



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

23-MAR-2001

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Reference No.

883946

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FNHE31H8THA48339	FIRESTONE	FIRESTONE	1900	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 14-AUG-1998 152000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAS A 1996, FORD, 350 AND LEFT REAR TIRE TREAD CAME OFF WITHOUT WARNING. TIRE WAS STILL INFLATED. TREAD GOT CAUGHT AND WIPED OUT HEATER AND A/C LINE. CONSUMER WAS TRAVELING 60MPH. DEALER REPLACED TIRE WITH A SPARE. AT THIS TIME VEHICLE HAD 21,000 MILES. *AK

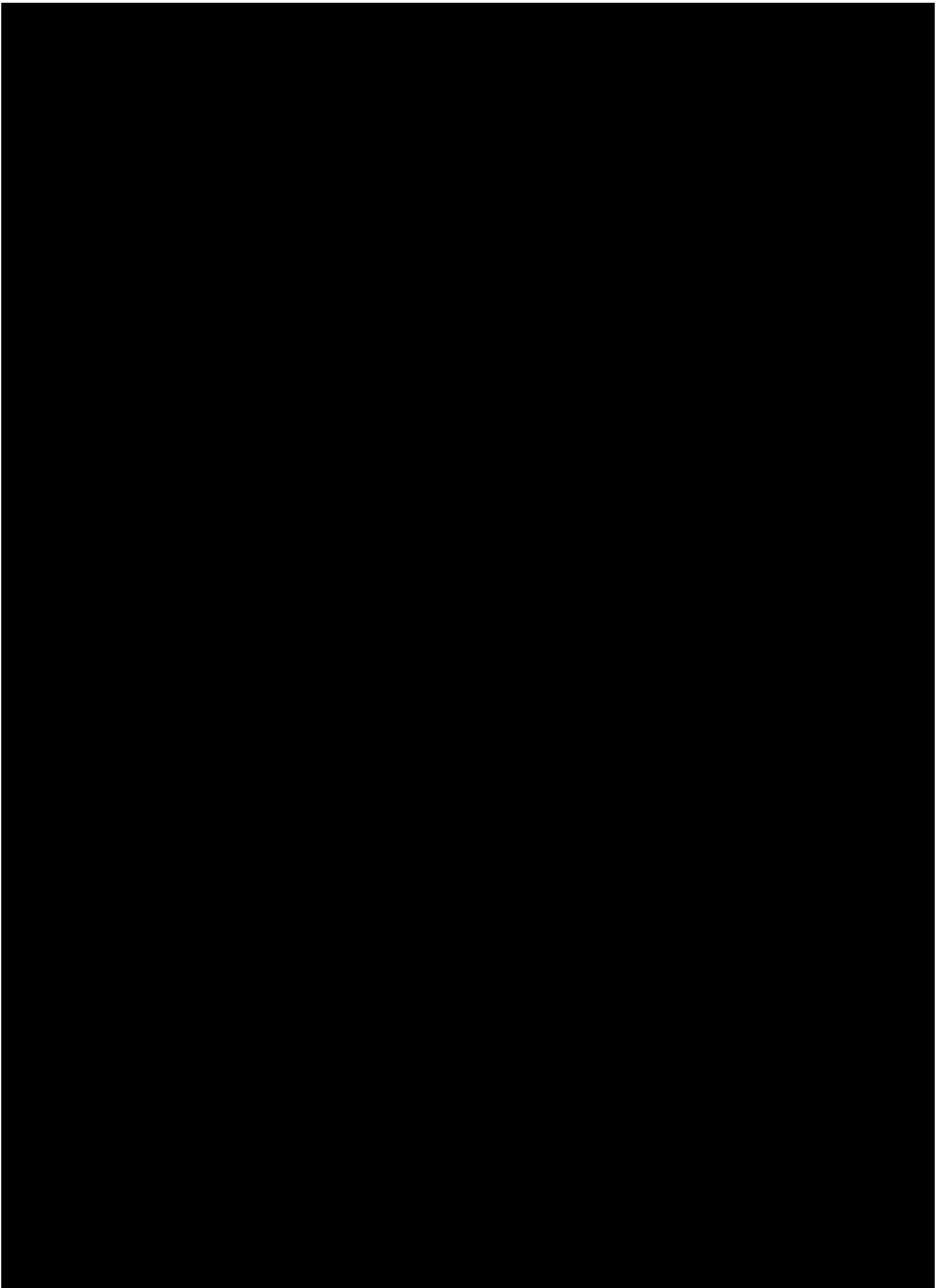
COPIES OF REPORTS - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 436 Date Received: <u>01 JUN 15 AM 9:38</u> <u>23-MAR-2001</u> OFFICE DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) 652289		Reference No. 883946	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.		☒ YES ☐ NO	
Signature of Owner		Date <u>4/13/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FNHE31H8THA48339	Vehicle Make FORD FIRESTONE	Vehicle Model 350 VAN FIRESTONE	Vehicle Year 1996
Current Odometer Reading 1996		Purchase Date <u>1-15-96</u>	
Dealer's Name <u>FORD OVERSEA</u>		Engine Size (CID/CC/L) ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
City _____ State _____ Zip Code _____		No. Cylinders <u>8</u>	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport UT ☐ 2-Door ☒ Van ☐ Truck ☐ 4-Door ☐ Minivan ☐ Motorcycle ☐ Stationwagon ☐ Other ☒ Other <u>Van</u>		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other <u>Van</u>
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000	Part Name(s) TIRES: TREAD	Location ☒ Left ☐ Right ☐ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) <u>14-AUG-1998</u> Mileage at Failure(s) <u>45000 14,000</u> Vehicle Speed at Failure(s) <u>60</u>	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage \$1,370.63 \$1,370.65		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER HAS A 1996, FORD, 350 AND LEFT REAR TIRE TREAD CAME OFF WITHOUT WARNING. TIRE WAS STILL INFLATED. TREAD GOT CAUGHT AND WIPED OUT HEATER AND A/C LINE. CONSUMER WAS TRAVELING 60MPH. DEALER REPLACED TIRE WITH A SPARE. AT THIS TIME VEHICLE HAD 21,000 MILES. *AK <u>SEE ENCLOSURES 1 11</u>			
CONTINUE ON BACK IF NEEDED			
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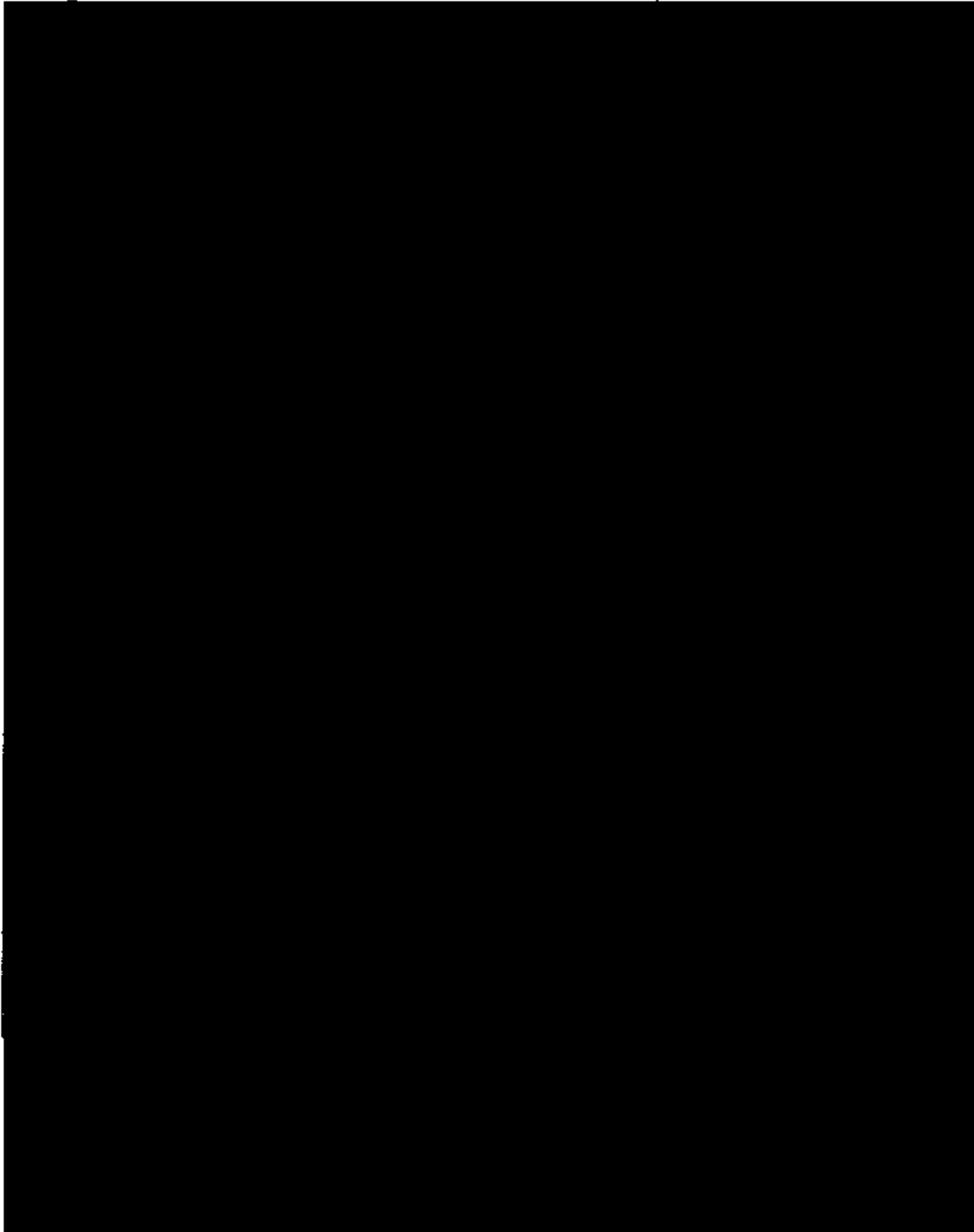
THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 18)



ENCLOSURE 1.

ENCLOSURE 2

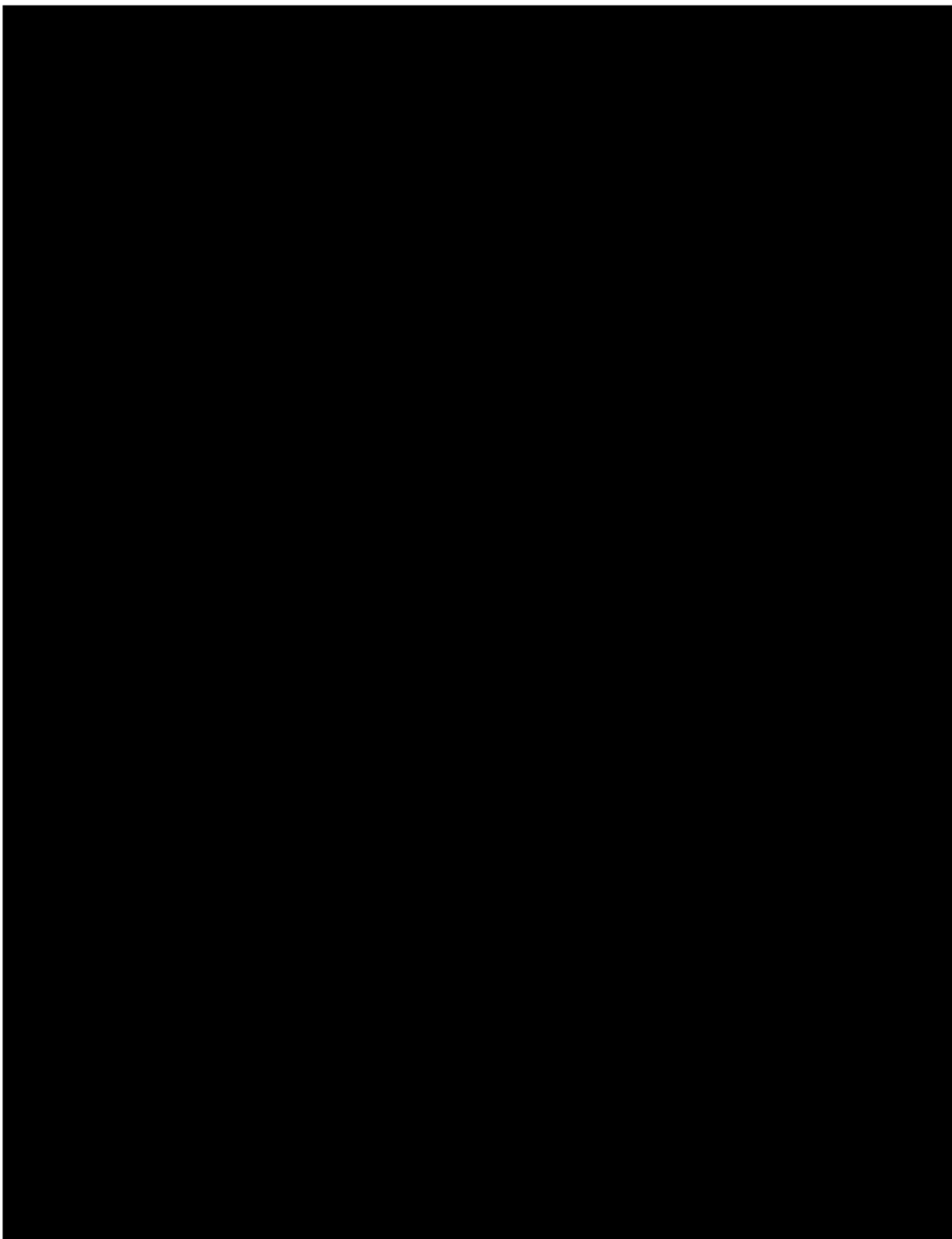


ENCLOSURE 3

ENCLOSURE 4

Enclosure 5

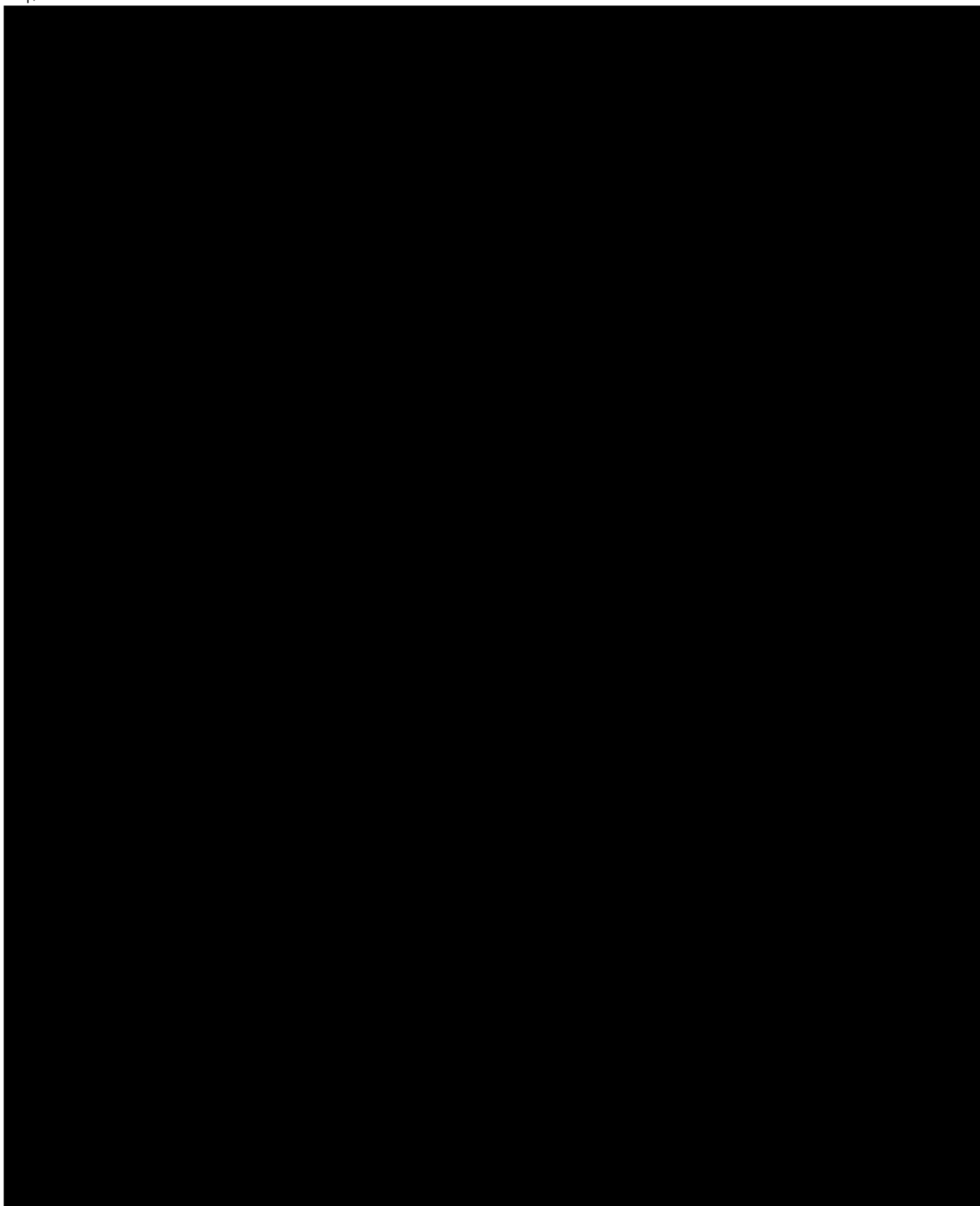
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ENCLOSURE 6

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the 1990s, the number of people in the UK who are aged 65 and over has increased from 10.5 million to 12.5 million, and the number of people aged 75 and over has increased from 4.5 million to 6.5 million (Office for National Statistics 2000). The number of people aged 65 and over is projected to increase to 15.5 million by 2020, and the number of people aged 75 and over to 8.5 million (Office for National Statistics 2000).

There is a growing awareness of the need to address the needs of older people in the UK. The Department of Health (2000) has published a strategy for older people, which sets out the government's commitment to improve the lives of older people. The strategy is based on the following principles: (1) older people should be able to live independently and actively; (2) older people should be able to access the services and support they need; (3) older people should be able to participate in the decisions that affect their lives; and (4) older people should be able to live in a safe and secure environment. The strategy is being implemented through a number of measures, including: (1) increasing the number of people who are able to live independently and actively; (2) improving the quality of the services and support that older people receive; (3) increasing the involvement of older people in the decisions that affect their lives; and (4) improving the safety and security of the environment in which older people live.

The Department of Health (2000) has also published a strategy for the care of older people, which sets out the government's commitment to improve the care of older people. The strategy is based on the following principles: (1) older people should be able to live in the community; (2) older people should be able to access the care and support they need; (3) older people should be able to participate in the decisions that affect their lives; and (4) older people should be able to live in a safe and secure environment. The strategy is being implemented through a number of measures, including: (1) increasing the number of people who are able to live in the community; (2) improving the quality of the care and support that older people receive; (3) increasing the involvement of older people in the decisions that affect their lives; and (4) improving the safety and security of the environment in which older people live.

The Department of Health (2000) has also published a strategy for the housing of older people, which sets out the government's commitment to improve the housing of older people. The strategy is based on the following principles: (1) older people should be able to live in the community; (2) older people should be able to access the housing and support they need; (3) older people should be able to participate in the decisions that affect their lives; and (4) older people should be able to live in a safe and secure environment. The strategy is being implemented through a number of measures, including: (1) increasing the number of people who are able to live in the community; (2) improving the quality of the housing and support that older people receive; (3) increasing the involvement of older people in the decisions that affect their lives; and (4) improving the safety and security of the environment in which older people live.

The Department of Health (2000) has also published a strategy for the transport of older people, which sets out the government's commitment to improve the transport of older people. The strategy is based on the following principles: (1) older people should be able to live in the community; (2) older people should be able to access the transport and support they need; (3) older people should be able to participate in the decisions that affect their lives; and (4) older people should be able to live in a safe and secure environment. The strategy is being implemented through a number of measures, including: (1) increasing the number of people who are able to live in the community; (2) improving the quality of the transport and support that older people receive; (3) increasing the involvement of older people in the decisions that affect their lives; and (4) improving the safety and security of the environment in which older people live.

The Department of Health (2000) has also published a strategy for the education of older people, which sets out the government's commitment to improve the education of older people. The strategy is based on the following principles: (1) older people should be able to live in the community; (2) older people should be able to access the education and support they need; (3) older people should be able to participate in the decisions that affect their lives; and (4) older people should be able to live in a safe and secure environment. The strategy is being implemented through a number of measures, including: (1) increasing the number of people who are able to live in the community; (2) improving the quality of the education and support that older people receive; (3) increasing the involvement of older people in the decisions that affect their lives; and (4) improving the safety and security of the environment in which older people live.

The Department of Health (2000) has also published a strategy for the employment of older people, which sets out the government's commitment to improve the employment of older people. The strategy is based on the following principles: (1) older people should be able to live in the community; (2) older people should be able to access the employment and support they need; (3) older people should be able to participate in the decisions that affect their lives; and (4) older people should be able to live in a safe and secure environment. The strategy is being implemented through a number of measures, including: (1) increasing the number of people who are able to live in the community; (2) improving the quality of the employment and support that older people receive; (3) increasing the involvement of older people in the decisions that affect their lives; and (4) improving the safety and security of the environment in which older people live.

ENCLOSURE 7

ENCLOSURE 10

