



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 120

Date Received

03-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

885001

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or driver's door frame)	Vehicle Make CHRYSLER TRUC	Vehicle Model TOWN AND COUN	Vehicle Year 1999	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05250000 01300000	Part Name(s) ENGINE COOLING SYSTEM BELTS STEERING POWER ASSIST	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 28-MAR-2001 Mileage at Failure(s) 38000 40	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER'S WIFE WAS DRIVING WHEN SHE RODE THROUGH A PUDDLE OF WATER, AND SERPENTINE BELT CAME OFF, CAUSING HER TO LOSE POWER STEERING, ETC.*AK

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline 1-888-327-4236 www.nhtsa.dot.gov/hotline		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received: 03-APR-2001 Reference No. 885001	
Signature of Owner: [Redacted] Date: 4/2/01		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO	
Vehicle Identification No. (VIN) 1C46TB48XB576253 Vehicle Make CHRYSLER Vehicle Model TOWN AND COUNTRY Vehicle Year 1999 Current Odometer Reading 39,640		Purchase Date July 1999 Dealer's Name [Redacted] City/State/Zip Code [Redacted]	
Transmission Type Automatic Antilock Brakes Yes Restraint System 3-Point Belt Cruise Control Yes Drive Train Front Wheel Drive Vehicle Type Car Body Style 2-Door		Engine Cooling System/Belts 06360000 Steering/Power Assist 01300000 Location Front Failed Part(s) Original Replacement	
Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)		Number of Failures 0 Date(s) of Failure(s) 28-MAR-2001 Mileage at Failure(s) 36000 Vehicle Speed at Failure(s) 40	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) CONSUMER'S WIFE WAS DRIVING WHEN SHE RODE THROUGH A PUDDLE OF WATER, AND SERPENTINE BELT CAME OFF, CAUSING HER TO LOSE POWER STEERING, ETC., AK (At the time of the accident there were three other people in the car, my garage (my mechanic) and the other two people. The garage reports, the happenings often as a stock the part (transmission).		Crash Yes ☐ No ☒ Fire Yes ☐ No ☒ Number of Persons Injured 0 Number of Fatalities 0 Estimated Property Damage Reported to Police Yes ☐ No ☒	
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