



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

03-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

884967

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7KF23W7WJ214098		DODGE TRUCK	RAM 2500	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 28-JUL-1999 48000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EXCESSIVE LOSS OF ENGINE COOLANT, BUT NO SIGN OF LEAKAGES. VEHICLE BEEN IN / OUT OF DEALER SHOP ON FOUR OCCASIONS, AND STILL UNABLE TO LOCATE PROBLEM. PLEASE PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

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Date Received

03-APR-2001

Ord. or
rt. dt
nd. rf
up. ltr

Reference No.

884967

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of _____ your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner _____ Date 4/12/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side) _____
Vehicle Make **DODGE TRUCK** Vehicle Model **RAM 2500** Vehicle Year **1998** Current Odometer Reading **48**

Purchase Date

3-19-98

Dealer's Name Hendrickson

Engine Size
(CID/CC/L) V-10

☐ Turb
☐ Diesel
☒ Gas
☐ Fuel Injection

☒ New ☐ Used

City Logansport State IN Zip Code 46947

No. Cylinders _____

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☒ 3-Point Seat

☐ Motorbelt

☒ Driverside Airbag

☐ 2-Point Belt

☒ Passengerside Airbag

Cruise Control

☒ Yes

☐ No

Drive Train

☐ Front

☐ Rear

☒ 4-Wheel

Vehicle Type

☐ Car

☐ Van

☐ Minivan

☐ Other

☐ Sport Utl

☒ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☐ 4-Door

☐ Station wagon

☐ Pick Up Truck

☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component **05100000** Part Name(s) **ENGINE V-10 CRACKED Heads** Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement
Front end had to be rebuilt

No. of Failures

Date(s) of Failure(s) 28-JUL-1999

Mileage at Failure(s) 48000, 40,695, 34,760, 34,363, 31,097

Vehicle Speed at Failure(s) _____

Failed Part(s)
Available?

☒ Yes ☐ No

NHTSA Previously
Contacted?

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes

☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EXCESSIVE LOSS OF ENGINE COOLANT, BUT NO SIGN OF LEAKAGES. VEHICLE BEEN IN / OUT OF DEALER SHOP ON FOUR OCCASIONS, AND STILL UNABLE TO LOCATE PROBLEM. PLEASE PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

I AM SENDING COPIES OF WORK ORDERS FROM DEALER TO BACKUP MY CLAIM THAT I HAVE BEEN HAVING TROUBLE FOR SOME TIME WITH THIS LEMON.

ALSO, I AM SENDING COPY OF LETTER THAT I WROTE TO CHRYSLER CORP.

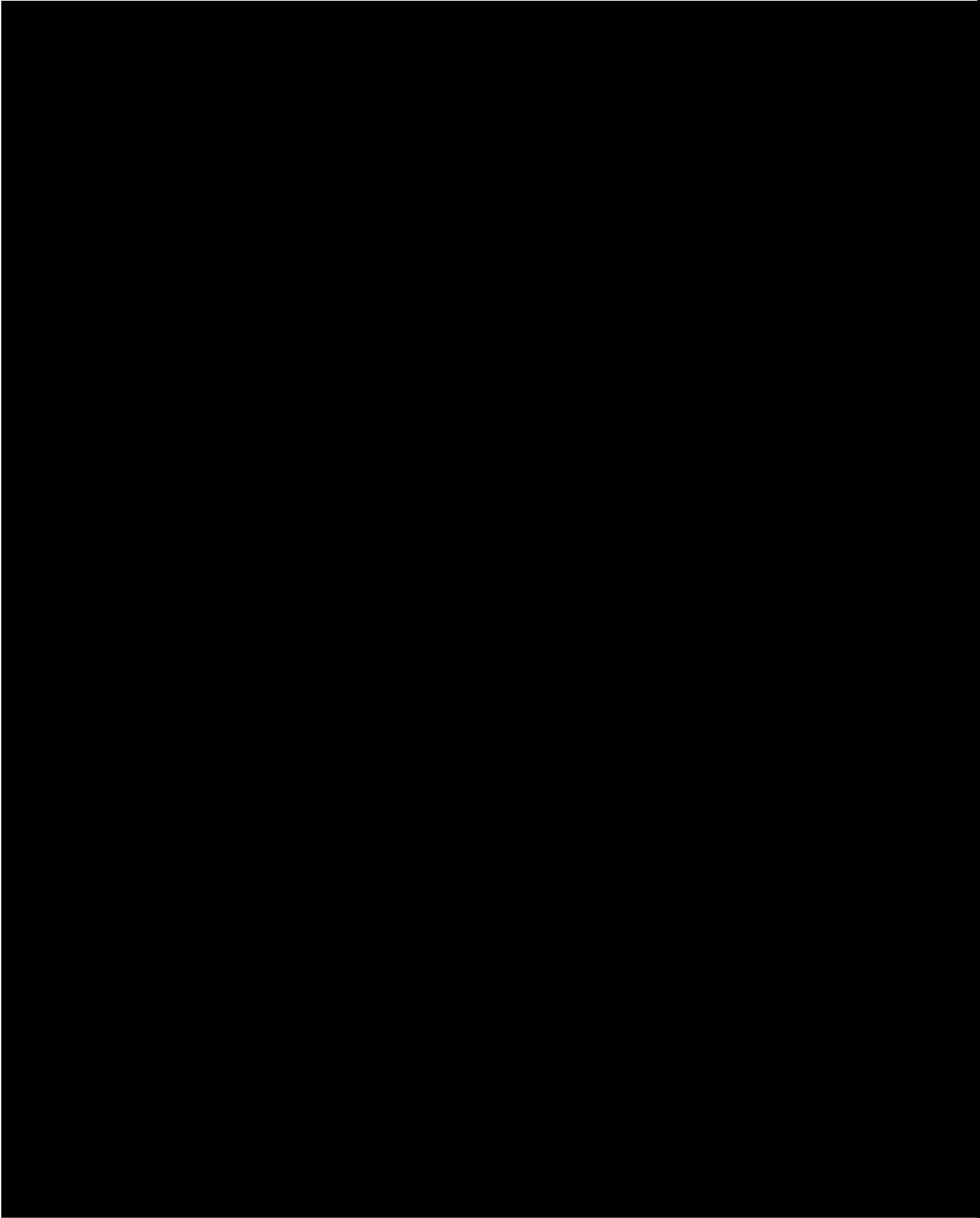
AND THE ONLY THING THAT WE DISCOVERED WAS THE MATTER WITH THE TRUCK WHEN CHRYSLER FAILED TO NOTIFY DEALER OF THE POSSIBLE PROBLEM THE V-10 HAD. THANK GOODNESS WE FINALLY FOUND THIS OUT QUITE BY ACCIDENT.

CONTINUE ON BACK IF NEEDED

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(Page 1 through Page 16)

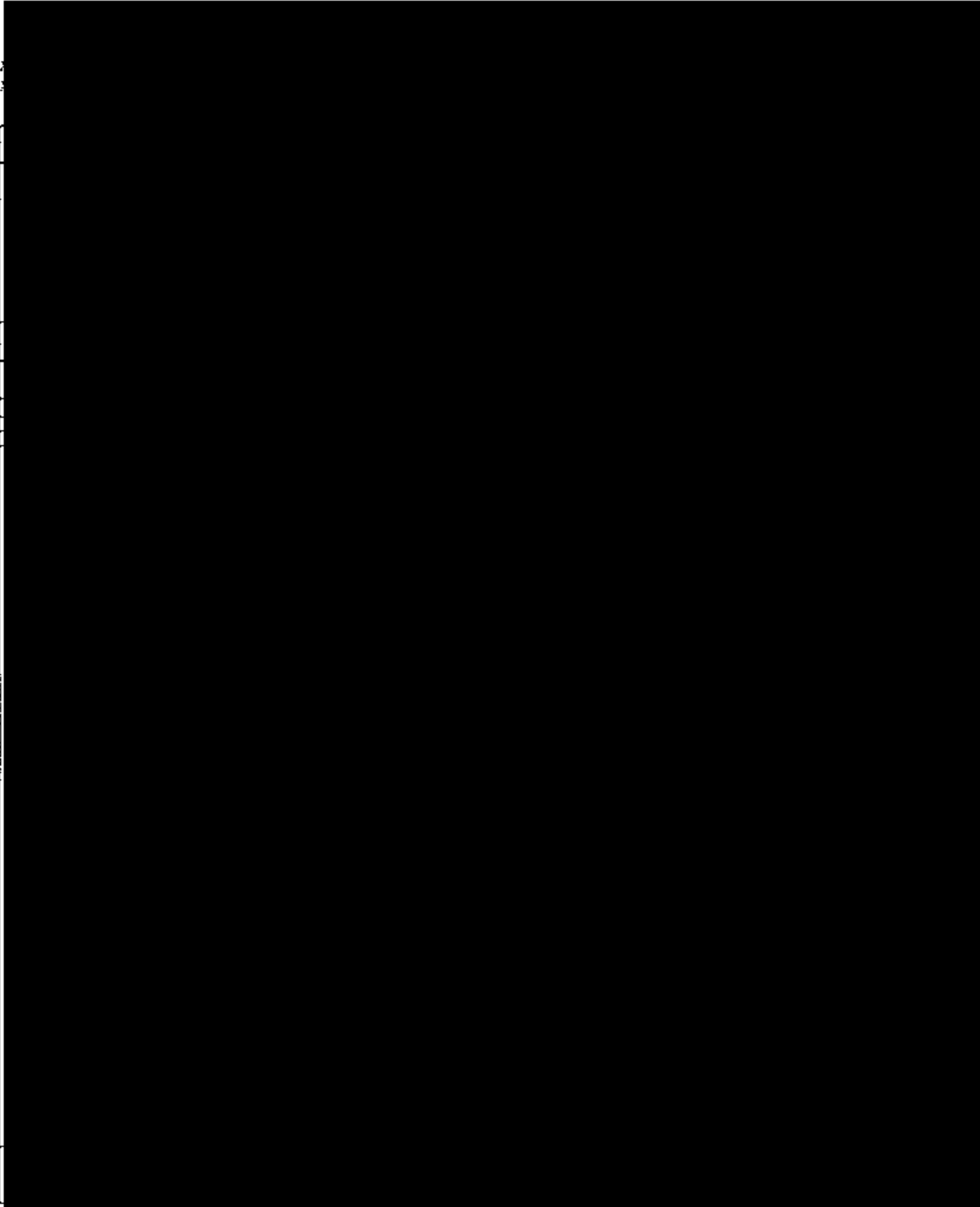




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Signature X
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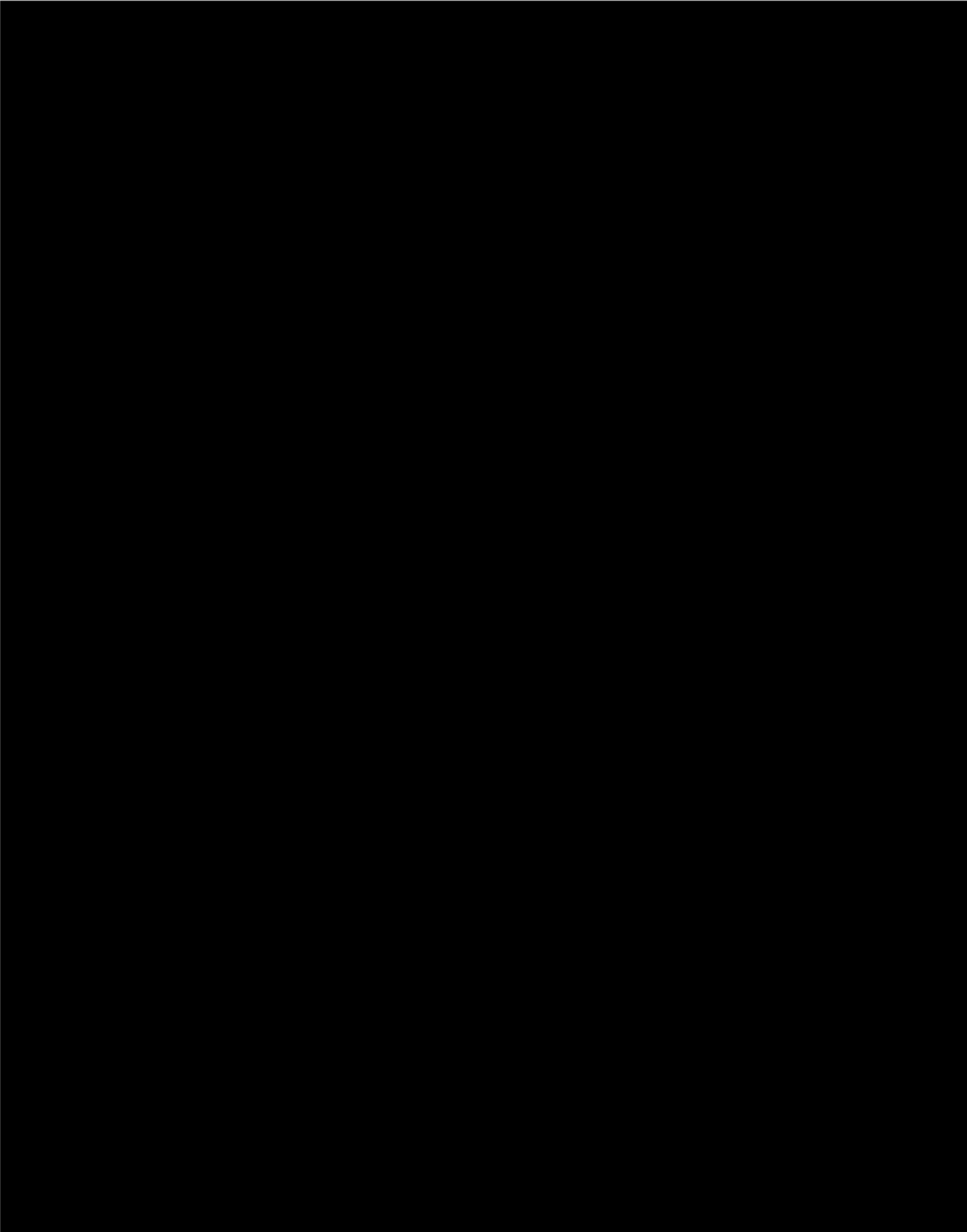
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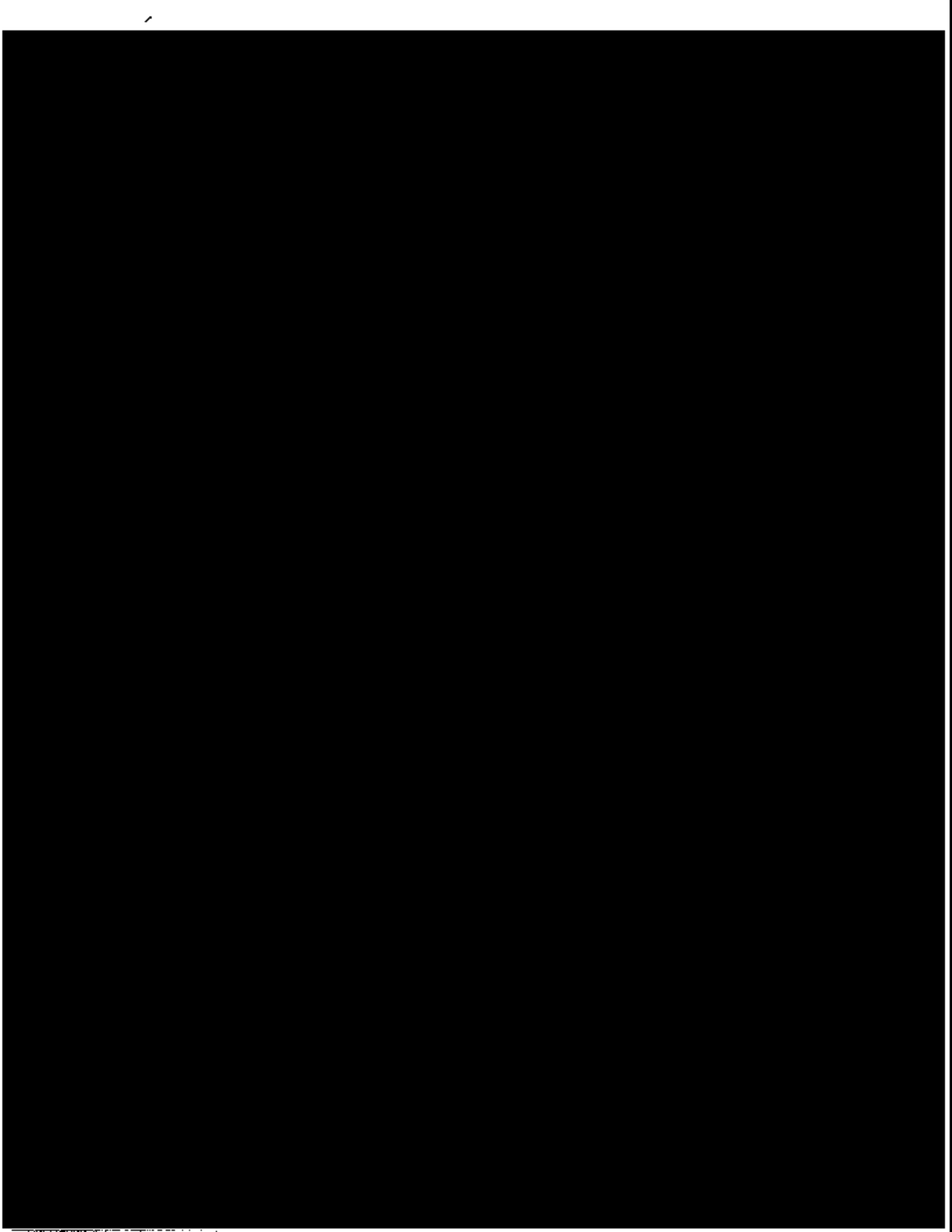


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