



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 284

Date Received

16-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

885942

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door frame) 2B4GK55R8MR220766	Vehicle Make DODGE TRUCK	Vehicle Model CARAVAN	Vehicle Year 1991	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05250000 01300000	Part Name(s) ENGINE COOLING SYSTEM: BELTS STEERING: POWER ASSIST	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOLTS THAT HOLD TENSIONER BROKE, CAUSING IT TO SEPARATE FROM VEHICLE, AND RESULTING IN LOSS OF POWER STEERING AND VEHICLE TO OVERHEATING. DEALER HAS REPLACED THE PART THREE TIMES. *AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration
NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

686439

Work Number

Home Number

Reference No.

885942

Date Received

16-APR-2001

Od. or

rt. dt.

od. rt.

up. hr.

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

Vehicle Make

DODGE TRUCK

CARAVAN

Vehicle Year

1991

Current Odometer Reading

144,000

Purchase Date

2/93

Dealer's Name

State

Zip Code

No. Cylinders

6

Engine Size (CID/CC/L)

3.3

Fuel Injection

Turbo

Diesel

Gas

Other

Automatic

Manual

Antilock Brakes

3-Point Belt

2-Point Belt

Passenger Side Airbag

Restraint System

Motor Belt

Driver Side Airbag

Passenger Side Airbag

Cruise Control

Yes

No

Drive Train

Front

Rear

4-Wheel

Vehicle Type

Car

Van

Minivan

Other

Body Style

2-Door

4-Door

Station Wagon

Pick Up Truck

Other

No. of Failures

3

Date(s) of Failure(s)

JULY 97, JUNE '99, APR 01

Mileage at Failure(s)

144K

Vehicle Speed at Failure(s)

20 mph, turning

Available?

Yes

No

Failed Part(s)

Original

Replacement

Engine Cooling System Belts

STEERING POWER ASSIST

4/12894AE

Component

Part Name(s)

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Cash

Yes

No

Fire

Yes

No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

Yes

No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOLT THAT HOLDS TENSIONER BROKE, CAUSING IT TO SEPARATE FROM VEHICLE, AND RESULTING IN LOSS OF POWER STEERING AND VEHICLE TO OVERHEATING. BOLT WAS REPLACED THE PART THREE TIMES. 'AK

THIS BELT TENSIONER BOLT HAS BROKEN (3) TIMES, ALWAYS

AT THE POINT WHERE BOLT EXITS ASSEMBLY & WELD OF

WELD SITE INDICATES THIS IS CERTAINLY A FLAWED ITEM ON

THIS VEHICLE WITH 3.3 ENGINE

CONTINUE ON BACK IF NEEDED

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