



U.S. Department of Transportation
 National Highway Traffic Safety Administration
 DOT Auto Safety Hotline
 1-888-327-4236
 www.nhtsa.dot.gov/hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
 Reference No. 885000
 Date Received 03-APR-2001
 For Agency Use Only 558

Signature of Owner _____
 Date 4/28/2001
 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 Home Number _____
 Work Number _____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) **1FMCB1100LZA34193**
 Vehicle Make **FORD TRUCK** Vehicle Model **AEROSTAR** Vehicle Year **1990**
 Current Odometer Reading _____

Purchase Date _____ Dealer's Name _____ City _____ State _____ Zip Code _____
 Engine Size _____ (CID/CYL) No. Cylinders _____
 Turbo Diesel Gas Fuel Injection _____

Transmission Type Automatic Manual
 Antilock Brakes Yes No
 Restraint System 3-Point Belt 2-Point Belt Driver's Airbag Passenger's Airbag
 Cruise Control Yes No
 Drive Train Front Rear 4-Wheel
 Vehicle Type Car Van Truck Motorcycle Other _____
 Body Style Sport Ut. 2-Door 4-Door Stationwagon Pick Up Truck Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component **06113000** Part Name(s) **FUEL:FUEL TANK ASSEMBLY:TANK**
 Location Front Left Right Rear
 Failed Part(s) Original Replacement
 No of Failures _____ Dates of Failure(s) **01-JAN-2000** Mileage at Failure(s) **150000** Vehicle Speed at Failure(s) _____
 Failed Part(s) Available? Yes No
 NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION
 (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash Yes No
 Fire Yes No
 Number of Persons Injured _____
 Number of Failures _____
 Estimated Property Damage _____
 Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)
 VEHICLE HAS BEEN EXPERIENCING SAME PROBLEMS AS STATED IN RECALL 98V19000.
 UPPER PORTION OF FUEL TANK DEVELOPED CRACKS. DEALER HAS ADVISED OF DEFECT, BUT SAID THAT THIS VEHICLE WAS NOT PART OF RECALL. AK

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.