Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 160

Date Received: 20-MAR-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 883448

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Location of number and check digit)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1G2WJ52M8WF284556	PONTIAC	GRAND PRIX	1998	

Purchase Dat		Engine Size	
☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	(CID/CC/L ____ No Cylinders ____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
12110000	INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)_____ Mileage at Failure(s)_____	Failed Part(s)	NHTSA Previously
		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AIRBAGS KEEP MALFUNCTIONING, CAUSING AIRBAG LIGHT TO COME ON. CONSUMER HAS TAKEN VEHICLE TO DEALER TWICE, BUT DEFECT HAS REOCCURRED.*AK

CONTINUED ON REVERSE

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 160

Date Received
20-MAR-2001

Od_or
rt_dt
od_rt
up_ltr

Reference No.
883448

OWNER INFORMATION (Type or Print)

[redacted] 681117

Work Number

Home Number [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 4/2/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
[redacted]	PONTIAC	GRAND PRIX	1998	76,248

Purchase Date
☒ New ☐ Used

Dealer's Name FIEHRER PONTIAC
City HAMILTON State OH Zip Code

Engine Size (CID/CC/L 3.1
No Cylinders 6
☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
12110000	INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG	☒ Left ☒ Right ☒ Front ☐ Rear	☒ Original ☐ Replacement

No of Failures: 2
Date(s) of Failure(s): 3-15-00
Mileage at Failure(s): 51,784
Vehicle Speed at Failure(s): N/A

Failed Part(s) Available? ☐ Yes ☒ No

NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	NO	NO	NO	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AIRBAGS KEEP MALFUNCTIONING, CAUSING AIRBAG LIGHT TO COME ON. CONSUMER HAS TAKEN VEHICLE TO DEALER TWICE, BUT DEFECT HAS REOCCURRED.*AK

ON 3-15-00, 51,784 MILES, AIR BAG CIRCUT FAILED. DEALER REPLACED A CONNECTOR + CLEANED ELECTRICAL TERMINALS AT MODULE @ $498,77. JUST A FEW MONTHS AFTER THAT THE AIR BAG MALFUNCTION LIGHT CAME ON AGAIN,

CONTINUE ON BACK IF NEEDED →

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*		
D O T	MANUFACTURER/TIRE NAME	SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

MY WIFE DID NOT TELL ME THE LIGHT WAS ON AS SHE THOUGHT THIS WAS NORMAL. SEVERAL MONTHS PASSED BEFORE I NOTICED THE LIGHT ON THE DASH. MY WIFE HAD BEEN DRIVING THE CAR FOR 9 TO 10 MONTHS NOT KNOWING THE AIR BAG WOULD NOT PROTECT HER IN THE EVENT OF AN ACCIDENT! THE SECOND VISIT TO THE DEALERSHIP, THEY SAID A MODULE HAD GONE BAD AND WOULD COST $420 TO FIX. I DECLINED THE REPAIR TEMPORARILY TO SEE IF I COULD GET SOME $ ASSISTANCE FROM GM - THEY SAID NO! I HAVE A REAL PROBLEM WITH A SAFTEY DEVICE (NEVER USED) COSTING ME ALMOST $1000 TO KEEP IT RELIABLE. SEAT BELTS ARE MADE TO LAST THE LIFE OF THE CAR, SO SHOULD THE AIR BAG. SAFTEY ITEMS MUST BE RELIABLE. THIS AIR BAG IS A NON-MOVING, NEVER USED DEVICE. IF PEOPLE HAD TO REPLACE THEIR SEAT BELTS EVERY 50 TO 70K miles FOR $1000 THERE WOULD BE AN UPROAR!

★ U.S.G.P.O.: 1992-[illegible]

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590