



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 558

Date Received

12-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

885811

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G1NE52J9Y6206557	CHEVROLET	MALIBU	2000	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☒ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failure	Date(s) of Failure(s) 01-JUN-2000 30000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKE PADS AND ROTORS WERE REPLACED 2 MONTHS AFTER VEHICLE WAS PURCHASED BRAND NEW. IN JANUARY OF 2001 VEHICLE WAS EXPERIENCING SAME PROBLEMS. DEALER REPLACED BRAKES PADS AND ROTORS AGAIN. PROBLEM PRESISTED AGAIN, SO DEALER RETORQUED WHEELS AND SANDED PADS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 558 Date Received: 12-APR-2001 Od or rt_dtl: _____ od_rtl: _____ up_ltr: _____ Reference No.: 885811 Work Number: _____ Home Number: _____	
OWNER INFORMATION (Type or Print) [Redacted] 686216			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, you must provide your name and address to the vehicle manufacturer. Signature of Owner: [Redacted] Date: 4/22/01			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) [Redacted] (located at bottom of driver's side)		Vehicle Make: CHEVROLET	Vehicle Model: MALIBU
Vehicle Year: 2000		Current Odometer Reading: 31820	
Purchase Date: 4-5-00 ☒ New ☐ Used	Dealer's Name: Russell Chevrolet City: Sherwood State: AR Zip Code: _____		Engine Size (CID/CC): _____ No Cylinders: _____ ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
Transmission Type: ☒ Manual ☐ Automatic	Antilock Brakes: ☒ Yes ☐ No	Restraint System: ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control: ☒ Yes ☐ No
Drive Train: ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Ut ☐ Truck ☐ Motorcycle	Body Style: ☐ 2-Door ☒ 4-Door ☐ Station wagon ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: 03270000	Part Name(s): BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM		Location: ☐ Left ☐ Front ☐ Right ☐ Rear
No of Failures: 2	Date(s) of Failure(s): 7-01-JUN-2000 Mileage at Failure(s): 30000 Vehicle Speed at Failure(s): _____		Failed Part(s) Available?: ☐ Yes ☐ No NHTSA Previously Contacted?: ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: _____	Number of Fatalities: _____
Estimated Property Damage: _____		Reported to Police: ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			

BRAKE PADS AND ROTORS WERE REPLACED 2 MONTHS AFTER VEHICLE WAS PURCHASED BRAND NEW. IN JANUARY OF 2001 VEHICLE WAS EXPERIENCING SAME PROBLEMS. DEALER REPLACED BRAKES PADS AND ROTORS AGAIN. PROBLEM PRESISTED AGAIN, SO DEALER RETORQUED WHEELS AND SANDED PADS.*AK

CONTINUE ON BACK IF NEEDED

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