





DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

J.S. Department of Transportation  
National Highway Traffic Safety Administration  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

684550

885053

Reference No.

04-APR-2001

Date Received

FOR AGENCY-USE ONLY 920

Work Number  
Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  
 YES  NO

In the absence of an authorized signature, please provide your name and address to the vehicle manufacturer.  
Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of driver's side)

Vehicle Make  
CHRYSLER TRUC

Vehicle Model  
TOWN AND COU

Vehicle Year  
2000

Current Odometer Reading  
15268

Purchase Date  
26 Jun 2000

Dealer's Name  
JACK BEY CHEVROLET HYUNDAI INC

City/State/Zip code  
Lubbock TX 79401

Engine Size (CID/CCL)  
3.3

Transmission Type  
 Manual  Automatic

Antilock Brakes  
 Yes  No

Restraint System  
 3-Point Belt  Motorized  2-Point Belt

Drive Train  
 Front  Rear  4-Wheel

Vehicle Type  
 Car  Van  Truck  Motorcycle  Other

Body Style  
 2-Door  4-Door  Stationwagon  Pick Up Truck  Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component  
09202000

Part Name(s)  
LIGHTING LAMP OR SOCKET HEAD LIGHTS

Location  
 Left  Right

Failed Part(s)  
 Original  Replacement

No of Failures  
26

Date(s) of Failure(s)  
26-JAN-2000

Mileage at Failure(s)  
15000

Vehicle Speed at Failure(s)  
15000

Failed Part(s)  
Available?  Yes  No  
Contacted?  Yes  No  
NHTSA Previously?  Yes  No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE IS NO INDEPENDENT ADJUSTMENT FOR AERO LIGHTS/HALOGEN LAMPS. WHEN HIGH BEAM IS ACTIVATED, THEY COME ON, AND SHOULD BE POINTED SLIGHTLY ABOVE THE HORIZON. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS, IF ANY.

Reported sources with description of the problem and corrective results.  
Since the correction results were unclear (vehicle stopped at the store for  
IN THE 2001 I WAS TOLD THE SUPPLIER HAD A PROBLEM TO BE DONE BY THE  
MANUFACTURER.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.