


DOT Auto Safety Hotline		FOR AGENCY USE ONLY 758	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print)		Date Received: 16-APR-2001 Office: DEFECTS INVESTIGATION Reference No.: 886033	
Signature of Owner: _____ Date: 7/9/01		Work Number: _____ Home Number: _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? in the absence of _____ address to the vehicle manufacturer. <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) <small>(Located at bottom of windshield on driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year
2FACP74W6PX153250	FORD	CROWN VICTORIA	1993
Current Odometer Reading			BURNT
Purchase Date 8/11/2000	Dealer's Name TOMBALL FORD		Engine Size (CID/CC/L) 4.6
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City TOMBALL State TX Zip Code 77375		No Cylinders 8
Transmission Type	Antilock Brakes	Restraint System	Vehicle Type
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> Passengerside Airbag	<input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other
Cruise Control	Drive Train	Body Style	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 66109000	Part Name(s) ENGINE	Location <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Front	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures	Date(s) of Failure(s) 05-APR-2001	Mileage at Failure(s) 86000	Vehicle Speed at Failure(s) PARKED
Failed Part(s) Available?		NHTSA Previously Contacted?	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	0	0
Estimated Property Damage		Reported to Police	
\$4,000.00		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
<p>VEHICLE PARKED, CONSUMER, STARTED ENGINE, USED AIR CONDITIONER FOR 12 TO 15 MINUTES, AND SHUT ENGINE OFF AGAIN. ONE HOUR LATER, VEHICLE WAS BURNING, FIRE DEPARTMENT STATED FIRE STARTED IN (ENGINE RUNNING GEAR. VEHICLE TOTALLED. *AK</p> <p>I had several people tell me they knew someone that had the same thing happen to them. (FORD VEHICLE - ENGINE FIRE) I started a search on internet specifically for Ford Crown Victorias engine fires, I was shocked at all the listings, I've concluded that a few of the copies, I called Ford at 1-800-392-8673 and talked to a man named Kevin, I explained my situation, he asked my VIN number, told me it wasn't on recall, Ford could not, would not do anything for me.</p>			
<p>The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

(INFORMATION ON TIRE FAILURE) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I CONTACTED NHTSA Automobile RECALLS (D.O.T.) - AUTO

SAFETY NOTICE, UNFORTUNATELY MY VIN NUMBER WAS NOT ON RECALL LIST

THE HOUSTON FIRE DEPARTMENT (FIRE INCIDENT REPORT) STATES: K-AREA

OF FIRE ORIGIN (83); ENGINE AREA, RUNNING GEAR, ALSO -

L-FORM OF HEAT OF IGNITION (10); HEAT/FUEL-FIRED INSUFF

Representatives Davis and JERALD JAROS with TEXAS FARMERS

INSURANCE met with my father to examine the FORD CROWN

Victoria Located AT OUR HOUSE. THEY CONCUR with the H.F.D. that the cause

of the fire was a MECHANICAL FAILURE AND I WAS NO WAY

responsible for the fire and did nothing to cause the fire. As per their

inspection they found very little interior fire damage, indicating carelessness

with a cigarette was not the cause of the fire. (copy enclosed).

I DO NOT UNDERSTAND HOW FORD CAN TURN THEIR BACK, NOR DO I UNDERSTAND HOW

THEY CAN LEGALLY GET AWAY WITH THIS. I WORRY ABOUT PEOPLE DRIVING 1993

FORD CROWN VICTORIAS, THE WEATHER IS GETTING HOTTER AND HOTTER. IF THEY GET "STUCK" IN FREEWAY TRAFFIC, MAYBE COMPLETELY "STORPED" BECAUSE OF AN ACCIDENT, THEY'LL RUN THEIR AIR CONDITIONERS. THEY'LL WATCH THEIR GAGES SO THEY DON'T GET HOT, JUST LIKE I DID. WHEN THEY REACH THEIR DESTINATION, THEY'LL PARK, TURN OFF THE ENGINE, GO INSIDE, MAYBE WORK - MAYBE HOME, THEY DON'T KNOW ABOUT THE "FIRE DANGER." FORD DOES AND NOW THE ATTORNEY GENERAL AND THE SYSTEM DOES.

* U.S. G.P.O.: 1988 - 629-807 / 8088

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20580

Official Business Penalty for Private Use \$300

COPY TO: JOHN CORAYN, ATTORNEY GENERAL OF TEXAS, ST. CORPORATION SYSTEMS, INTEREST INFO SHEETS, H.F.D. FIRE INCIDENT REPORT, TEXAS FARMERS INSURANCE INVESTIGATION REPORT, PICTURES



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

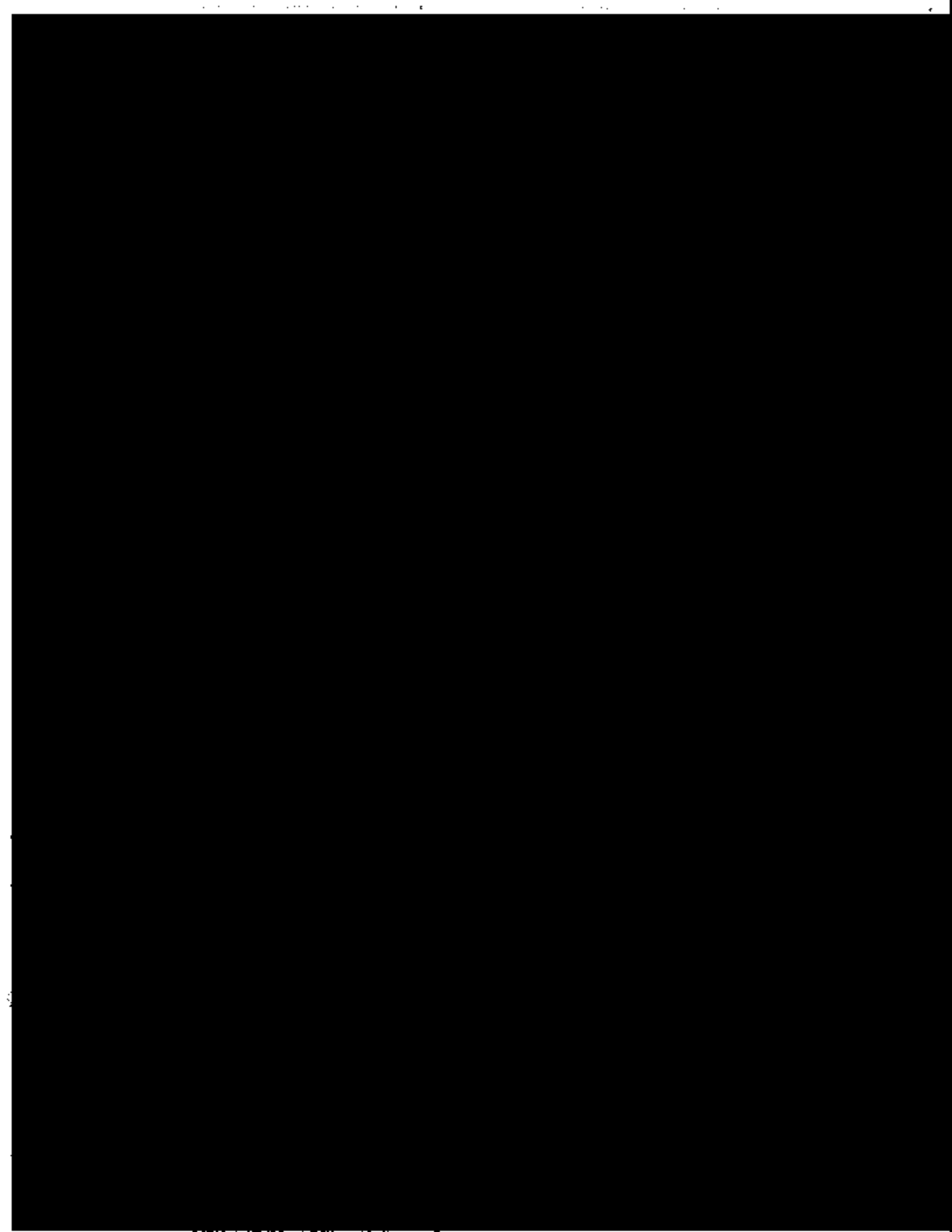
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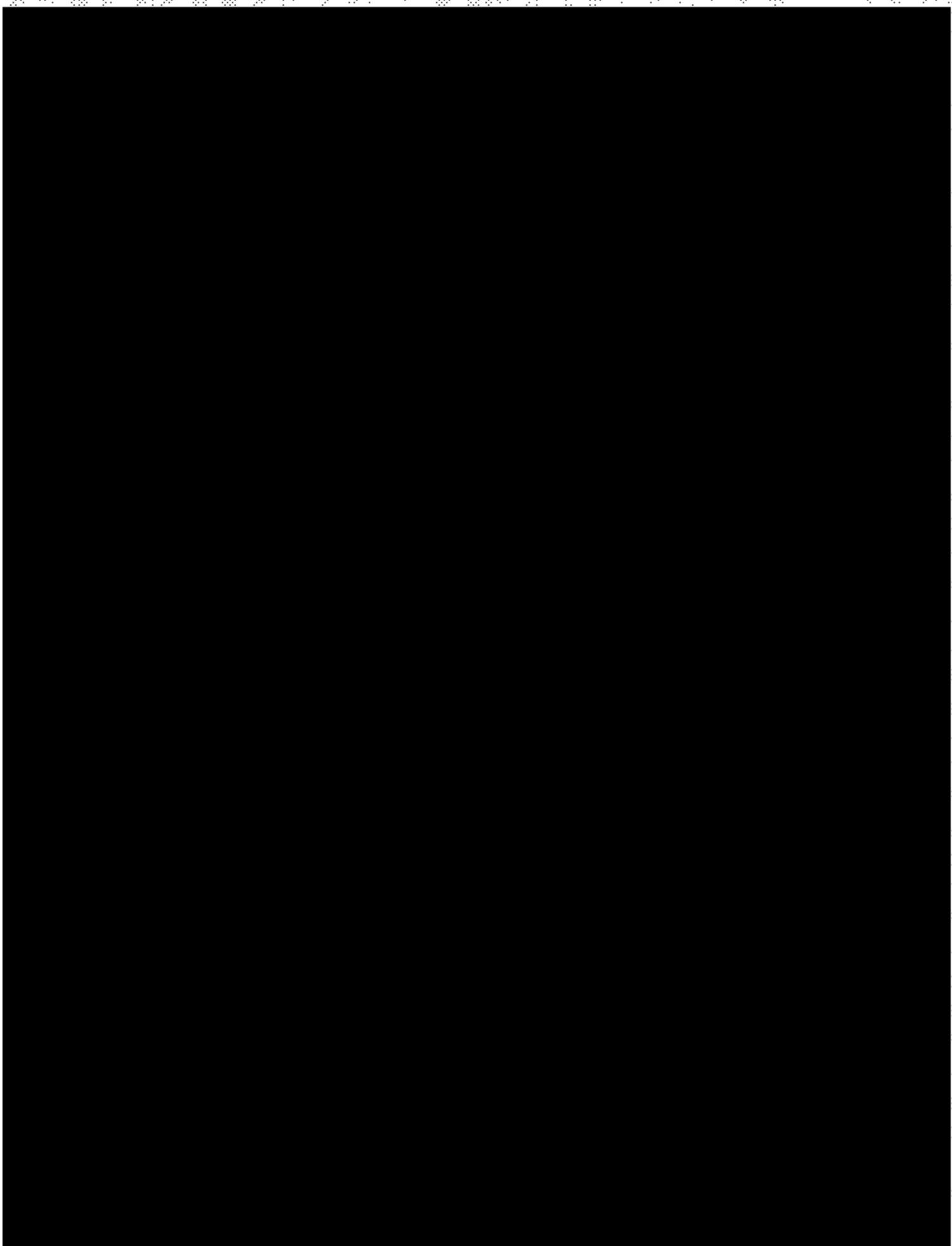
U.S. Department of Transportation National Highway Traffic Safety Administration Information Management Staff NSA-10.01 400 7th Street, SW Washington, DC 20590



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PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

(Page 1 through Page 9)





1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
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