



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

## Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY 197**

Date Received

07-MAR-2001

Ord. or  
rt. dt  
pd. rt  
rp. ltr

Reference No.

882349

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1FALP6532ST119051	FORD	CONTOUR	1995			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05220000	Part Name(s) ENGINE COOLING SYSTEM:HOSES	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failure 0	Date(s) of Failure(s) 01-DEC-2000 90000 Mileage at Failure(s) _____ 0	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER TURNED ON ENGINE TO WARM UP, THEN WENT TO HOUSE, BUT WHEN CAME BACK OUT, VEHICLE WAS ON FIRE WITHOUT A PRIOR WARNING. DEALER SAID THAT FIRE STARTED ON ENGINE COOLING LINE. \*AK

COPIED FROM NHTSA FILE # 1

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



# Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline

U.S. Department of Transportation  
National Highway Traffic Safety Administration

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

## OWNER INFORMATION (Type or Print)

678808

Reference No. 882349

DATE RECEIVED  
07-MAR-2001

Work Number  
Home Number

FOR AGENCY USE ONLY 197

Signature of \_\_\_\_\_  
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES  NO   
and address to the vehicle manufacturer.

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN) [Redacted] Vehicle Make FORD Vehicle Model CONTOUR Vehicle Year 1995 Current Odometer Reading 087318

Purchase Date 1-23-95 Dealer's Name Eddie Gilstrap Motors City Salem State IN Zip Code 47167

Transmission Type  Automatic  Manual  
Restraint System  3-Point Belt  2-Point Belt  Motorbelt  
Antilock Brakes  Yes  No  
Cruise Control  Yes  No  
Drive Train  Front  Rear  4-Wheel  
Vehicle Type  Car  Van  Minivan  Other  
Body Style  2-Door  4-Door  Stationwagon  Pick Up Truck  Other

Component 06220000 Part Name(s) ENGINE COOLING SYSTEM:HOSES Location  Left  Right  Rear  Front  
Failed Part(s) Faded Part(s)  Original  Replacement  
No. of Failures 2 Dates of Failure(s) 01-DEC-2000 Mileage at Failure(s) 087318 Vehicle Speed at Failure(s) 0  
Available?  Yes  No Contacted?  Yes  No NHTSA Previously Contacted?  Yes  No

APPLICATION INCIDENT INFORMATION  
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Fatalities 0  
Estimated Property Damage Reported to Police  Yes  No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)  
CONSUMER TURNED ON ENGINE TO WARM UP, THEN WENT TO HOUSE, BUT WHEN CAME BACK OUT, VEHICLE WAS ON FIRE WITHOUT A PRIOR WARNING. DEALER SAID THAT FIRE STARTED ON ENGINE COOLING LINE. AK  
wife went to get 2 children  
Boy age 4  
Boy age 5  
1995 Ford Contour

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