



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

28-MAR-2001

Od_or

rt_dt

od_rt

ip_lr

Reference No.

884412

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
ADD	MITSUBISHI	3000GT	1998	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03271000 03230000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:DISC:CALIPER BRAKES:HYDRAULIC:MASTER CYLINDER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 19-JUN-2000 14000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE IS PULLING TO EITHER RIGHT OR LEFT WHEN BRAKING. DEALER REPLACED BOTH FRONT CALIPERS/ MASTER CYLINDER/ BRAKE LINES AND BRAKE VALVES. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Signature of Owner _____ Date ____/____/____

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Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03271000 03230000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:DISC:CALIPER BRAKES:HYDRAULIC:MASTER CYLINDER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 19-JUN-2000 14000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

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Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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COPIES OF REPORTS ARE KEPT

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U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received

JUN 28 PM 12:01

28-MAR-2001

OFFICE

DEFECTS INVESTIGATION

Od_or

rt_d1

od_rt

up_itr

Reference No.

884412

OWNER INFORMATION (Type or Print)

683233

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of
windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

ADDJA3AMS4T6WY004684

MITSUBISHI

3000GT 3L

1998

14,000

Purchase Date

8/20/98

Dealer's Name

Pete Moore Imp

Engine Size
(CID/CC/L)

3.0

☐ Turbo
☐ Diesel
☐ Gas☒ New ☐ Used

City Pensacola

State FL

Zip Code 325

No Cylinders

6

☐ Fuel Injection

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☐ 3-Point Belt☐ Motorbelt☒ Yes☐ Front☐ Rear☐ 4-Wheel☒ Car☐ Sport Ute☐ Truck☐ Motorcycle☐ Other☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other☒ Automatic☐ No☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag☐ No

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

Part Name(s)

Location

Failed Part(s)

03250000
03271000
03230000BRAKES:HYDRAULIC:ANTI-SKID SYSTEM
BRAKES:HYDRAULIC:DISC:CALIPER
BRAKES:HYDRAULIC:MASTER CYLINDER☒ Left
☒ Front☐ Right
☐ Rear☐ Original
☒ Replacement

No of Failures

7

Date(s) of Failure(s)

19-JUN-2000

Mileage at Failure(s)

14000

Vehicle Speed at Failure(s)

started at 14000

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

None

None

None

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE IS PULLING TO EITHER RIGHT OR LEFT WHEN BRAKING. DEALER REPLACED BOTH FRONT CALIPERS/ MASTER CYLINDER/ BRAKE LINES AND BRAKE VALVES. *AK portation valve. Previous litigation } Was told April 1st of buy back by service mgr. Pete Moore; matter of paper work completion. Turned car in April and left on dealers lot 60 days - then mitsubishi rep. came to drive it said it was fine as long as you held the wheel: the fact it pulled off the road either direction letting wheel go was acceptable.

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As well as it jumping when brakes were applied, I was almost dumped into water off a bridge when after having to apply brakes 5000 the seventh repair. I sold car back to dealer

These are different repairs other two vehicles Line Carlin - BMW 325i

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

TIRE IDENTIFICATION NO.		MANUFACTURER/TIRE NAME		SIZE
D	O	T		
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.				
NARRATIVE DESCRIPTION (CONTINUED)				

I was misled into believing the fault could be repaired - even to the point of replacing tires at 10,000 miles - All this procrastination put me past 24 months for lemon law arbitration I could not jeopardize my LIFE. Neither of my other two vehicles ⁸⁸⁵ pull or jump as this car did. Regardless of what "David Bowen" of Mitsubishi said is acceptable. Test driving a car after it being idle for 60 days is ridiculous

- 8/78 requested Alignment.
② concern at 1400 miles 1/27/00 tires rotated, requested Alignment ⑤ 6/19/00 pulling right ⑥ 7/5/00 caliper rep ⑦ 8/22/00 loss master cylinder valve rep ⑧ 9/28 master chamber out of spec's torsion bars ⑩ 10/4/00 tires rep. 13 sep ⑪ 2/07/00 improper brake pad clearance 3/26/01 caliper right front ⑫ almost off bridge turned car back to dealer for buy back

Very deceptive, humiliating experience by service dept. and the Mitsubishi representative. Pete Moore himself tried to help but failed.

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

