



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

07-MAR-2001

Ord. or
rt. dt _____
pd. rt _____
rp. ltr _____

Reference No.

882336

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
2B4GP44GXXRZ54630	DODGE TRUCK	GRAND CARAVA	1999			
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05250000	Part Name(s) ENGINE COOLING SYSTEM-BELTS	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE PULLING AWAY FROM MAILBOX AND BELT TENSIONER SHEARED OFF. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline
1-888-327-4236

OWNER INFORMATION (Type or Print)

78812

Work Number

Reference No.
882336

Date Received
07-MAR-2001

Odor
Oil
Oil Filter
Up Hr

FDR AGENCY USE ONLY 920

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO

In the absence of an authorized representative, please provide name and address to the vehicle manufacturer.

Signature of Owner

Date 4/10/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) [Redacted]

Vehicle Make

DODGE TRUCK

Vehicle Model

GRAND CARAVA

Vehicle Year

1999

Current Odometer Reading

36450

Purchase Date
5-13-99

Dealer's Name
Dixion Dodge

City
Billion

State
MT

Zip Code
19924

Antilock Brakes Yes No

Transmission Type Automatic Manual

Restraint System 3-Point Belt 2-Point Belt Motorbelt

Passengerside Airbag Yes No

Driver'side Airbag Yes No

Motorbelt Yes No

Passengerside Airbag Yes No

2-Point Belt Yes No

Motorbelt Yes No

3-Point Belt Yes No

2-Point Belt Yes No

Motorbelt Yes No

Passengerside Airbag Yes No

Driver'side Airbag Yes No

Motorbelt Yes No

3-Point Belt Yes No

2-Point Belt Yes No

Motorbelt Yes No

Passengerside Airbag Yes No

Driver'side Airbag Yes No

Motorbelt Yes No

3-Point Belt Yes No

2-Point Belt Yes No

Motorbelt Yes No

Passengerside Airbag Yes No

Part Name(s)
ENGINE COOLING SYSTEM:BELTS
tensioner pulley

Component
08250000

Location
Left Right Front Rear

Failed Part(s)
Original Replacement

Failed Part(s)
Available? Yes No

Failed Part(s)
NHTSA Previously Contacted? Yes No

No of Failures
1

Date(s) of Failure(s)
3-6-01

Mileage at Failure(s)
36450

Vehicle Speed at Failure(s)
5 mph

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash Yes No

File Yes No

Number of Persons Injured 0

Number of Fatalities 0

Estimated Property Damage 0

Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES) WHILE PULLING AWAY FROM MAILBOX AND BELT TENSIONER SHEARED OFF. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS, IF APPLICABLE.

Due to shearing off of tensioner pulley power steering was lost. Service in voice says tensioner was broken. It was sheared right off, when vehicle brought in to extreme Dodge service writer reached in engine and pulled tensioner out it was just lying broken off to engine. I am sorry.

CONTINUE ON BACK (RETURN)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect; if the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 2)

STATE REG. NO. F112552

CERTIFICATION: ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT (P.A. 309)

REPAIRS PROPERLY COMPLETED & CHECKED BY X

SHOP SUPPLIES AND/OR ENVIRONMENTAL CHARGE: A 10% (MAXIMUM \$1000) CHARGE OF LABOR FOR SUPPLIES USED IN AND ON YOUR VEHICLE. APPLICABLE TERMS MAY VARY BUT ARE NOT LIMITED TO: BOLT, WASHERS, TAPE, PINS, BR, VENTS, LUBRICANTS, MATS, TOWELS, CARBURETOR CLEANER, BATTERY CLEANER, WINDOW SEALER, ETC. IN ACCORDANCE WITH REGULATIONS, AN ENVIRONMENTAL FEE TO DISPOSE OF HAZARDOUS WASTE MAY BE CHARGED. THIS FEE IS BASED UPON THE SERVICE OPERATION PERFORMED IN OUR SHOP AND CAN VARY DEPENDING UPON THE ACTUAL DISPOSAL WASTE CREATED.



