



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 436

Date Received

28-FEB-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

881710

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	CHEVROLET TRUCK	EXPRESS	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150000 06317000	Part Name(s) ENGINE:OTHER PARTS FUEL:FUEL INJECTION:UNKNOWN TYPE:INJECTOR	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 01-DEC-2000 Mileage at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE SHAKED AND RATTLED. ENGINE LIGHT CAME ON AFTER IT STARTED. GOING 60MPH ON FREEWAY VEHICLE STALLED. 2WEEKS AGO, VEHICLE WAS IN REPAIR SHOP DUE TO FUEL INJECTOR FAILURE. IT WAS COVERED UNDER WARRANTY, BUT THE PROBLEM KEPT COMING BACK. *AK

COPIED FROM NHTSA FILE # 01-02-0001

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Selman Chevrolet Company

1800 East Chapman

ORANGE, CALIFORNIA 92867-7704

Phone (714) 633-3521

B.A.R. REG. NO. AA003847 • E.P.A. NO. CAD 981572836

INVOICE PREPARED

CASH

CREDIT CARD

CHECK

WARRANTY

INTERNAL

BY _____
PAYMENT RECEIVED

\$ _____
AMOUNT RECEIVED

NO. _____

OTHER

BY _____
CHANGE RETURNED

\$ _____
CHANGE RETURNED

CUSTOMER NO. 39976	ADVISOR DOMINICK CHAPMAN 1016	PLAT NO.	INVOICE DATE 02/28/01	INVOICE NO. C11320344
	LABOR RATE	LICENSE NO.	MILEAGE 21774	COLOR WHITE
	YEAR/MAKE/MODEL 98/CHEVROLET TRUCK/G-VAN		DELIVERY DATE 05/20/98	STOCK NO.
			SELLING DEALER NO M	DELIVERY MILES
			R.D. DATE 02/28/01	PRODUCTION DATE
COMMENTS				

LABOR & PARTS

J# 1 29CV28AG

SERVICE BLS LIGHT

TECH(S):169

WARRANTY

CHEEK ROUGH RUNNING LOW POWER .CUST STATES 3RD TIME IN FOR
SAME CONCERN
PCOSS HAS 23510 CURRENT MESSFIRES #6, INJECTORS BALANCE TEST
DIAGNOSED WITH TECH 2, FLUSHED INJECTORS, ADDED ADDITIVES,
PERFORMANCE TESTED, AND CLEARED MEMORY.

PARTS	QTY	PP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	12345104	DETERGENT 8.800	
JOB # 1	1	PROTEL	CLEANER	

JOB # 1 TOTAL PARTS

WARRANTY
WARRANTY

0.00

JOB # 1 TOTAL LABOR & PARTS

0.00

J# 2 77CVZ

ACCESSORY & TRIM

TECH(S):165

WARRANTY

SIDE CARGO DOOR WILL NOT LATCH AT BOTTOM
RIGHT SIDE REAR DOOR LATCH LINK MISALIGNED
ADJUSTED LINKAGE AT RIGHT SIDE REAR DOOR LINKAGE

PARTS	QTY	PP NUMBER	DESCRIPTION	UNIT PRICE

JOB # 2 TOTAL PARTS

0.00

JOB # 2 TOTAL LABOR & PARTS

0.00

COMMENTS

WILLIAM
CLOSED OUT BY LISA

TOTALS

IF YOU HAVE ANY QUESTIONS OR COMMENTS - PLEASE REFER
TO YOUR SERVICE ADVISOR.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SERVICE....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG....	0.00
TOTAL MISC DISC....	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00





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B.A.R. REG. NO. AA003847 • E.P.A. NO. CAD 981572886

INVOICE PREPARED

CASH

CREDIT CARD

CHECK

WARRANTY

INTERNAL

BY _____
PAYMENT RECEIVED

\$ _____
AMOUNT RECEIVED

NO. _____

OTHER

BY _____
CHANGE RETURNED

\$ _____
CHANGE RETURNED

CUSTOMER NO 39920	ADVISOR DUMINICK CHAPMAN	PLAT NO 1016	INVOICE DATE 02/28/01	INVOICE NO C1082000
	LABOR RATE	LICENSE NO	COLOUR WHITE	STOCK NO.
		MI LEAGE 21774	DELIVERY DATE 05/20/98	DELIVERY MILES
	YEAR / MAKE / MODEL 98/CHEVROLET TRUCK/G-VAN		SELLING DEALER NO. M	PRODUCTION DATE
	FILE NO.	PO NO.	R.O. DATE 02/28/01	
COMMENTS				

LABOR & PARTS-

J# 1 390V2SAD SERVICE G.S. LIGHT TECH(S) #169
CHECK ROUGH RUNNING LOW POWER .CUST STATES 3RD TIME IN FOR
SAME CONCERN
PG306 HAD 23510 CURRENT MISFIRES #6, INJECTORS BALANCE TEST
DIAGNOSED WITH TECH 2, FLUSHED INJECTORS, ADDED ADDITIVES,
PERFORMANCE TESTED, AND CLEARED MEMORY.

PARTS	QTY	PP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	12045104	DETERGENT 0.900	
JOB # 1	1	PROTEC	CLEANER	

JOB # 1 TOTAL PARTS

JOB # 1 TOTAL LABOR & PARTS

J# 2 770VZ

ACCESSORY & TRIM TECH(S) #165
SIDE CARGO DOOR WILL NOT LATCH AT BOTTOM
RIGHT SIDE REAR DOOR LATCH LINK MISALIGNED
ADJUSTED LINKAGE AT RIGHT SIDE REAR DOOR LINKAGE

PARTS	QTY	PP-NUMBER	DESCRIPTION	UNIT PRICE

JOB # 2 TOTAL PARTS

JOB # 2 TOTAL LABOR & PARTS

COMMENTS
WILLIAM
CLOSED OUT BY LISA

TOTALS

IF YOU HAVE ANY QUESTIONS OR COMMENTS - PLEASE REFER
TO YOUR SERVICE ADVISOR.

TOTAL LABOR	0.0
TOTAL PARTS	0.0
TOTAL SUBLET	0.0
TOTAL G.O.G.	0.0
TOTAL MISC CHG.	0.0
TOTAL MISC DISC	0.0
TOTAL TAX	0.0
TOTAL INVOICE \$	0.0