



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

06-MAR-2001

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Reference No.

882260

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
ADD	FORD	TAURUS	1995	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L)	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	☐ Diesel
				☐ Gas
				☐ Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-AUG-1999 93000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HAS STALLED NUMEROUS TIMES, AT ANY SPEED. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 758 Date Received 06-MAR-2001 Od_or rt_dt od_n up_itr Reference No. 882260 Work Number Home Number	
OWNER INFORMATION (Type or Print) 678693			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an Signature of Owner		☒ YES ☐ NO vehicle manufacturer. Date 03/21/01	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
ADD 1FALP52U2SG221203	FORD	TAURUS	1995
Current Odometer Reading			
094023.6			
Purchase Date OCT 1997	Dealer's Name CRESCENT CHEVROLET		Engine Size (CID/CC/L)
☐ New ☒ Used	City Des Moines State IA Zip Code 50309		No Cylinders 6
Transmission Type		Antilock Brakes	Restraint System
☐ Manual ☒ Automatic		☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☒ Driver-side Airbag ☐ 2-Point Belt ☒ Passenger-side Airbag
Cruise Control		Drive Train	Vehicle Type
☒ Yes ☐ No		☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
Body Style			
☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	01-AUG-1999 + AUG-2000 + OCT-2000 80000 90000 101 IN 6, 20 70, 45, 65, 55, 35, 70	☐ Yes ☐ No	☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured just some minor burns	Number of Fatalities 0 so far
Estimated Property Damage 5 close calls		Reported to Police ☐ Yes ☒ No	
0 yet			
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
VEHICLE HAS STALLED NUMEROUS TIMES, AT ANY SPEED. *AK <i>In 1999 it stalled on my wife while idling at a bank. She got it started again and pulled out on the street and it stalled in traffic. We never figured out what was wrong then. The mechanics couldn't find anything wrong.</i> <i>In 2000 we took 3 different trips. It stalled on us several</i>			

CONTINUE ON BACK IF NECESSARY

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

times on each vacation. It stalled 3 times going across Neb. twice in eastern Colorado; three times in Colorado Springs, Colorado. Two of those times was in rush hour traffic. It stalled out three times while in Minnesota, in Minneapolis rush hour traffic. Each time it stalled, it would not run again until it cooled down; approximately an hour or a little less. While in Minneapolis my son-in-law was with us and he said it seemed like the old vapor-lock problems in the old flat-head Ford engines. We could not possibly think that could have been true until I heard on the news, Fords from 1991 thru 1995 were stalling because of something constructed too close to the engine. Fuel pump or carburetor causing a vapor-lock situation.

We would like to know how we go about correcting this problem so we can again drive our car when it is hot outside. Like vacations this summer.

Thank You

☆ U.S. G.P.O.: 1992-623-897 / 60086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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