



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

335

Date Received

13-FEB-2001

Od_or _____
rt_dt _____
pd_rt _____
ip_ltr _____

Reference No.

880449

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of dashboard on driver's side) 1MEBP5429DT614920	Vehicle Make MERCURY	Vehicle Model LYNX	Vehicle Year 1983	Current Odometer Reading
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Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CC/L) No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000	Part Name(s) ELECTRICAL SYSTEM:IGNITION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Date(s) of Failure(s) 13-FEB-1983 Mileage at Failure(s) 39000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT ANY SPEED VEHICLE WILL CUT OFF. TOOK VEHICLE TO DEALER, AND THEY SAID IT WAS IGNITION. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
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DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

APR 30 PM 3:23
13-FEB-2001
OFFICE
DEFECTS INVESTIGATIONOd_or
rt_dt
od_rt
up_ltr

Reference No.

880449

OWNER INFORMATION (Type or Print)

674424

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
in the absence of an _____ and address to the vehicle manufacturer.☒ YES☐ NO

Signature of Owner

Date 1/1/

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (if located at bottom of
windshield on driver's side)

1MEBP5429DT614920

Vehicle Make

MERCURY

Vehicle Model

LYNX

Vehicle Year

1983

Current Odometer Reading

38,741

Purchase Date

Dealer's Name THOMPSON LINCOLN MERCURY
MERRITT BLVD.Engine Size
(CID/CC/L)☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection☒ New ☐ Used

City DUNDALK State MD Zip Code 21222

No Cylinders

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

Seat Belts

☐ 3-Point Belt☐ Motor-belt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
08600000

Part Name(s)

ELECTRICAL SYSTEM:IGNITION TFI MODULE
(DISTRIBUTOR MOUNTED)

Location

☐ Left
☐ Front☐ Right
☐ Rear

Failed Part(s)

☒ Original
☒ Replacement 3

No of Failures

0

Date(s) of Failure(s)

13-FEB-1983

Mileage at Failure(s)

39000 22,500 24,323

Vehicle Speed at Failure(s)

0

Failed Part(s)
Available?☐ Yes ☒ NoNHTSA Previously
Contacted?☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT ANY SPEED VEHICLE WILL CUT OFF. TOOK VEHICLE TO DEALER, AND THEY SAID IT WAS IGNITION. *AK I TOOK MY CAR AFTER I HAD FIRST TFI MODULE REPLACED TO LINCOLN MERCURY DEALER (WHO SOLD ME THE CAR) T TALKED WITH MGR. OF SERVICE DEPT. AND EXPLAINED THE TFI FAILURE & MY REPAIR COSTS AND ALL HE COULD SAY WAS THAT HE'D ALSO HAD TO REPLACE (2) ON HIS CAR. SAID I SHOULD HAVE BROUGHT THE CAR TO THEM & LET THEM DO THE WORK. "

See other side

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Engine ^{cut out} stall without warning; at any speed + type of weather. I paid for + had to install three TFI (distributor mounted) modules by the time I only had just under 39,000 miles. I feared driving the car + it caused me a lot of unnecessary expense + mental anguish. I could have lost my life + perhaps caused other deaths due to the sudden ^{ENGINE} cut off. Thank God I wasn't on the beltway with a tractor trailer bearing down on me.

P.S. I reported twice to Ford Motor Co. in regards to the TFI failures with no success. I have receipts showing that I have replaced (three) TFI (distributor mounted) modules. There's a class action suit ^{HEARING} coming up June 21, 2002 Superior Ct. Judge Michael E. Ballachee in Berkeley, Calif. Howard et al, v. Ford Motor Co. Notice published in Balto Sun Mar. 3, 2002. Please give this matter your utmost attention. I also have 2 news clippings (Balto Sun 10/26/01) re: the defective ignitions.

Thank you,
Bessie L. Mathis

★ U.S. G.P.O. 1982-625-867 / 80086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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