



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 197

Date Received

02-MAR-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

882007

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HC13YXWJ262564	DODGE TRUCK	1500	1998	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15902000	Part Name(s) EQUIPMENT: OTHER PIECES: TRAILER HITCHES AND ATTACHME	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure 0	Date(s) of Failure(s) 28-FEB-2001 46800 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAD RECEIVED A RECALL FROM MANUFACTURER TELLING CONSUMER TO TAKE VEHICLE TO DEALER FOR CHECK AND REPAIR OF CRACKS ON T TRAILER HITCH, OR TO ATTACH SUPPORT TO AVOID CRACKS ON HITCH. BUT, DEALER NOR MANUFATURER HAD TRIED TO ANSWER HELP.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



POSTAGE WILL BE PAID BY NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

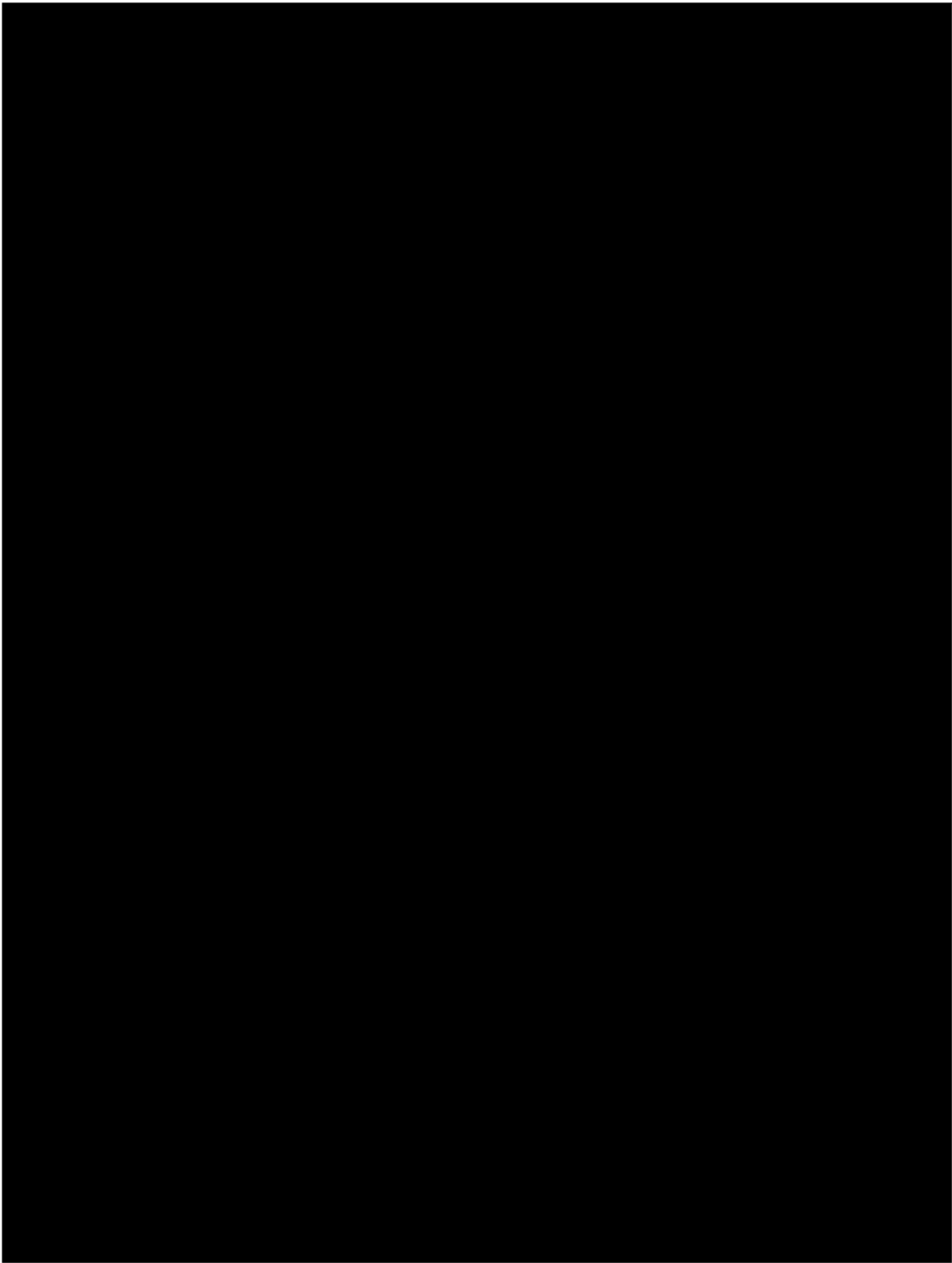
U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

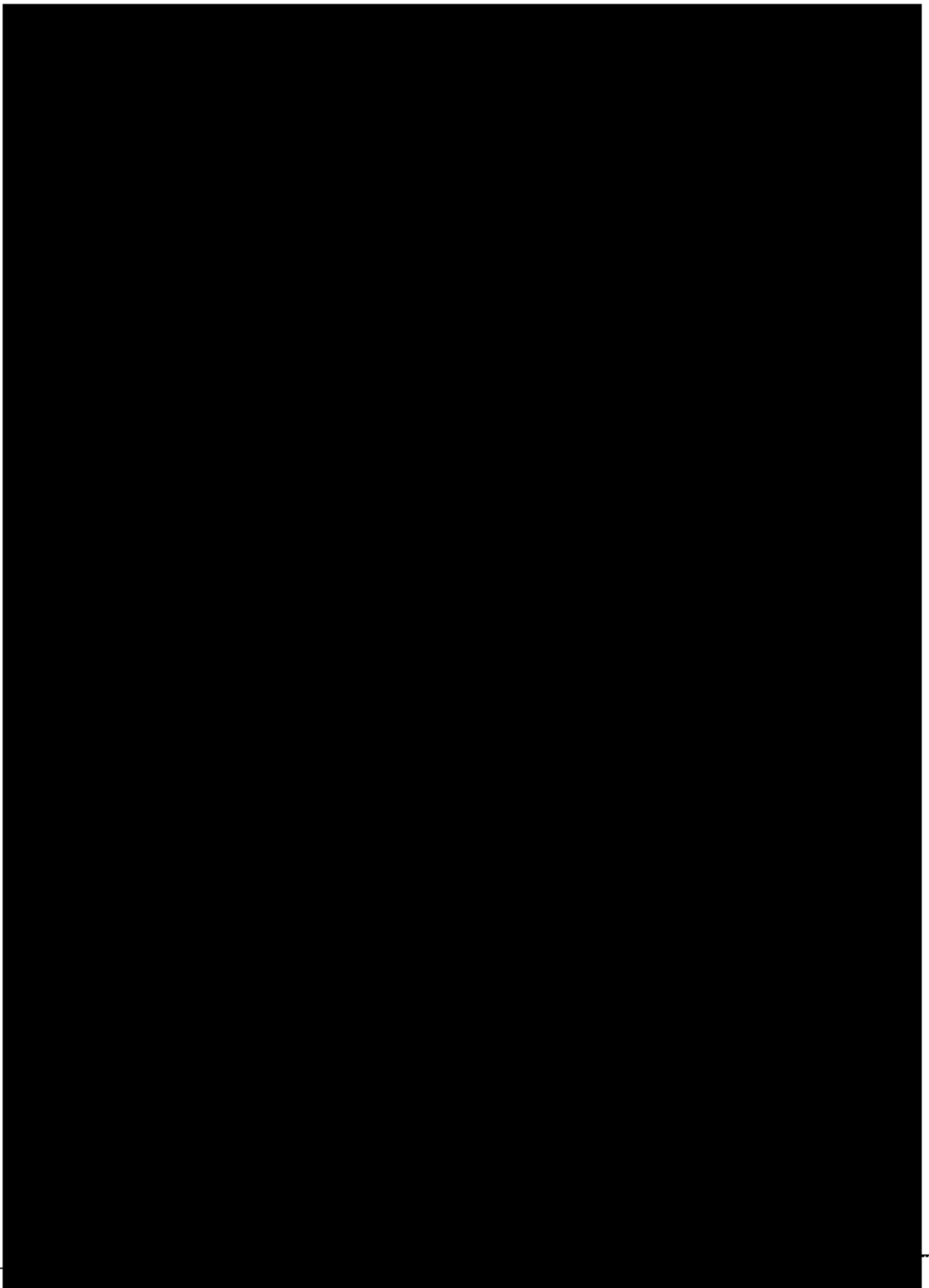
ON 27 FEB @ APPROX 0900 A.M., I DELIVERED MY VEHICLE TO ALTMAN DODGE TO SATISFY DAIMLER-CHRYSLER SAFETY RECALL # B72 (A COPY IS ENCLOSED). AT APPROXIMATELY 1545 ON SAME DAY (27 FEB) I WENT TO PICK UP MY VEHICLE UP AND WAS INFORMED THAT MY VEHICLE HAD AN AFTERMARKET HITCH INSTALLED AND RECALL DID NOT APPLY. A COPY OF ALTMAN DODGE INVOICE IS ENCLOSED STATING SUCH. I KNOW FOR A FACT MY VEHICLE HAS A FACTORY INSTALLED HITCH AND RECALL DOES APPLY. I CALLED DAIMLER-CHRYSLER CUSTOMER ASSISTANCE CENTER AND GOT NO RESOLUTION TO PROBLEM. I THEN CALLED NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN. I NEED THIS PROBLEM SOLVED IMMEDIATELY BECAUSE I TOOK A UTILITY TRAILER, CAMPER AND A 25' BOAT WITH THIS VEHICLE. AT THIS TIME THE DEALER (ALTMAN DODGE) OR THE CUSTOMER ASSISTANCE CENTER HAS NOT RETURNED THE HITCH PROBLEM.

FOLD TO SHOW RETURN ADDRESS (NO STAMP NEEDED) FASTEN WITH TAPE OR STAPLE AND MAIL																			
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)																			
THE IDENTIFICATION NO.																			
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MANUFACTURER/TIRE NAME																			
SIZE																			
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.																			
NARRATIVE DESCRIPTION (CONTINUED)																			

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 3)





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