U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY	920
Date Received: 28-FEB-2001	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ np_ltr ____ ____
	Reference No.: 881737

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
FILL IN	MICHELIN	XCH4 M+S	1900	

Purchase Dat		Engine Size	
☐ New ☒ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	(CID/CC/L ____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
02700000	**TIRES**	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
	01-FEB-2001 Mileage at Failure(s)_____	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS DRIVING AT APPROXIMATELY 70 MPH WHEN RIGHT FRONT TIRE BLEWOUT. MICHELIN TIRE XCH4MS / L21575R15 / DOT= B3H7871X486. THIS SPECIFIC TIRE HAD BEEN IN TRUNK OF VEHICLE AND RECENTLY PUT ON CAR FOR PURPOSE OF A TRIP. PLEASE PROVIDE ANY ADDITIONAL INFORMATION.*AK

CONTINUE ON A SEPARATE SHEET

Form Approved. O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 920

Date Received
01 MAR 14 PM 3:25
28-FEB-2001
SEFIL
DEFECTS INVESTIGATION

Qd_or
rt_dt
nd_rt
up_ltr

Reference No.
881737

OWNER INFORMATION (Type or Print)

[redacted] 677332

Work Num [redacted]
Home Num [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA will not provide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date ___/___/___

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
FILL IN 2M8LM75W1RX6[illegible]	MICHELIN	XCH4 M+S	1900 1994	90,000

Purchase Date DON'T REMEMBER ☒ New ☒ Used
Dealer's Name DON'T RECALL
City PHILA State PA Zip Code
Engine Size (CID/CC/L ___ No Cylinders 8
☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☒ No	☒ Front ☐ Rear ☐ 4-Whee	☒ Car ☐ Sport Jit ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
02700000	TIRES	☐ Left ☒ Right ☒ Front ☐ Rear	☐ Original ☒ Replacement

No of Failures

Date(s) of Failure(s) 01-FEB-2001
Mileage at Failure(s)
Vehicle Speed at Failure(s)

Failed Part(s) Available? ☒ Yes ☐ No

NHTSA Previously Contacted? ☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS DRIVING AT APPROXIMATELY 70 MPH WHEN RIGHT FRONT TIRE BLEWOUT. MICHELIN TIRE XCH4MS / L21575R15 / DOT= B3H7871X486. THIS SPECIFIC TIRE HAD BEEN IN TRUNK OF VEHICLE AND RECENTLY PUT ON CAR FOR PURPOSE OF A TRIP. PLEASE PROVIDE ANY ADDITIONAL INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	O	T	B3	H7	87	1X	456	MANUFACTURER/TIRE NAME	SIZE
								MICHELIN	LT245 75R16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

☆ U.S. G.P.O.: 1982—523-007/00005

U.S.Department
of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

Home Office & remit to:

White's Tire & Rubber Company
701 Hines St. South
P.O. Box 1469
Wilson, NC 27894
(252) 237-5426

One of America's largest and finest manufacturers of Bead to Bead retreads.

TIRE SERVICE OF WILSON, INC.
P.O. BOX 1469
WILSON, NORTH CAROLINA 27894-1469
(252) 237-5426

Other Locations:

740 S. Goldsboro Street, Wilson, NC 27893, (252) 237-7188
1924 Castle Hayne Road, Wilmington, NC 28401, (910) 254-4882
2501 E. Ashe Street, Goldsboro, NC 27530, (919) 734-3600
501 S. Goldsboro Street, Wilson, NC 27893, (252) 237-0770
801 S. John Street, Goldsboro, NC 27530, (919) 734-2132
921 West Moore Drive, Rocky Mount, NC 27801, (252) 443-0097
2300 Atlantic Avenue, Raleigh, NC 27604, (919) 832-6400
3012 S. Memorial Drive, Greenville, NC 27834, (252) 355-2400
2307 Forest Hills Rd. West, Wilson, NC 27896, (252) ~~237-5426~~ 265-0662

MICHELIN

Cooper TIRES

BRIDGESTONE
THE NEXT REVOLUTION IN TIRES

SOLD TO: [redacted] 1/40

SHIP TO: SAME

INVOICE# 004875

CUST. P.O. #	MAKE-MODEL	TAG	MILEAGE	TELEPHONE	ROUTE	SLM	SHIP VIA	ORDER #	PAGE	REMARKS
					0	45		008083	1	

INVOICE DATE	INVOICE NUMBER	PREVIOUS SHIPPED INVOICE NUMBER	TERMS	
01/27/2001	004875		CASH SALE	Opened by Operator # 45 01/27/01 10:25:21 45

STOCK NUMBER	SIZE	DESCRIPTION	UNIT PRICE	T	F.E.T.	EXTENSION
		TO WHOM IT MAY CONCERN: AFTER CAREFUL EXAMINATION OF FRED SATTENS MICHELIN TIRE, I COULD FIND NO HOLES IN TIRE THAT WOULD HAVE CAUSED THE TREAD SEPERATION. I FEEL THE TREAD LOSS WAS DUE TO WORKMANSHIP & MATERIAL FAILURE				

METHOD OF PAYMENT:
CHANGE:

Tom Langley

CUSTOMER APPROVAL _____

PARTS	LABOR	TAX %	TAXABLE AMOUNT	TAX	F.E.T.	MISC. AMOUNT	INVOICE TOTAL
							0.00

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate the above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on vehicle to secure the amount of repairs thereto. You will not be responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident, or any other cause beyond your control. A $10.00 fee will be added if this invoice has to be turned over for collection.