



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

21-MAR-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

883709

OWNER INFORMATION (Type or Print)

TIM JARVIS 681639
P O BOX 521
DECATUR TN 37322

Work Number

Home Number 4233349047

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WP12K8VF251240	PONTIAC	GRAND PRIX	1997	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☒ Driverside Airbag ☐ Motorbelt ☐ 2-Point Bel	Cruise Control ☐ Yes	Drive Train ☐ Front ☐ Rear	Vehicle Type ☐ Car ☐ Van ☒ Minivan ☐ Sport Util ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon
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DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 117 Date Received <u>21-MAR-2001</u> Office <u>DEFECTS INVESTIGATION</u> Reference No. <u>883709</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) B1639			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner Date <u>4/11/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 		Vehicle Make PONTIAC	Vehicle Model GRAND PRIX
		Vehicle Year 1997	Current Odometer Reading 155,000
Purchase Date MAY 2000 ☐ New ☒ Used	Dealer's Name <u>NEW OWNER RONNIE WILLIAMS</u> <u>PONTIAC, CHRYSLER</u> City <u>Sweetwater</u> State <u>TN</u> Zip Code _____		Engine Size <u>3.8</u> (CID/CYL) No Cylinders <u>16</u> ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ut ☐ Truck ☐ Motorcycle	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 09202000	Part Name(s) LIGHTING: LAMP OR SOCKET: HEAD LIGHTS	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original - 1 Time ☒ Replacement - 2 Times
No of Failures 3	Date(s) of Failure(s) <u>NOT SURE</u> Mileage at Failure(s) <u>140</u> Vehicle Speed at Failure(s) <u>30, 30, 45</u>		Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
		Estimated Property Damage _____	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
HEADLIGHT LENS COVER KEEPS COMING OFF. HAD TO REPLACE ENTIRE HEADLIGHT SYSTEM TWICE. ALSO, RECEIVED CITATION DUE TO A LACK OF LENS COVER OVER LIGHTS. MANUFACTURER KNEW OF PROBLEM, BUT COULD NOT RESOLVE SITUATION. ALSO, TOLD NOT ENOUGH COMPLAINTS WERE RECEIVED TO DO A RECALL.*AK <i>THIS IS CORRECT. J. Ja</i>			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.