



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

08-MAR-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

882457

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4GC58S7TC193302	JEEP	GRAND CHEROKE	1996	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01530000 05240000	Part Name(s) STEERING LINKAGES: ARM, IDLER AND ATTACHMENT ENGINE COOLING SYSTEM: FAN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failure	Date(s) of Failure(s) 22-FEB-2001 62000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 55-60MPH WITH HER 4 YEAR OLD CHILD AND LOST POWER STEERING AND COOLING FAN. CONSUMER HAD TO USE ALL WEIGHT TO GET VEHICLE OFF HIGHWAY. PROBLEM WAS IDLER PULLEY BROKE. MECHANIC CALLED IT ALTERNATOR BRACKET IDLER PART #53008443. CHRYSLER DIDN'T SEEM TO BE CONCERNED, ONLY SAID THEY COULDN'T COVER IT, OUT OF WARRANTY. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 436	
Date Received _____ 08-MAR-2001 Reference No. 882457		Home Num. _____ Work Num. _____ 679101	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized signature, NHTSA will NOT provide your name and address to the vehicle manufacturer.			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on 4 door's side) 1J4GC58S7TC193302 Vehicle Make JEEP Vehicle Model GRAND CHEROK Vehicle Year 1996 Current Odometer Reading 60,000		Purchase Date Nov. 95 New ☒ Used ☐ Dealer's Name _____ City _____ State _____ Zip Code _____ Engine Size (CID/CC/L) 6 No Cylinders Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
Transmission Type Automatic ☒ Manual ☐ Antilock Brakes Yes ☐ No ☒ Restraint System 3-Point Belt ☒ 2-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Cruise Control Yes ☒ No ☐ Drive Train 4-Wheel ☒ Front ☐ Rear ☐		Vehicle Type Car ☒ Van ☐ Minivan ☐ Other ☐ Body Style 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other ☐	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 01630000 Part Name(s) STEERING LINKAGES-ARM IDLER AND ATTACHMENT Location Left ☐ Right ☐ Front ☐ Rear ☐ Failed Part(s) Original ☒ Replacement ☐		No of Failures 1 Date(s) of Failure(s) 22-FEB-2001 Mileage at Failure(s) 62000 Vehicle Speed at Failure(s) _____ Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☒ Yes ☐ No	
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured _____ Number of Fatalities _____ Estimated Property Damage _____ Reported to Police ☐ Yes ☒ No		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) CONSUMER WAS TRAVELING ABOUT 55-60MPH WITH HER 4 YEAR OLD CHILD AND LOST POWER STEERING AND COOLING FAN. CONSUMER HAD TO USE ALL WEIGHT TO GET VEHICLE OFF HIGHWAY. PROBLEM WAS IDLER PULLEY BROKE, MECHANIC CALLED IT ALTERNATOR BRACKET IDLER PART #53008443. CHRYSLER DIDN'T SEEM TO BE CONCERNED, ONLY SAID THEY COULDN'T COVER IT, OUT OF WARRANTY. AK WITH CHRYSLER LACK OF CONCERN over SAFETY. I'll NEVER own another Chrysler Product.	
APPLICATION INCIDENT INFORMATION			
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CONTINUE ON BACK IF NEEDED

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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