



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

30-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

884720

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
ADD	MITSUBISHI TRUC	MONTERO	1996	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06610000	Part Name(s) EXHAUST SYSTEM:MANIFOLD:ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 22-MAR-2001 98000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE STALLED AT STOP LIGHT. MECHANIC FOUND A BUTTERFLY SCREW ON THE PLENUM MANIFOLD CAME OFF AND FELL INTO ENGINE, PART NO MD 3359040, CAUSED \$ 4000 DAMAGE. PLEASE ADD ADDITIONAL INFO

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 758 Date Received <u>30-MAR-2001</u> Date of Report <u>30-MAR-2001</u> Reference No. <u>884720</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) 683893			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO in the absence of an authorized address to the vehicle manufacturer. Signature of Owner _____ Date <u>4/13/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of	Vehicle Make	Vehicle Model	Vehicle Year
<u>ADD</u> <u>7</u>	<u>7</u> MITSUBISHI TRU	MONTERO	1996
Current Odometer Reading		<u>99,500</u>	
Purchase Date <u>7/26/99</u>	Dealer's Name <u>DYNAMIC MITSUBISHI</u>		Engine Size (CID/CC) _____
☐ New ☒ Used	City <u>ROMONA</u> State <u>CA</u> Zip Code _____		No. Cylinders <u>6</u>
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☒ Yes ☐ No
Drive Train	Vehicle Type		Body Style
☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other		☒ Sport Utl ☐ Truck ☐ Motorcycle ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>06810006</u>	Part Name(s) <u>EXHAUST SYSTEM:MANIFOLD:ENGINE</u>	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>22-MAR-2001</u> Mileage at Failure(s) <u>98000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
ENGINE STALLED AT STOP LIGHT. MECHANIC FOUND A BUTTERFLY SCREW ON THE PLENUM MANIFOLD CAME OFF AND FELL INTO ENGINE, PART NO MD 3359040, CAUSED \$ 4000 DAMAGE. PLEASE ADD ADDITIONAL INFO. MECHANIC ALSO SAID, "THIS IS SOMETHING THAT SHOULD NEVER HAPPEN - EVEN IF THE ENGINE HAD 500,000 PLUS MILES ON IT." "NEVER" OVER →			

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staples and mail											
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)											
TIRE IDENTIFICATION NO.*											
0	0	7								MANUFACTURER/TIRE NAME	SIZE
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.											
NARRATIVE DESCRIPTION (CONTINUED)											

SCREWS WERE LOOSE ON SEVERAL BUTTERFLY INTAKES ON THE NEW PLENUM MANIFOLD. MECHANIC HAD TO TIGHTEN & USE LOCK-TIGHT ON SCREWS TO PREVENT IT ^{FROM} HAPPENING AGAIN —

ALSO, MECHANIC WAS SURPRISED AT THE
MITSUBISHI DEALERSHIP (TUTTLE-CLICK, IRVINE, CA)
THAT THEY HAD THIS PART IN STOCK AND THAT
SEVERAL HAD BEEN SOLD RECENTLY.

Abstract