐ Stationwagon
					☐ Pick Up Truck
					☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13640000	Part Name(s) STRUCTURE:HATCHBACK HYDRAULIC CYLINDER:TRUNK CYLIND	Location ☐ Left ☐ Right ☐ Front ☒ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) 209 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRACKETS THAT ARE WELDED TO LIFTGATE HAVE FRACTURED. A RECALL HAS BEEN ISSUED ON VEHICLE'S MAKE AND MODEL; HOWEVER, THIS VEHICLE WAS NOT INCLUDED DUE TO VIN.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.