



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

23-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

883925

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2C1MR2260V6724304	GEO	METRO	1997	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) 01-MAR-2000 33	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE STALLS WHEN STARTING FROM A COMPLETE STOP. VEHICLE SOMETIMES DOES NOT START. SOMETIMES GOES AWAY FOR A COUPLE OF DAYS, THEN COMES BACK. CONTACTED DEALER, AND DEALER TUNED UP VEHICLE TO FIX PROBLEM. BUT, PROBLEM STILL OCCURS. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 798 Date Received: <u>23-MAR-2001</u> Office: <u>DEFECTS</u> Reference No. <u>883926</u> Mark N. <u>[REDACTED]</u> Home N. <u>[REDACTED]</u>	
OWNER INFORMATION (Type or Print)			
[REDACTED]		582259	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized signature, your name and address to the vehicle manufacturer. Signature of Owner <u>[REDACTED]</u> Date <u>4/2/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of driver's side)		Vehicle Make	Vehicle Model
[REDACTED]		GEO	METRO
Vehicle Year		Current Odometer Reading	
1997		33,909	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)
<u>MARCH 28, 1997</u>	<u>GEO. NUNNALLY Chevrolet</u>		<u>3</u>
☒ New ☐ Used	City <u>Bentonville</u> State <u>ARK</u> Zip Code <u>72712</u>	No Cylinders	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☒ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No
Drive Train	Vehicle Type	Body Style	
☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Utl ☐ Truck ☐ Motorcycle ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other <u>HATCH BACK</u>	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
<u>05100000</u> <u>PART II</u> <u>91175409</u>	<u>ENGINE</u> <u>INJECTOR HARNESS # 99-06-04-017</u>	☐ Left ☐ Front ☐ Right ☐ Rear	☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
<u>approx. 40 to 50</u>	<u>FROM FEB. 2000 THRU NOW</u> <u>Mileage at Failure(s) FROM 26,250 THRU NOW @ 33,909</u> <u>Vehicle Speed at Failure(s) VARIOUS SPEEDS</u>	☒ Yes ☐ No	☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No		
Estimated Property Damage		Reported to Police	
		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			

VEHICLE STALLS WHEN STARTING FROM A COMPLETE STOP. VEHICLE SOMETIMES DOES NOT START. SOMETIMES GOES AWAY FOR A COUPLE OF DAYS, THEN COMES BACK. CONTACTED DEALER, AND DEALER TUNED UP VEHICLE TO FIX PROBLEM. BUT, PROBLEM STILL OCCURS.

*AK Vehicle hesitates + sometimes dies then will not start for 15 to 30 minutes. Happens also while you are driving down the road at any time + at any speed. After contacting GM Customer Assistance, Geo. Nunnally agreed to replace the injection harness free of cost. We are now awaiting the arrival of the part.

CONTINUE ON BACK IF NEEDED

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