



U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

Auto Safety Hotline

# Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

## FOR AGENCY USE ONLY

130

Date Received

21-FEB-2001

Od\_or

rt\_dt

pd\_rt

ip\_ltr

Reference No.

880948

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

|                                                                                                   |                            |                                  |                             |                          |
|---------------------------------------------------------------------------------------------------|----------------------------|----------------------------------|-----------------------------|--------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Located at bottom of<br/>windshield on driver's side)</small> | Vehicle Make<br><b>KIA</b> | Vehicle Model<br><b>SPORTAGE</b> | Vehicle Year<br><b>1995</b> | Current Odometer Reading |
|---------------------------------------------------------------------------------------------------|----------------------------|----------------------------------|-----------------------------|--------------------------|

|                                                                                                                        |                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                       |                                                                                                                                              |
|------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date<br><br><input checked="" type="checkbox"/> New <input type="checkbox"/> Used                             | Dealer's Name _____<br>City _____ State _____ Zip Code _____                                                                                                                                                                                                                           | Engine Size _____<br>(CID/CC/L) _____<br>No Cylinders _____                                                                                                                                                                           | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| Transmission Type<br><br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                         | Antilock Brakes<br><br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                                                                                                                                                                          | Restraint System<br><br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No                                                 |
| Drive Train<br><br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | Vehicle Type<br><br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other <input type="checkbox"/> | Body Style<br><br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other                  |                                                                                                                                              |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                                                  |                                                                                                                                          |                                                                                             |
|-----------------------|----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>12250000 | Part Name(s)<br>INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT BUCKLES                  | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No. of Failures       | Date(s) of Failure(s)<br>Mileage at Failure(s) 40<br>Vehicle Speed at Failure(s) | Failed Part(s)<br>Available?<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                 | NHTSA Previously<br>Contacted?<br><input type="checkbox"/> Yes <input type="checkbox"/> No  |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

|                                                                                  |                                                                                 |                           |                      |                           |                                                                                               |
|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------|----------------------|---------------------------|-----------------------------------------------------------------------------------------------|
| Crash<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------|----------------------|---------------------------|-----------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**BOTH FRONT DRIVER'S SIDE AND PASSENGER SIDE SEATBELT BUCKLES HAVE FAILED, AND CAME UNLATCHED ON THEIR OWN WHILE PASSENGERS WERE WEARING SEATBELTS, CAUSING LOSS OF PROTECTION. BUCKLES HAVE BEEN REPLACED ONCE PRIOR, BUT REPLACEMENT PART HAS FAILED ONLY AFTER 2 YEARS OF USAGE. \*AK**

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 150

Date Received

21-FEB-2001

Ord. or

rt. dt

Ref. R: 3

up. hr

DEFECT INVESTIGATION

Reference No.

880948

## OWNER INFORMATION (Type or Print)

675640

Work Number

Home Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorization, please provide your name and address to the vehicle manufacturer.

☒ YES☐ NO

Signature of Owner

Date 3/5/01

## VEHICLE INFORMATION

|                                                                                                                                                    |                                                                                           |                                                                                                                                                                                                                  |                                                                                          |                                                                                                                               |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN.) (located at bottom of windshield or driver's side)                                                                       | Vehicle Make                                                                              | Vehicle Model                                                                                                                                                                                                    | Vehicle Year                                                                             | Current Odometer Reading                                                                                                      |
| KNA5A7218S5502311                                                                                                                                  | KIA                                                                                       | SPORTAGE                                                                                                                                                                                                         | 1995                                                                                     | 169,590                                                                                                                       |
| Purchase Date<br>1995                                                                                                                              | Dealer's Name Sam White KIA                                                               |                                                                                                                                                                                                                  | Engine Size (CID/CC/L)                                                                   | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input checked="" type="checkbox"/> Gas                  |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                              | City Houston                                                                              | State TX                                                                                                                                                                                                         | Zip Code 1                                                                               | No Cylinders 4<br><input type="checkbox"/> Fuel Injection                                                                     |
| Transmission Type<br><input checked="" type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                              | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag     | Cruise Control<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Drive Train<br><input checked="" type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel |
| Vehicle Type<br><input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other |                                                                                           | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other |                                                                                          |                                                                                                                               |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                        |                                                                                                                 |                                                                                                                                                |                                                                                                        |
|------------------------|-----------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Component<br>12260000  | Part Name(s)<br>INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT BUCKLES                                                 | Location<br><input type="checkbox"/> Left<br><input type="checkbox"/> Front<br><input type="checkbox"/> Right<br><input type="checkbox"/> Rear | Failed Part(s)<br><input checked="" type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failures<br>2100 | Date(s) of Failure(s) Constantly Failing<br>Mileage at Failure(s) 40K + 130K<br>Vehicle Speed at Failure(s) N/A | Failed Part(s) Available?<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                               | NHTSA Previously Contacted?<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No     |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

|                                                                              |                                                                             |                           |                      |                           |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|---------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|---------------------------|-------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOTH FRONT DRIVER'S SIDE AND PASSENGER SIDE SEATBELT BUCKLES HAVE FAILED, AND CAME UNLATCHED ON THEIR OWN WHILE PASSENGERS WERE WEARING SEATBELTS, CAUSING LOSS OF PROTECTION. BUCKLES HAVE BEEN REPLACED ONCE PRIOR, BUT REPLACEMENT PART HAS FAILED ONLY AFTER 2 YEARS OF USAGE. \*AK

on back ↓

CONTINUE ON BACK IF NEEDED

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\* Fold to show Return Address (no stamp needed) Fasten with tape or string and mail.

## INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.:

DOT

MANUFACTURER/TIRE NAME

**SIZE**

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Contacted dealer and they said they could do nothing about this problem due to warranty (3yrs, 30k mile). I had around 40k miles. Contacted Regional Kia manager & they said that it was no longer under warranty.

I Replaced all seatbelts & they were okay for about 40K miles, then they began failing again. Once again contacted dealer and they said they could do nothing.

I have a friend with a Chevy Impala that is about 20 yrs old. The seat belts always worked in this car.

This is unsafe, they do not care!!

If the car has not been damaged, Seatbelts should Always work.

U.S. Department  
of Transportation  
National Highway  
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Administration

400 Seventh St., S.W.  
Washington, D.C. 20000

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
**Information Management Staff NSA-10.01**  
400 7th Street, SW  
Washington, DC 20590

★ U.S. G.P.O.: 1962-832-877 / 10-70000

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NECESSARY  
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UNITED STATES**