

<p style="text-align: center;">DOT Auto Safety Hotline</p> <p style="text-align: center;">Vehicle Owner's Questionnaire (VOQ)</p> <p style="text-align: center;">NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline</p>	<p style="text-align: right;">FOR AGENCY USE ONLY 252</p> <p>Date Received: <u>22-MAR-2001</u></p> <p>Reference No. <u>883824</u></p>
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OWNER INFORMATION (Type or Print)

Vehicle Identification Number (VIN): [REDACTED] License Plate: 681B18

Work Number: _____ Home Number: [REDACTED]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO

In the absence of your written consent, NHTSA may use your name and address to the vehicle manufacturer.

Signature of Owner: [REDACTED] Date: 4/16/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>[REDACTED]</u>	Vehicle Make PONTIAC TRUCK	Vehicle Model TRANSPORT	Vehicle Year 1997	Current Odometer Reading 53000
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Purchase Date: _____	Dealer's Name: <u>EAST SYRACUSE CHEVY</u>	Engine Size (CID/CC/L): <u>3.4</u>	<input type="checkbox"/> Turbo Diesel Gas
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City: _____ State: _____ Zip Code: _____	No Cylinders: <u>6</u>	<input checked="" type="checkbox"/> Fuel Injection

Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Utility Truck <input checked="" type="checkbox"/> Minivan <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other <u>VAN</u>
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component <u>09222000</u>	Part Name(s) <u>LIGHTING:LAMP OR SOCKET:HEAD LIGHTS</u>	Location <input checked="" type="checkbox"/> Left Front <input checked="" type="checkbox"/> Right Rear	Failed Part(s) <input checked="" type="checkbox"/> Original Replacement
No of Failures <u>0 2</u>	Date(s) of Failure(s): <u>20-MAR-2001</u> Mileage at Failure(s): <u>53000</u> Vehicle Speed at Failure(s): <u>0</u>	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage _____	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT HEADLIGHT LENSES FELL OFF IN STREET WHILE CLEANING SNOW OFF. CONSUMER NOTICED THAT LENSES WERE MISSING. DEALERSHIP WAS AWARE OF PROBLEM.*AK

Both Right and left head lamp lens covers fell off due to faulty seal. Pontiac customer service was notified. Pontiac stated that there

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action

