



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

04-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

885021

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of windshield and driver's door)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
3VWCK21C61M438366	VOLKSWAGEN	BEETLE	2001			
Purchase Date <input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio		
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10410000	Part Name(s) VISUAL SYSTEMS:GLASS:WINDSHIELD	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 30-MAR-2001 Mileage at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE IS A MAJOR DISTORTION IN THE CENTER OF THE REAR WINDOW. IT MAKES FRONT END OF OTHER VEHICLES LOOK LIKE CRUMBLD UP. FRONT WINDSHIELD AT BOTTOM HAS A MAJOR DISTORTION WHICH EXTENDS VISION 15 FEET IN FRONT OF VEHICLE. CONSUMER WILL BE CONTACTNG MANUFACTURER. *AK

COPIED FROM NHTSA FORM 301

The Privacy Act of 1974, Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline
1-888-327-4236
NATIONWIDE 1-888-DASH-2-DOT

OWNER INFORMATION (Type or Print)

684500

Work Number

Reference No. 885021

Date Received 04-APR-2001

FOR AGENCY USE ONLY 436

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) [REDACTED] (located at bottom of windshield of driver's side)

Vehicle Make VOLKSWAGEN

Vehicle Model BEETLE

Vehicle Year 2001

Current Odometer Reading 4330

No. of Failures 3-13-01

Dealer's Name FLEMING NEAR VW CORP. City LATHAM State NY Zip Code 13110

Engine Size (CID/CYL) 2.0 No. Cylinders 4 Fuel Injection Turbo Diesel Gas

Transmission Type Automatic

Restrain System 3-point belt Motor belt Driver's side Airbag Passenger side Airbag

Drive Train Front Rear 4-Wheel

Vehicle Type Car Van Minivan Other Sport Util. Truck Motorcycle

Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

Component 10110000

Part Name(s) VISUAL SYSTEMS: GLASS: WINDSHIELD, Rear View Mirror

Failed Part(s) Location Front Left Rear Right Original Replacement

Failed Part(s) Available? Contacted? NHTSA Previously Contacted?

No. of Failures

Date(s) of Failure(s) 30-MAR-2001 Mileage at Failure(s) 47

Vehicle Speed at Failure(s) Failed Part(s) Available? Contacted? NHTSA Previously Contacted?

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), and injury(ies) or the back of this form)

Crash	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Fire	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Number of Persons Injured	Number of Failures	Estimated Property Damage	Reported to Police
Yes	<input type="checkbox"/>	Yes	<input type="checkbox"/>				<input checked="" type="checkbox"/>

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES)

THERE IS A MAJOR DISTORTION IN THE CENTER OF THE REAR WINDOW. IT MAKES FRONT END OF OTHER VEHICLES LOOK LIKE CRUMBLED UP. FRONT WINDSHIELD AT BOTTOM HAS A MAJOR DISTORTION WHICH EXTENDS VISION 15 FEET IN FRONT OF VEHICLE. CONSUMER WILL BE CONTACTING MANUFACTURER. AK THESE DEFECTS ARE IN ALL BEETLES BUT ARE NOT AS NOTICEABLE TO AVERAGE STREET PEOPLE. I AM 6' 3" TALL (LONGER) AND I DON'T WEAR GOGGLES. MY FRIENDS AND OTHERS SEE THESE AT FIRST BUT I DON'T SEE THEM UNTIL I AM 5' 5" TALL. MY WIFE 5' 5" DOESN'T SEE THEM UNLESS I POINT OUT TO HER. BUT CHUCKER IT IN FRONT.

CURT MAKE OR BACKUP NHTSA

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I LOCKED HT ABOUT 5 TO 8 OTHER BEETLES (OWN) AND THEY ALL HAVE (THE DISTORTION) SOME WORSE THAN OTHERS. IT IS A GAS DESIGN DEFECT. AND VERY DISTURBING. I WILL PROBABLY HAVE TO TRADE IN MY BEETLE.

