



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

22-MAR-2001

Od_or _____
rt_dt _____
od_rt _____
rp_lr _____

Reference No.

883853

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make FORD TRUCK	Vehicle Model AEROSTAR	Vehicle Year 1991	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 18-MAR-2001 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE00 202; CONSUMER WAS TRAVELING 60MPH ON HIGHWAY AND HEARD A POPPING NOISE, WAS ABLE TO PULL VEHICLE OVER. HE NOTICED THAT RIGHT REAR TIRE TREAD SEPARATED AND AIR WAS STILL INSIDE OF TIRE. FIRESTONE TIRE #P23575R15. THERE WERE NO INJURIES.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 252 Date Received <u>01/23/01</u> 22-MAR-2001 Reference No. <u>883853</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) _____ _____ _____			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA will not provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>4/9/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of _____) _____		Vehicle Make <u>FORD TRUCK</u> Vehicle Model <u>AEROSTAR</u> Vehicle Year <u>1991</u> Current Odometer Reading <u>55,653</u>	
Purchase Date _____ ☐ New ☒ Used		Dealer's Name _____ City _____ State _____ Zip Code _____ Engine Size (CID/CC/L) _____ No Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☐ Yes ☒ No	
Restraint System ☒ 3-Point Belt ☐ Dr. side Airbag ☐ Passengerside Airbag		Cruise Control ☒ Yes ☐ No	
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other _____	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02740000</u> Part Name(s) <u>TIRES:TREAD</u>		Location ☐ Left ☐ Front ☒ Right ☒ Rear	
No of Failures <u>0</u>		Failed Part(s) Available? ☒ Yes ☐ No	
Date(s) of Failure(s) <u>18-MAR-2001</u> Mileage at Failure(s) <u>55,500</u> Vehicle Speed at Failure(s) <u>60 MPH</u>		NHTSA Previously Contacted? ☒ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured <u>0</u>		Number of Fatalities <u>0</u>	
Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
PE00 202; CONSUMER WAS TRAVELING 60MPH ON HIGHWAY AND HEARD A POPPING NOISE, WAS ABLE TO PULL VEHICLE OVER. HE NOTICED THAT RIGHT REAR TIRE TREAD SEPARATED AND AIR WAS STILL INSIDE OF TIRE. FIRESTONE TIRE #P23575R15. THERE WERE NO INJURIES.*AK			

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT FR72121575A

MANUFACTURER/TIRE NAME

Firestone

SIZE

14

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Driving at 60MPH on Cruise Control I-40 West near EXIT 432, Newport In. Van began vibrating very bad then a loud noise in rear right side. My son-in-law was driving (Jeff Wilson) the van pulled to left toward median. He fought to keep it on concrete so we would not flip over. we got to @ side of interstate and stopped. @ rear tread was gone off tire. Damage was done underneath, we put small tires on and drove to Walmart at Newport. Bought a new tire (Goodyear) We still have 3 more Firestone tires on van, being repaired at this time.

U.S.G.P.O. 1992-000-007/0000

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400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300



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