



U.S. Department
of Transportation
**National Highway
Traffic Safety**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123

FOR AGENCY USE ONLY 920

Date Received

20-MAR-2001

Od_or

rt_dt

pd_rt

no_tr

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 920

Date Received

JUL -2 PM 2:25

20-MAR-2001

OFFICE

DEFECTS INVESTIGATION

Od_or

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up_ltr

Reference No.

883640

OWNER INFORMATION (Type or Print)

681391

Work Num

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of _____ and address to the vehicle manufacturer.

Signature of Owner

Date 4/15/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of
windshield on driver's side)

FILL IN 2FMDAS149WBD

Vehicle Make

FORD TRUCK

Vehicle Model

WINDSTAR

Vehicle Year

1998

Current Odometer Reading

78,500

Purchase Date

SEPT. 98

Dealer's Name ASSOCIATED LEASING

Engine Size

(CID/CC/L) 3.8L

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☐ New ☒ Used

City MINNEAPOLIS State MN Zip Code

No Cylinders

6

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☒ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other MINI VAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02113000

Part Name(s)

SUSPENSION:INDEPENDENT FRONT ATTACHING MECHANISMS:S

Location

☒ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

Date(s) of Failure(s) 19-MAR-2001

Mileage at Failure(s) 78,000

Vehicle Speed at Failure(s) LESS THAN 5 MPH

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

LEFT FRONT COIL SPRING BROKE AND IMBEDDED ITSELF IN LEFT WALL OF TIRE WHEN BACKING OUT OF A PARKING SPACE. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

PLEASE SEE ATTACHED COPY OF LETTER TO FORD FOR MORE DETAIL AND COPY OF REPAIR INVOICE FOR COIL SPRING FAILURE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

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