



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

21-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

883694

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
ADD	PLYMOUTH TRUC	GRAND VOYAGE	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12110000 15300000 12420000	Part Name(s) INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG EQUIPMENT:SPEED CONTROL INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-DEC-2000 Mileage at Failure(s) 40000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AIRBAG LIGHT CAME ON/CRUISE CONTROL STOPPED WORKING. DEALER REPLACED CLOCK SPRING ASSEMBLY. AT SAME TIME ENGINE CHECK LIGHT CAME ON. DEALER REPLACED OXYGEN SENSOR. ALSO, TRANSMISSION WENT OUT AT 10400 MILES, AND EMERGENCY BRAKE HAD TO BE REPLACED 3 TIMES. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

DEFECT INVESTIGATION

FOR AGENCY USE ONLY 758

Date Received

MAR 19 PM 1:17

21-MAR-2001

OFFICE

Od_or
rt_dt
od_rt
up_tr

Reference No.

883694

OWNER INFORMATION (Type or Print)

681617

SALT LAKE CITY

UT

Do you authorize NHTSA to provide a copy of report to the _____ of your vehicle?
In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.☒ YES☐ NO

Signature of Owner

Date 4/7/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of
windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

ADD

2P4AP2435TR

PLYMOUTH TRUC

GRAND VOYAGE

1996

Purchase Date

8-2-24-8

Dealer's Name

Engine Size
(CID/CC/L)☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☒ New ☐ Used

City

State

Zip Code

No Cylinders

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☐ 3-Point Belt☐ Motorbelt☒ Yes☒ Front☐ Car☐ Sport Ult☐ 2-Door☒ Automatic☐ No☐ Driverside Airbag☐ 2-Point Belt☐ No☐ Rear☐ Van☐ Truck☒ 4-Door☐ Passengerside Airbag☐ 4-Wheel☐ Other☐ Motorcycle☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

12110800

16300400

12420800

Part Name(s)

INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG

EQUIPMENT: SPEED CONTROL

INTERIOR SYSTEMS: INSTRUMENT PANEL: GAUGE: INDICATOR

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

Date(s) of Failure(s) 01-DEC-2000

Mileage at Failure(s) 40000

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☒ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No☐ Yes☒ No☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AIRBAG LIGHT CAME ON/CRUISE CONTROL STOPPED WORKING. DEALER REPLACED CLOCK SPRING ASSEMBLY. AT SAME TIME ENGINE CHECK LIGHT CAME ON. DEALER REPLACED OXYGEN SENSOR. ALSO, TRANSMISSION WENT OUT AT 10400 MILES, AND EMERGENCY BRAKE HAD TO BE REPLACED 3 TIMES. *AK

* This car was a miserable experience. It has been traded in on a Japanese car!

CONTINUE ON BACK IF NEEDED

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consumers need protection from this product.
Terrible Quality!