



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 255

Date Received

19-MAR-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

883356

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door frame)		Vehicle Make FORD TRUCK	Vehicle Model RANGER	Vehicle Year 1999	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07460000	Part Name(s) POWER TRAIN:AXLE ASSEMBLY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 30 MPH REAR AXLE BROKEN. IT WAS LIKE RUNNING OVER A SPEED BUMP AT TIME IT WAS HAPPENING. DEALER HAS BEEN CONTACTED. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 255	
		Date Received <u>19-MAR-2001</u>	Od or rt dt od rt up_ltr
OWNER INFORMATION (Type or Print) \$80970 		Reference No. 883356	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		☒ YES ☐ NO	
Signature of Owner		Date <u>05/07/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) <u>1FTZAR15V0XTA55239</u>	Vehicle Make FORD TRUCK	Vehicle Model RANGER	Vehicle Year 1999
		Current Odometer Reading 33912	
Purchase Date <u>07/14/00</u> ☒ New ☒ Used	Dealer's Name <u>PAUL MILLER FORD</u> City <u>LEXINGTON</u> State <u>Ky</u> Zip Code <u>40505</u>		Engine Size (CID/CC/L) <u>4.3</u> No Cylinders <u>6</u> ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ut. ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 07460000	Part Name(s) POWER TRAIN:AXLE ASSEMBLY (AXLE)	Location ☐ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>02/22/01</u> Mileage at Failure(s) <u>33912</u> Vehicle Speed at Failure(s) <u>BETWEEN 30 & 40</u>	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured TWO OF THREE	Number of Facilities NONE
		Estimated Property Damage 20,000.00	Reported to Police ☒ Yes ☐ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING AT 30 MPH REAR AXLE BROKEN. IT WAS LIKE RUNNING OVER A SPEED BUMP AT TIME IT WAS HAPPENING. DEALER HAS BEEN CONTACTED. *AK This vehicle had 23673 miles when purchased and we did purchase the extended warranty. Paul Miller Ford did all maintenance and this vehicle was exactly like it was purchased from the dealer.			

CONTINUE ON BACK IF NEEDED



U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Information Management Staff NSA-10.01
 400 7th Street, SW
 Washington, DC 20590

POSTAGE WILL BE PAID BY MAIL HWY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
 FIRST CLASS PERMIT NO. 78173 WASHINGTON, D.C.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 400 Seventh St., S.W.
 Washington, D.C. 20590
 Official Business
 Penalty for Private Use \$300

NO POSTAGE
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 IN THE
 UNITED STATES



* U.S. G.P.O. 1982-625-007 / 00986

THIS VEHICLE JUMPED IN ROAD & REAR PASSENGER AXLE
 BROKE CAUSING TRUCK TO CROSS ROAD & UPSIDE TOTALING
 THE PICKUP & CAUSING PERSONAL INJURIES. FLEMING
 CO. SHERIFF DEPUTY J. CATRON WAS LATE TO ARRIVE AND
 NEVER LEFT HIS VEHICLE UPON ARRIVAL AND ALSO NEVER
 TOOK A STATEMENT FROM DRIVER. FAILED TO DRAW A DIAGRAM
 OR RECONSTRUCT THE ACCIDENT. I HAVE PICTURES OF WHERE
 THE REAR END DROPPED ONTO THE HIGHWAY CAUSING THE
 LOCK. FORD MOTOR COMPANY CLAIMED THE TRUCK
 WAS ALTERED BUT IT WAS EXACTLY AS PURCHASED
 FROM PAUL MILLER FORD. I WAS TWO WEEKS GETTING
 DEPUTY SHERIFFS (CATRONS) REPORT. INSURANCE
 COMPANY HAS GIVING US NOTHING BUT TROUBLE.
 PLEASE CHECK INTO THIS INJUSTICE.

FOLD TO SHOW RETURN ADDRESS (NO STAMP NEEDED) FASTEN WITH TAPE OR STAPLE AND MAIL	
INFORMATION ON TIRE FAILURES (IF APPLICABLE)	
TIRE IDENTIFICATION NO. *	
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.	
NARRATIVE DESCRIPTION (CONTINUED)	
D O T V 0 6 0 H W 4 0 9 9 MANUFACTURER/TIRE NAME FIRESTONE SIZE 31 X 10.5	