



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 197

Date Received

02-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_ltr _____

Reference No.

882008

Work Number 831-462-3129

Home Number

OWNER INFORMATION (Type or Print)

TIMOTHY CHILDERS 677952
632 CABRILLO AVE.
SANTA CRUZ CA 95065

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
56DCNB511YG001875	INDIAN	CHIEF	2000	

Purchase Date

Dealer's Name _____

Engine Size

(CID/CC/L) _____

No. Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injectio

☐ New ☒ Used

City _____ State _____ Zip Code _____

Manufacturer's Name _____ Address _____ City _____ State _____ Zip _____

U.S. Department
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 197

Date Received

APR 10 2001
02-MAR-2001
OFFICE
DEFECT INVESTIGATION

Od_or

ri_dt

od_r1

up_itr

Reference No.

862008

Work Number

Home Number

OWNER INFORMATION (Type or Print)

677952

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☒ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at junction of
windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

INDIAN

CHIEF

2000

Purchase Date

APR 1 2000

Dealer's Name Indian Motorcycles

Engine Size

(CID/CC/L) 1435cc

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection

No Cylinders

2

☒ New ☒ Used

City Santa Cruz State CA Zip Code 95062

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☒ Manual☐ Automatic☐ Yes☒ No☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag☐ Yes☒ No☐ Front☒ Rear☐ 4-Wheel☐ Car☐ Van☐ Minivan☐ Other☐ Sport Util☐ Truck☒ Motorcycle☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick-Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

01110000

Part Name(s)

STEERING:WHEEL:HANDLEBAR

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

2

Date(s) of Failure(s)

01-MAR-2001

Mileage at Failure(s)

38

Vehicle Speed at Failure(s)

0

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAD FOUND HANDLEBAR LOOSE. WHEN TRYING TO DRIVE IT WAS IMPOSSIBLE DUE TO NO CONTROL ON STEERING. THEN, TOOK VEHICLE TO DEALER WHERE THEY SAID THAT PROBLEM WAS WITH TRIPPLE BAR THAT NEEDED TO BE REPLACED.*AK

2nd Time handle Bars came loose, called dealer about Bars came loose again, they said the goose neck (triple Bar) need to be replaced with an aluminum one instead of factory steel one.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

1st time Had motorcycle taken to dealer they tightened up allen head Bolts on handle Bars

they came and replaced Item.