



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 125

Date Received

23-FEB-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

881228

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1G2NE55M4RC747360	PONTIAC	GRAND AM	1994			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio		
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 12420000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ABS BRAKE LIGHT AND THE ENGINE WARNING LIGHT ILLUMINATED, INDICATING A MALFUNCTION IN SYSTEM, CAUSE UNKNOWN. PLEASE GIVE ANY FURTHER DETAILS. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 125 Date Received 23-FEB-2001 DEFECTS DIV.	
U.S. Department of Transportation National Highway Traffic Safety Administration		Od. or rt. dt od. rt wp. fr etc. Reference No. 881228	
OWNER INFORMATION (Type or Print) [Redacted] 676161		Work Number [Redacted] Home Number 410-992-1918	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA will NOT send your name and address to the vehicle manufacturer.		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Signature of Owner [Redacted]		Date 3/8/01	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1G2NE56M4RC747360	Vehicle Make PONTIAC	Vehicle Model GRAND AM	Vehicle Year 1994
Current Odometer Reading 90,028		Purchase Date 4/13/97	
Dealer's Name <i>Jeff D'Ambrosio Chevrolet</i> City <i>Oxford</i> State <i>PA</i> Zip Code <i>19363</i>		Engine Size (CID/CC/L) <i>4</i> No. Cylinders <i>4</i>	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt
Cruise Control <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	Body Style <input type="checkbox"/> Sport Ult <input type="checkbox"/> Truck <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03250000 12420000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location <input type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures 1 of 50	Date(s) of Failure(s) <i>May 2000</i> Mileage at Failure(s) <i>82000</i> Vehicle Speed at Failure(s) <i>40 miles</i>	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
ABS BRAKE LIGHT AND THE ENGINE WARNING LIGHT ILLUMINATED, INDICATING A MALFUNCTION IN SYSTEM, CAUSE UNKNOWN. PLEASE GIVE ANY FURTHER DETAILS. *AK <i>After engine gets warm the Engine Service light comes on and on damp or warm days the ABS lights come on and stay on til car cool down or sometimes if you stop engine and restart the ABS lights will go out. Mostly during the summer days had it checked at Pontiac dealer in Aberdeen Md. Beachell they found nothing suggested a kit but...</i>			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10J1
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 78179 WASHINGTON, D.C.

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



U.S. G.P.O. 1982-62-507 / 0000

No guarantee that if I replaced the kit which they said would cost over \$800.00 + labor, which the problem still could come back. I didn't have it done since I seen it was no danger in the driving. Sometimes the brakes feel different when the light is on ABS. I had a switch problem in Oct 30, 2008 I replaced the switch then the engine service light started coming on when the car engine gets warm. One understands why this happens I have had the spark plugs & wires change the alternator been changed. The tension belt and spring was changed. And there still seems to be something to cause the check engine lights to come on.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) IF APPLICABLE									
THE IDENTIFICATION NO. *									
D O T									
MANUFACTURER/TIRE NAME									
SIZE									
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									

DIATE STORE IS NOT RESPONSIBLE FOR LOSS OF
DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN
CASE OF FIRE, THEFT OR ANY OTHER CAUSE
BEYOND OUR CONTROL.

CUSTOMER WILL BE NOTIFIED IF COST WILL
EXCEED ESTIMATE BY MORE THAN 10%.

I DO DO NOT request return of replaced

I hereby authorize the repair work to be done along with the re-
materials, and hereby grant you and/or your employees permission
to use the car or truck herein described on streets, highways,
freeways for the purpose of testing and/or inspection.

An express labor and materials list is hereby authorized
the vehicle to secure the amount of repair charges.

CUSTOMER SIGNATURE Francis Buttle
HOME PHONE (410)-942-1498
BUSINESS PHONE (410) 939-8815

Western Auto.

Unbeatable Low Prices And Service Every Day

THIS FORM MUST BE PRESENTED TO A PARTICIPATING WESTERN AUTO STORE WHEN MAKING A WARRANTY CLAIM UNDER THE TERMS OF THE STATED WARRANTY.

FORM OF PAYMENT

CASH W.A. VISA MD AMER. DISC. MASTC.
 CHECK CHE. EXP.

ARTHUR HELTON FIPS 60657
123 W. BEL AIR ROAD

ABERDEEN, MD. 21001
(410) 272-8565

INVOICE 0024581

VEHICLE 94 PONTIAC GRAND AM MILEAGE 88540

B VALUED CUSTOMER

0

0

T

0

CUST#: 0100001 SALESPERSON: 031 POW: DATE: 10/31/88 TIME: 17:02

QTY	SKU/CODE	TECH DESCRIPTION	PART NO	CORE	PRICE	EXTENDED	T
CHECK FOR MONT TURN OVER							
1	N0018	015 CHECK FOR NO START P ROBLEM			58.00	58.00	*
1	0001307	IGNITION SWITCH	JP CHEV		58.48	58.48	
1	N0018	015 REPLACE IGNITION SWI TCH			48.00	48.00	*
513 TAXABLE TOTAL				58.48	SALES TAX 5.000%	2.93	
						TOTAL	167.41

PL

NOTE: Applying tires to your vehicle with a lower speed rating than the original equipment tire on your vehicle is not recommended and may change the handling and performance of the vehicle. Your vehicle should not be used at speeds in excess of the speed capability of the replacement tire.

I understand that regular wheel lug nuts are required after 50 miles and checked periodically.

CUSTOMER INITIALS

CUSTOMER INITIALS

SPECIAL INSTRUCTIONS: