



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 160

Date Received

07-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

882321

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4T1CG12K4T4685576		TOYOTA	CAMRY	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13630000	Part Name(s) STRUCTURE:TRUNK LID AND DOOR ASSEMBLY:LATCHES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IN A NORMAL WINDY DAY OR MILD WIND TRUNK WILL FALL DOWN HARD AND EASILY.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 678788 Home Number Work Number Date Received: 01 OCT 10 AM Office: 07-MAR-2001 Reference No.: 882321	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.	
Signature of Owner: _____ Date: _____	
VEHICLE INFORMATION	
Vehicle Identification Number (VIN): 4T1C12K414685576 (located on front side)	Vehicle Make: TOYOTA Vehicle Model: CAMRY Vehicle Year: 1998 Current Odometer Reading: 08,000
Dealer's Name: Louisville, Toyota City: Louisville, KY State: KY Zip Code: _____	
Purchase Date: Jan. 1998 ☐ New ☒ Used	
Transmission Type: ☒ Automatic ☐ Manual Antilock Brakes: ☒ Yes ☐ No Restraint System: ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorbelt Driver's Side Airbag: ☒ Yes ☐ No Passenger Side Airbag: ☒ Yes ☐ No	
Cruise Control: ☒ Yes ☐ No Drive Train: ☐ Front ☐ Rear ☐ 4-Wheel Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other Body Style: ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick-Up Truck ☐ Other	
Engine Size: _____ (CID/CC/L) No Cylinders: _____ Fuel Injection: ☒ Gas ☐ Diesel ☐ Turbo	
Failed Component(s): 13630000 Part Name(s): Structure: TRUNK LID AND DOOR ASSEMBLY: LATCHES Location: ☐ Front ☐ Left ☐ Right ☐ Rear Failed Part(s): ☐ Original ☐ Replacement	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)	
No of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____ Failed Part(s): Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No	
Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No Number of Persons Injured: _____ Number of Failures: _____ Estimated Property Damage: _____ Reported to Police: ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) IN A NORMAL WINDY DAY OR MILD WIND TRUNK WILL FALL DOWN HARD AND EASILY. AK I was told by my Toyota dealership person upon sale that the lid of the trunk had a problem which was put on after the car was manufactured in the factory. This problem is not made by Toyota, the weight is causing the lid to fall quickly.	
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.	

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

My problem has been swiftly resolved by Toyota. My wish is to make it possible for
I reported the problem I had with my trunk lid falling down on me, hitting me on the head several times and crushing hand into my back while reaching into the trunk on a windy day.

I told the dealer from whom I purchased this, I told the Toyota manufacturer at the 1-800 number. My dealer, after review of my complaint to the manufacturer, decided they would make the necessary repair, (adding torsion bars to the hinges of the trunk). Now the trunk lid stays up, is totally safe and I believe that they did a great job. I thank Toyota the manufacturer & my Toyota dealer for from whom I purchased my car for all they did to protect me from any additional harm from the trunk lid. I am VERY pleased with Toyota's response to my problem. They are to be commended!

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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