



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

04-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

885052

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WDBEA30D7LB270521		MERCEDES BENZ	300E	1990	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05210000	Part Name(s) ENGINE COOLING SYSTEM: RADIATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 28-SEP-2000 85000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RADIATOR UPPER NECK CONNECTOR IS MADE OF PLASTIC. DEALER INFORMED CONSUMER THAT HE NEEDS TO REPLACE RADIATOR WITH A METAL NECK CONNECTOR INSTEAD, BUT AT CONSUMER'S EXPENSE. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241 Date Received: 04-APR-2001 Od. or n. at od. rt up. hr Reference No. 885052 Work Number Home Number	
OWNER INFORMATION (Type or Print) 4548			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, your name and address to the vehicle manufacturer. ☒ YES ☐ NO Signature of Owner: Date: 04/19/01			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of dashboard on driver's side) 		Vehicle Make: MERCEDES BENZ Vehicle Model: 300E Vehicle Year: 1990 Current Odometer Reading:	
Purchase Date: 1991 ☒ New ☐ Used		Dealer's Name: Walden's Auto, Mazda, Mercedes-Benz City: Washington State: GA Zip Code: _____ Engine Size (CUBIC IN): 3.0L No. Cylinders: 6 ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection	
Transmission Type: ☐ Manual ☒ Automatic	Antilock Brakes: ☒ Yes ☐ No	Restraint System: ☒ 3 Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control: ☒ Yes ☐ No
Drive Train: ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type: ☒ Car ☐ Sport Util. Truck ☐ Van ☐ Motorcycle ☐ Minivan ☐ Other ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: 05210000	Part Name(s): ENGINE COOLING SYSTEM: RADIATOR THROTTLE BODY GEAR 2nd Radiator		Location: ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s): ☒ Original Replacement
No. of Failures:	Date(s) of Failure(s): 28-SEP-2000 Mileage at Failure(s): 85000 Vehicle Speed at Failure(s): N/A		Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: 0	Number of Fatalities: 0
Estimated Property Damage: 0		Reported to Police: ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
RADIATOR UPPER NECK CONNECTOR IS MADE OF PLASTIC. DEALER INFORMED CONSUMER THAT HE NEEDS TO REPLACE RADIATOR WITH A METAL NECK CONNECTOR INSTEAD, BUT AT CONSUMER'S EXPENSE. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

FOLD TO SHOW RETURN ADDRESS (NO STAMP NEEDED) FASTEN WITH TAPE OR STAPLE AND MAIL																	
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)																	
TIRE IDENTIFICATION NO.*																	
D	O	T														MANUFACTURER/TIRE NAME	SIZE
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.																	
NARRATIVE DESCRIPTION (CONTINUED)																	

★ U.S. G.P.O.: 1952-623-697 / 60096

SEATTLE WA 98101
PM
APR 12
2001



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

2. *Highly dependent*