Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 117

Date Received: 23-FEB-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 881279

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
FILL IN	PLYMOUTH TRUC	VOYAGER	1996	

Purchase Dat		Engine Size	
☐ New ☒ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	(CID/CC/L ____ No Cylinders ____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
07300000	POWER TRAIN:TRANSMISSION:AUTOMATIC	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s) 100 Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING VEHICLE FAILS TO SHIFT PROPERLY INTO ANOTHER GEAR. VEHICLE WOULD ONLY GO 20MPH. TOOK TO DEALER AND INFORMED BY MECHANIC THAT TRANSMISSION WAS CAUSING PROBLEM, AND NEEDED TO BE REPLACED. *AK

CONTINUED ON REVERSE

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received: 23-FEB-2001

Old_or
rt_dt
Prod_yl
up_Nr

Reference No. 881279

676244

Work Numbe [redacted]
Home Numbe [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☑ YES ☐ NO
In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 3/13/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
FILL IN*2P4FP26B6TR500178*	PLYMOUTH TRUC	VOYAGER	1996	90142

Purchase Date: Oct. 1995 (new when I bought it)
☒ New ☒ Used

Dealer's Name: Hueling Brothers
City: West Seattle State: WA Zip Code: 98126

Engine Size (CID/CC/L): ____ No Cylinders: ____
☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
07300000	POWER TRAIN:TRANSMISSION:AUTOMATIC	☐ Left ☐ Right ☐ Front ☐ Rear	☑ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	2-1-01 / 100 / 45	☐ Yes ☑ No	☐ Yes ☑ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	NA	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING VEHICLE FAILS TO SHIFT PROPERLY INTO ANOTHER GEAR. VEHICLE WOULD ONLY GO 20MPH. TOOK TO DEALER AND INFORMED BY MECHANIC THAT TRANSMISSION WAS CAUSING PROBLEM, AND NEEDED TO BE REPLACED. *AK

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	O	T											MANUFACTURER/TIRE NAME	SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Transmission went out prior to a 3 mile bridge connecting Seattle WA with Bellevue, WA. I had to drive 20 mph across bridge during rush hour. (Very dangerous)

I was able to get the van into Eastside Chrysler/Jeep in Bellevue, WA. It took 3 days to repair car. As indicated on the enclosed invoice, the van needed a new transmission. Since then have been 4 recalls on this model, Eastside Chrysler/Jeep also completed all 4 recalls.

Thank you!

[redacted]

☆ U.S. G.P.O.: 1982 – 620-007 / 40006

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

SEATTLE WA 981
PM
15 MAR
2001

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

EASTSIDE Chrysler • Jeep®

200-116TH AVE N.E.
BELLEVUE, WA 98004
(425) 453-0223 • SERVICE (425) 455-7272

... ON LABOR IS FOR 90 DAYS OR 3,000 MILES WHICHEVER OCCURS FIRST. PARTS WARRANTY IS THAT WHICH MAY BE OFFERED BY THE MANUFACTURER.

INFORMATION CONTAINED ON THE ESTIMATE, WORKSHEET AND/OR REPAIR ORDER IS INCORPORATED HEREIN BY REFERENCE

[redacted]

ADVISOR	CARD NO	INVOICE DATE	INVOICE NO
[illegible]		02/01/01	[illegible]
LABOR RATE / LICENSE NO / MILEAGE 86175		COLOR [illegible]	STOCK NO
YEAR / MAKE / MODEL [illegible]		DELIVERY DATE	DELIVERY MILES
VEHICLE ID NO [illegible]		SELLING DEALER NO	PRODUCTION DATE
LINE NO / PO NO		RO DATE 01/??/01	

MO# 86175

	TRANSMISSION AUTO HOURS: TECH(S):1010 C/S VEH WILL NOT GO OVER COMPHZ TRY TO ACCEL,MAKES NOISE TECH INSPECTED,FOUND FAILED HARD PARTS, NEEDS UNIT TECH REPLACED TRANS UNIT	480.00
	QTY -- FP NUMBER -- DESCRIPTION 1 R4567620-AA	14.70 1389.70
MISC -- CODE	[illegible] [illegible] DEPART [illegible] NOISE REPAIR TOTAL	-95.00 -95.00 -190.00
JOB 1 TOTALS	LABOR PARTS MISC	480.00 1389.70 -190.00
	[illegible] PREFIX [illegible] TOTAL	1679.70
MISC CODE JOB # A	DESCRIPTION SS [illegible] HAZ MAT / SPULL TOTAL	30.00 30.00

ESTIMATE
CUSTOMER [illegible]
ORIGINAL [illegible] 70 [illegible]

TOTALS

TOTAL LABOR	480.00
TOTAL PARTS	1389.70
TOTAL [illegible]	0.00
TOTAL [illegible]	0.00
TOTAL [illegible] CHG.	30.00
TOTAL MISC DISC	-190.00
TOTAL TAX	163.38
TOTAL INVOICE $	1873.08

[redacted]