



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 160

Date Received

11-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

885697

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door frame) 1B7HF16Y3YS615081	Vehicle Make DODGE TRUCK	Vehicle Model RAM 1500	Vehicle Year 2000	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02000000	Part Name(s) SUSPENSION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SEVERE SHAKING IN FRONT WILL OCCUR WHEN DRIVING AT HIGHWAY SPEEDS AND OVER A SMALL BUMP IN PAVEMENT OR HOLE. SHAKING WILL STOP WHEN CONSUMER REDUCES SPEED TO 30 MPH, BUT EVENTUALLY IT WILL REOCCUR.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 160

Date Received

11-APR-2001

Od_or
rt_dt
od_rt
up_itr

Reference No.

885697

OWNER INFORMATION (Type or Print)

685940

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 4/16/2001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at bottom of
instrument panel on driver's side)

Vehicle Make

DODGE TRUCK

Vehicle Model

RAM 1500

Vehicle Year

2000

Current Odometer Reading

Approx 29,000

Purchase Date

10/99

Dealer's Name JIM CRISTANELLI

Engine Size
(CID/CC/L)

5.2

☐ Turbo
☐ Diesel
☒ Gas☒ Fuel Injection☒ New ☐ Used

City VERNON State TEX Zip Code 76384

No. of Cylinders

8

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Bel:☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☒ Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
02000000Part Name(s)
SUSPENSIONFRONT WHEEL BEARINGS
FRONT SUSPENSION

Location

☒ Left☒ Front☒ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No. of Failures

Date(s) of Failure(s) MARCH + APRIL 2001

Mileage at Failure(s) 30 26000, 29000

Vehicle Speed at Failure(s) HIGHWAY

Failed Part(s)
Available?☐ Yes ☒ NoNHTSA Previously
Contacted?☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NO ONE
INJURED

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SEVERE SHAKING IN FRONT WILL OCCUR WHEN DRIVING AT HIGHWAY SPEEDS AND OVER A 26,000 miles
SMALL BUMP IN PAVEMENT OR HOLE. SHAKING WILL STOP WHEN CONSUMER REDUCES SPEED
TO 30 MPH, BUT EVENTUALLY IT WILL REOCCUR. *AK also

Front left wheel would lock down on second
occasion wheel bearings out on both
sides in the front 29,000 miles

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

This is a very scary and dangerous defect and I am really scared to drive this vehicle. So far no Chrysler rep. has even talked to me personally except the dealer sales and service people at Christanelli Ford. The factory representative has not called and spoken to me even though the dealer has told them I would like to talk to the factory rep. I have owned 5 new Dodge pickups since 1992 and have been a satisfied customer until now. This is a very dangerous defect for a vehicle with only 25,000 miles and it needs to be addressed by Dodge. Violent and I mean Violent shaking of the front suspension.

☆ U.S.G.P.O.: 1992-423-987/60086

U.S. Department
of Transportation
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Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20560

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
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