



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

14-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

883098

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make HONDA TRUCK	Vehicle Model ODYSSEY	Vehicle Year 1999	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15130000	Part Name(s) EQUIPMENT:ELECTRIC POWER ACCESSORIES:LOCKS:DOOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) C1-FEB-2000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVERSIDE DOOR WILL NOT OPEN AT ALL. DOOR ARE POWER OPERATED DOORS, OPEN AND CLOSE INTERMITTENTLY WHEN IN USE. DEALERSHIP WAS AWARE OF PROBLEM. *AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 252	
Date Received 14-MAR-2001 Reference No. 883098		Work Number 680143	
Signature of Owner [Redacted Signature]		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO	
In the absence of an authorized signature, NHTSA will not include your name and address to the vehicle manufacturer.			
VEHICLE INFORMATION			
Vehicle Make 2001 HONDA TRUCK		Vehicle Model ODYSSEY	
Vehicle Year 1999		Current Odometer Reading ~ 20,600	
Purchase Date 7/30/99		City/State Everett WA	
Dealer's Name Honda of Boston		Engine Size (liters/cc) 6	
Transmission Type ☒ Automatic ☐ Manual		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Passenger-side Airbag		Cruise Control ☒ Yes ☐ No	
Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	
Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other		Vehicle Type ☐ Sport Jit ☐ Truck ☐ Motorcycle ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 16130000		Part Name(s) EQUIPMENT: ELECTRICAL POWER ACCESSORIES: LOCKS: DOOR	
No of Failures 4		Date(s) of Failure(s) 01-FEB-2000 Mileage at Failure(s) ~ 20,000 Vehicle Speed at Failure(s) ~ 20,000	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured 0		Number of Fatalities 0	
Estimated Property Damage Reported to Police		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) DRIVER SIDE DOOR WILL NOT OPEN AT ALL. DOOR ARE POWER OPERATED DOORS, OPEN AND CLOSE INTERMITTENTLY WHEN IN USE. DEALERSHIP WAS AWARE OF PROBLEM. *AK 2/00 - Driver side door failed to open with "clicker" or manually. When door fails you cannot get in or out of car with this model. (Apparently 2001 model car was manual override)			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

2/00 - Driver side door failed to open with "clicker" or manually. When door fails you cannot get in or out of car with this model. (Apparently 2001 model car was manual override)

DRIVER SIDE DOOR WILL NOT OPEN AT ALL. DOOR ARE POWER OPERATED DOORS, OPEN AND CLOSE INTERMITTENTLY WHEN IN USE. DEALERSHIP WAS AWARE OF PROBLEM. *AK

2/00 - Driver side door failed to open with "clicker" or manually. When door fails you cannot get in or out of car with this model. (Apparently 2001 model car was manual override)

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

2/00 (cont) - Door repaired @ Honda dealer.

10/01 - Driver side power door failed again. Brought to dealer + repaired again.

11/23/01 - Both Left and Right power windows failed simultaneously. Could not get in or out of car when this happened in passenger compartment.
Repaired @ Honda dealer.

3/01 - Driver side door failed for 4th time.
Awaiting repair.

We feel that these power doors are dangerous because when they fail you cannot get in or out of car via door. In an emergency this could be fatal. We believe there should be a recall on this vehicle to remedy this situation.

★ U.S. G.P.O.: 1982-020-857 / 62208

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

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National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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