



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

241

Date Received

12-FEB-2001

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Reference No.

880398

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WP5215VF297711	PONTIAC	GRAND PRIX	1997	

Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size _____ (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09262000	Part Name(s) LIGHTING:LAMP OR SOCKET:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 26-DEC-2000 Mileage at Failure(s) 600000 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOTH HEADLIGHT LENSES COVER CAME OFF WITHIN MONTH APART. DEALER NOTIFIED, AND INFORMED CONSUMER THAT PART WAS NOT RECALLED, AND OUT OF ITS WARRANTY. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		OWNER INFORMATION (Type or Print) 674233		Home No. _____ Work No. _____	
FOR AGENCY USE ONLY 241		Date Received: 12-FEB-2001 od. n. _____ od. n. _____ up. ltr. _____ Reference No. 880398		Signature of Owner: _____ Date: 3/23/01		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.	
VEHICLE INFORMATION							
Vehicle Make: PONTIAC Vehicle Model: GRAND PRIX Vehicle Year: 1997 Current Odometer Reading: 68,000		Vehicle Identification No. (VIN): [REDACTED]		Purchase Date: 3/1/1998 ☐ New ☒ Used		Dealer's Name: _____ City: _____ State: _____ Zip Code: _____	
Engine Size: 3.8L CID/CYL: 38/4 ☒ Turbo Supercharger ☐ Diesel ☐ Gas ☐ Fuel Injection		Body Style: 2-Door 4-Door Station Wagon Pick Up Truck Other: _____		Vehicle Type: Car Van Minivan Other: _____		Drive Train: Front Rear 4-Wheel	
Restraint System: 3-Point Belt 2-Point Belt Motorbel		Cruise Control: Yes No		Transmission Type: Automatic Manual		Antilock Brakes: Yes No	
Failed Component(s) Information:		Failed Part(s):		Component: 09202000		No of Failures: 2	
LIGHTING: LAMP OR SOCKET: HEAD LIGHTS Headlight lens fell off both sides		Location: Left Right		Failed Part(s): Original Replacement		Dates of Failure(s): 26-DEC-2000 Mileage at Failure(s): 60000 Vehicle Speed at Failure(s): Unknown	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)							
Crash: Yes ☐ No ☒		Fire: Yes ☐ No ☒		Number of Persons Injured: _____		Number of Fatalities: _____	
Estimated Property Damage: _____		Reported to Police: Yes ☐ No ☒		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
BOTH HEADLIGHT LENSES COVER CAME OFF WITHIN MONTH APART. DEALER NOTIFIED, AND INFORMED CONSUMER THAT PART WAS NOT RECALLED, AND OUT OF ITS WARRANTY. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK							
Pontiac cannot even keep headlights in stock due to number of failures. I had to drive in an ice storm (at night) with one headlight. Since then had none in stock. I drove for 12 days w/ one headlight.							
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CONTINUE ON BACK IF NEEDED

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

D O T

SIZE

NARRATIVE DESCRIPTION (CONTINUED)

I encourage you to go to www.grandprix.net to survey the number of incidents reported. This is unacceptable, and if Pontiac does not rectify this problem, I will be forced to look elsewhere for future car purchases. In addition, I will no longer recommend their product to friends and family. As a US serviceman, I come into contact with many people.

Respectfully



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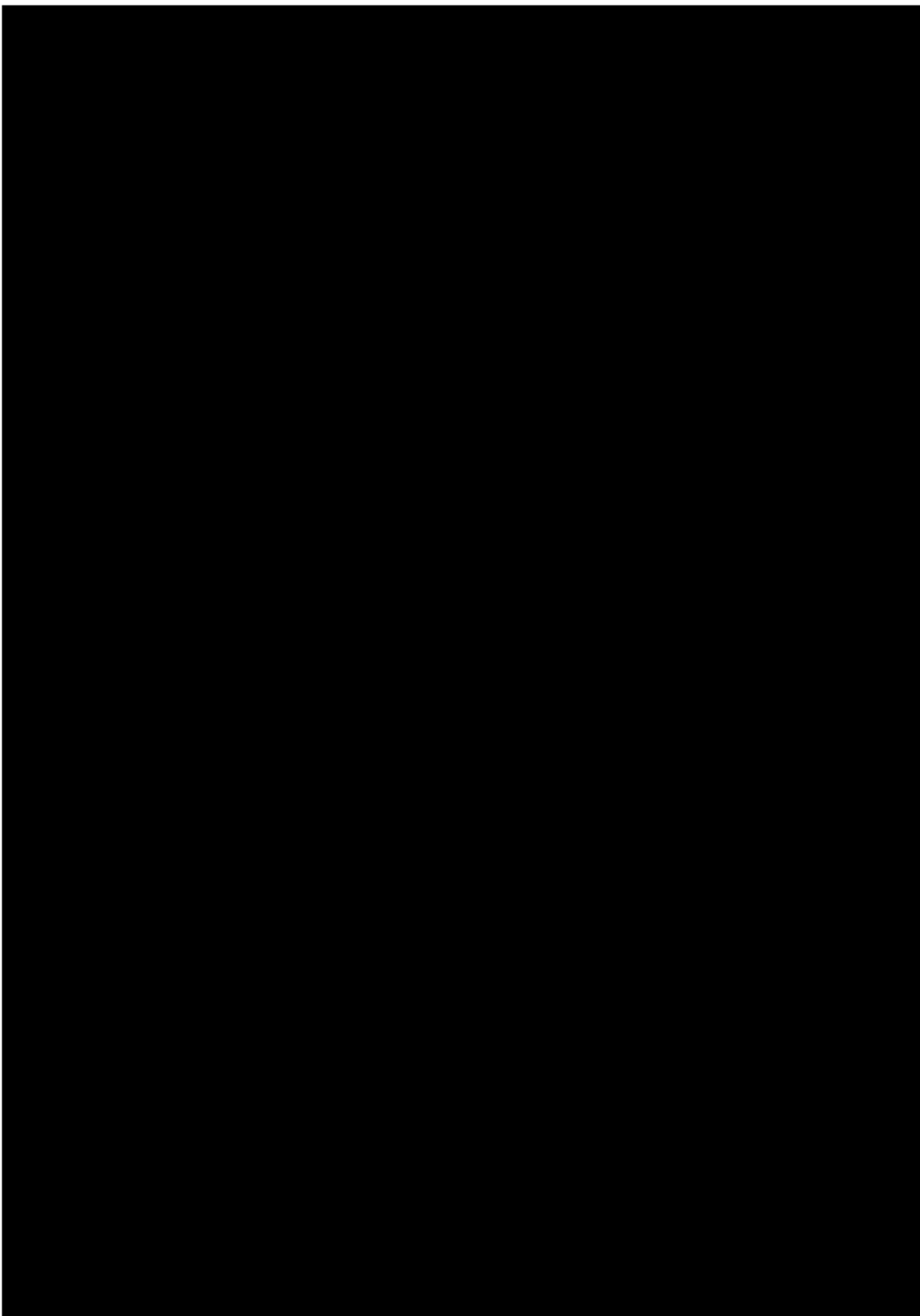
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 2)



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