



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 160

Date Received

10-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

885530

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make COOPER	Vehicle Model COOPER	Vehicle Year 1900	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MODEL LIFELINER P20555R15 WITH ONLY 7,000 MILES, AFTER MARKET, TIRES. ONE OF TIRES HAS A CORD THAT SEPARATED, AND ON ANOTHER TIRE THERE WAS A SPLIT ON OUTSIDE WALL, CAUSING BUBBLE TO PRETRUDE OUT OF IT. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 160	
OWNER INFORMATION (Type or Print) 685680		Date Received 10-APR-2001 Reference No. 885530	
		Work Number Home Number	
Do you authorize NHTSA to print this information on the back of this questionnaire? In the absence of an authorized signature, this information will be sent to the vehicle manufacturer.			
Signature of Owner _____ Date <u>4/20/01</u>		☒ YES ☐ NO	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) _____ (Locates at bottom of windshield on driver's side)		Vehicle Make COOPER	Vehicle Model COOPER
		Vehicle Year 1900	Current Odometer Reading 67,343
Purchase Date JUNE 7, 95 ☐ New ☒ Used	Dealer's Name LARSON FORD City LAKEWOOD State NJ Zip Code 08701		Engine Size (CID/CC/L) 2.0 No. Cylinders 4 ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Recl ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02700000	Part Name(s) TIRES	Location ☒ Left ☒ Right ☐ Front ☒ Rear	Failed Part(s) ☐ Original ☒ Replacement
No. of Failures 2	Date(s) of Failure(s) MARCH 01 Mileage at Failure(s) 67,000 Vehicle Speed at Failure(s) 40		Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
		Estimated Property Damage _____	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
MODEL LIFELINER P20555R15 WITH ONLY 7,000 MILES, AFTER MARKET, TIRES. ONE OF TIRES HAS A CORD THAT SEPARATED, AND ON ANOTHER TIRE THERE WAS A SPLIT ON OUTSIDE WALL, CAUSING BUBBLE TO PRETRUDE OUT OF IT. *AK			

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T [] [] [] [] [] [] [] [] [] [] MANUFACTURER/TIRE NAME COOPER LIFELINER CLASSIC SIZE 205/55 R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I COULD NOT GET DOT #'S, BECAUSE THE CAR WAS SOLD. THE COOPER REPRESENTATIVE REPLACED BOTH TIRES AT NO COST, AFTER I TOLD HIM & CALLED NATL TRANSPORTATION. HE STATED THE TIRES FAILED DUE TO DRIVING HABITS, BUT THERE WAS NO NEED TO INVOLVE COOPER TIRE NATL OFFICE. I TOLD THE REPRESENTATIVE THAT NATL TRANS SAFETY HAD COMPLAINTS ON THE COOPER CLASSIC TIRE SERIES. I ALSO TOLD HIM THE PROBLEMS WITH THE TIRES SHOULD NOT OCCUR AFTER ONLY 7000 MILES. ALTHOUGH HE DIDNT STATE IT, I FEEL HE KNEW COOPER WAS HAVING A PROBLEM WITH THIS TIRE LINE

☆ U.S. G.P.O.: 1992-423-887 / 80289

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

