



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

13-MAR-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

882927

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2HKRL1869XH512771	HONDA TRUCK	ODYSSEY	1999	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15130000	Part Name(s) EQUIPMENT:ELECTRIC POWER ACCESSORIES:LOCKS:DOOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) C1-JAN-1999 29200	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER COMPLAINED THAT DUE TO MANUFACTURER'S DESIGN WAS UNABLE TO OVERRIDE ELECTRIC DOOR LOCK BY USING DOOR HANDLE. DESIGN ISSUE WAS A SERIOUS PROBLEM FOR DISABLED OR ELDERLY PERSONS TO REACH ACROSS THEIR SHOULDERS TO LIFT/MOVE MANUAL UNLOCK SWITCH. PLEASE PROVIDE ANY ADDITIONAL INFORMATION.*AK

COPIES OF REPORTS - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

Form Approved OMB No. 2127-0068

FOR AGENCY USE ONLY 920

Date Received

13-MAR-2001

Od_or

H_dif

od_rt

up_tr

Reference No.

882927

Work Number

Home Number

In the absence of an authorized representative, will you provide a copy of report to the manufacturer of your vehicle?

☒ YES

☐ NO

OT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 04/01/2001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)

(located at bottom of
driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

HONDA TRUCK

ODYSSEY

1999

30,852

Purchase Date

02/14/1999

Dealer's Name COVINGTON PIKE HONDA

Engine Size

(CID/CC/L

No Cylinders 6

☐ Turbo

☐ Diesel

☒ Gas

☐ Fuel Injection

☒ New ☐ Used

City MEMPHIS State TN Zip Code 38128

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual

☒ Yes

☒ 3-Point Belt

☐ Motorbelt

☒ Yes

☒ Front

☐ Car

☐ Sport Ut

☐ 2-Door

☒ Automatic

☐ No

☒ Driverside Airbag

☐ 2-Point Belt

☐ No

☐ Rear

☒ Minivan

☐ Truck

☐ 4-Door

☒ Passengerside Airbag

☐ 4-Wheel

☐ Other

☐ Motorcycle

☐ Stationwagon

☐ Pick Up Truck

☒ Other Mini-VAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

15130000

Part Name(s)

EQUIPMENT:ELECTRIC POWER ACCESSORIES:LOCKS:DOOR

Location

☐ Left

☐ Right

☐ Front

☐ Rear

Failed Part(s)

☐ Original

☐ Replacement

No. of Failures

Date(s) of Failure(s) 01-JAN-1999

Mileage at Failure(s) 00000 000

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER COMPLAINED THAT DUE TO MANUFACTURER'S DESIGN WAS UNABLE TO OVERRIDE ELECTRIC DOOR LOCK BY USING DOOR HANDLE. DESIGN ISSUE WAS A SERIOUS PROBLEM FOR DISABLED OR ELDERLY PERSONS TO REACH ACROSS THEIR SHOULDERS TO LIFT/MOVE MANUAL UNLOCK SWITCH. PLEASE PROVIDE ANY ADDITIONAL INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

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