



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

## Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY 241**

Date Received

16-MAR-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

883309

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1FTHF26F2VEA89556	FORD TRUCK	F250	1997			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07460000	Part Name(s) POWER TRAIN:AXLE ASSEMBLY	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 09-MAR-2000 57000 Mileage at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)


Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**FRONT AXLE HOUSING CRACKED ON 4X4. DEALER NOTIFIED, AND INFORMED CONSUMER VEHICLE WAS OUT OF ITS WARRANTY, AND PROBLEM WAS NOT COVERED UNDER A MANUFACTURER'S RECALL. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. \*AK**

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 241	
 U.S. Department of Transportation <b>National Highway Traffic Safety Administration</b>		<b>Vehicle Owner's Questionnaire (VOQ)</b> NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
<b>OWNER INFORMATION (Type or Print)</b> [Redacted] 680876		<b>Date Received</b> APR 12 PM 1:41 16-MAR-2001 OFFICE OF SAFETY INVESTIGATION	
<b>Signature of Owner</b> _____		<b>Reference No.</b> 883309	
<b>Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?</b> <b>In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.</b>		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
<b>VEHICLE INFORMATION</b>			
<b>Vehicle Ident. No. (VIN.)</b> (Located at bottom of windshield on driver's side) [Redacted]		<b>Vehicle Make</b> FORD TRUCK	<b>Vehicle Model</b> F250
<b>Purchase Date</b> <input type="checkbox"/> New <input checked="" type="checkbox"/> Used		<b>Vehicle Year</b> 1997	<b>Current Odometer Reading</b>
<b>Dealer's Name</b> _____ <b>City</b> _____ <b>State</b> _____ <b>Zip Code</b> _____		<b>Engine Size (CID/CC)</b> 7.3 <b>No Cylinders</b> 8	<input type="checkbox"/> Turbo <input checked="" type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<b>Transmission Type</b> <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<b>Antilock Brakes</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<b>Restraint System</b> <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	<b>Cruise Control</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<b>Drive Train</b> <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel		<b>Vehicle Type</b> <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	<input type="checkbox"/> Sport Utr <input checked="" type="checkbox"/> Truck <input type="checkbox"/> Motorcycle
<b>Body Style</b> <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other			
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
<b>Component</b> 07460600	<b>Part Name(s)</b> POWER TRAIN:AXLE ASSEMBLY	<b>Location</b> <input checked="" type="checkbox"/> Left <input type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear	<b>Failed Part(s)</b> <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
<b>No of Failures</b>	<b>Date(s) of Failure(s)</b> 09-MAR-2000 <b>Mileage at Failure(s)</b> 57000 <b>Vehicle Speed at Failure(s)</b>	<b>Failed Part(s) Available?</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<b>NHTSA Previously Contacted?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No
<b>APPLICATION INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
<b>Crash</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<b>Fire</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<b>Number of Persons Injured</b>	<b>Number of Fatalities</b>
<b>Estimated Property Damage</b>		<b>Reported to Police</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
<b>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</b>			
FRONT AXLE HOUSING CRACKED ON 4X4. DEALER NOTIFIED, AND INFORMED CONSUMER VEHICLE WAS OUT OF ITS WARRANTY, AND PROBLEM WAS NOT COVERED UNDER A MANUFACTURER'S RECALL. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK 4x4 4600# front axle cracked half way around next to u bolt Ford dealer says Ford knows there is a problem but denies it I have been told of 10 other trucks with broken axles. Have been told at one garage its common			
<small>CONTINUE ON BACK IF NEEDED</small>			
<small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small>			