



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

27-FEB-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

881637

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1P4GH44332RX26151	DODGE TRUCK	GRAND CARAVA	1994	

Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CC/L) No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
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Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driveside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other ☐ Sport Util ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13400000	Part Name(s) STRUCTURE:DOOR ASSEMBLY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 27-FEB-2000 Mileage at Failure(s) 130000 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SLIDING DOOR WOULD INTERMITTENTLY FLY OPEN WHEN MAKING A TURN OR COMING TO A STOP. MANUFACTURER NOTIFIED AND INFORMED OF NO RECALL AND VEHICLE OUT OF ITS WARRANTY. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

11 APR 10 PM 2:1

27-FEB-2001

CRIME

DEFECTS INVESTIGATION

Od or

rt dt

od rt

up ltr

Reference No.

881637

OWNER INFORMATION (Type or Print)

677088

Work Number

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 4/3/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

DODGE TRUCK

GRAND CARAVA

1994

100674

Purchase Date

1995

Dealer's Name

City Lakewood State CA Zip Code

Engine Size

(CID/CC/L

No Cylinders 6

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☐ Yes☒ 3-Point Belt☐ Motorbelt☒ Yes☒ Front☐ Car☐ Sport Utl☒ 2-Door☒ Automatic☒ No☒ Driverside Airbag☐ 2-Point Belt☒ No☐ Rear☐ Van☐ Truck☐ 4-Door☐ Other☐ No☒ Passengerside Airbag☐ 4-Wheel☐ Other☐ Motorcycle☐ Other☐ Other☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

13400000

Part Name(s)

STRUCTURE:DOOR ASSEMBLY

Location

☐ Left☐ Front☐ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

3

Date(s) of Failure(s)

27-FEB-2000

Mileage at Failure(s)

100000

Vehicle Speed at Failure(s)

35

Failed Part(s)
Available?☒ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

0

0

\$1,500.00

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SLIDING DOOR WOULD INTERMITTENTLY FLY OPEN WHEN MAKING A TURN OR COMING TO A STOP. MANUFACTURER NOTIFIED AND INFORMED OF NO RECALL AND VEHICLE OUT OF ITS WARRANTY. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

CONTINUE ON BACK IF NEEDED

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY NATIONALLY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
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National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
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7 U.S.G.P.O. 1986-805-807 / 80586

The first time door flew open, it was while leaving from a stop sign. Not moving very fast. And time door came open while in an accident in Sanitakes near 99, impact was to front of car & the side door popped open. 3rd time was while testing. Jorda buttoning, going around corner. This side door has given us many problems. First time was while traveling from Maas to Alaska. From traveling on many dirt roads, alarms and lights blink and click. They have been repaired many times. Just under a man closed our side door and it was then jammed, it was 1/2 open. It took two men 4 hours to get it open. But it had to drive three weeks with it open in weather -45. Jorda says. I feel the temperature is what interacts with the door and the way it performs. I fear for the safety of passengers in our second seat with this door. Yet no one seems to be able to rectify the problem. I hope this gets some attention. Thank you. This [redacted]

NARRATIVE DESCRIPTION (CONTINUED)

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

TIRE IDENTIFICATION NO.:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

MANUFACTURER/TIRE NAME

SIZE

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail